

ŠKODA CONNECT

On-line services



ŠKODA



This brochure is intended for timely notice of the services ŠKODA Connect.

➤ **Overview of this brochure by topic**

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This brochure is also available to download in each language version on the website <http://go.skoda.eu/owners-manuals>, see QR code.



Online services ŠKODA Connect

► General information

The on-line services ŠKODA Connect are an extension of the vehicle functions and infotainment and include the following services.

The **Care Connect** Services enable the transmission of information during an informational / breakdown emergency concerning the vehicle condition to the selected service partner or to control some vehicle functions by means of the ŠKODA Connect-Application installed in a mobile phone.

Infotainment Online extends the functionality of Internet-connected Infotainment.

Availability of services is dependent on the type of ŠKODA vehicle and on the type of Infotainment system the vehicle has been outfitted with. Some services are available only in certain countries.

The availability of the services listed always refers to the respective period of validity of the contract. During this interim period of validity, content changes of these services are possible.

For information about the on-line services, access to the ŠKODA ConnectPortal, as well as the option to download the ŠKODA Connect App, please visit the web address <http://go.skoda.eu/skoda-connect> (See also the QR code shown below) or contact your ŠKODA Partner.



To use the free ŠKODA Connect App a smart phone with an iOS or Android operating system and a SIM card with data services is required.

Registration, activation of services

▶ General information

The use of on-line service ŠKODA Connect requires a prior user and vehicle registration and activation of the on-line service.

The registration and activation take place according to the instructions on the following pages of this brochure.

By entering the address <http://go.skoda.eu/connect-video-en> in a web browser or enter the following QR code to begin an instructional video on registration, activation, and Internet connection.



You can also contact a ŠKODA service partner who will assist you during the registration, activation, and Internet connection.

▶ User and vehicle registration

▶ Start the ŠKODA ConnectPortal by entering the address <http://go.skoda.eu/connect-portal> in your Web browser or by entering the following QR codes.

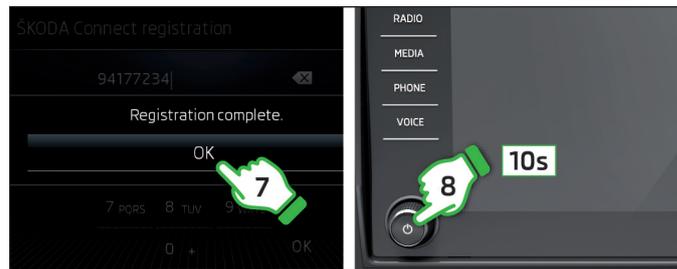


- ▶ Select the country and the language and click "Continue". A menu for the application will appear.
- ▶ Click the link for creating a new account.
- ▶ Enter your e-mail address and select the access password. Confirm the password and click "Continue".
- ▶ Open your e-mail in-box. You will have received a confirmation e-mail – click on the link in the email to complete the registration.
- ▶ The ŠKODA ConnectPortal website will open with confirmed verification of the e-mail address - click on "OK".
- ▶ A menu for logging on will be displayed - log on to the ŠKODA Connect Portal.
- ▶ Enter the information required for registration and click "Continue".
- ▶ Enter the vehicle identification number of your vehicle and click "Continue".
- ▶ The available services are listed - on the page below, agree to the terms and conditions and click "Continue".
- ▶ A registration PIN code will be generated to activate the on-line services the in Infotainment system. Please make note of this code.

▶ Activating the ŠKODA Connect in Infotainment



- ▶ Turn on the ignition and switch on Infotainment.
- ▶ Initiate ŠKODA Connect-Registration in Infotainment, see steps **1** to **4**.
- ▶ Enter the registration PIN code, see steps **5** and **6**, completion of the log-in and registration may take several minutes, please wait.



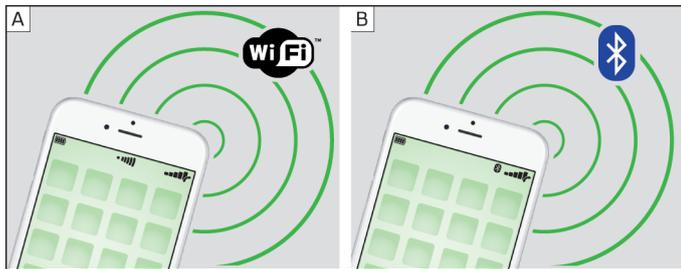
- ▶ Confirm log-in, see step **7**.
- ▶ If the Infotainment on-line services are not available in the list of services, restart the Infotainment by pressing the button  for 10 seconds, see step **8**.
- ▶ Return to the ŠKODA Connect Portal website and click the button to refresh the page.
- ▶ Select a service provider and enter the required information (without this step some services remain inoperative).
- ▶ Activate the service for planning a repair shop visit (without this step remain some services do not work).

i Note

- Availability of a GPS signal and a mobile network is required for activation.
- In vehicles that only have Infotainment on-line Services, a GPS signal must be available and the Infotainment must be connected with the Internet for activation.

Connect the Infotainment to the Internet

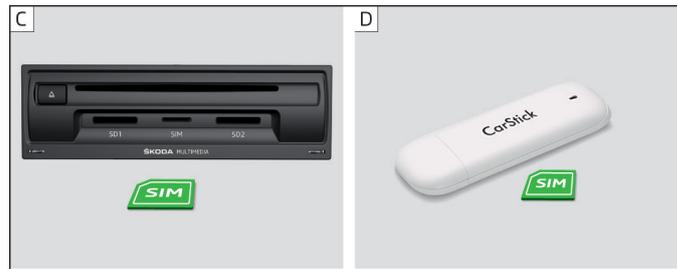
► Connection types



The connection of the Infotainment to the Internet can be carried out in one of the following ways.

Infotainment Columbus

- By connecting to a **A Wi-Fi hotspot** (e.g. to a mobile phone with Internet access).
- By the connection with a mobile phone (that is connected to the Internet) by means of **B Bluetooth®-profile rSAP** (Only Columbus with a SIM card slot in the external module in the glove compartment on the passenger side).
- By means of an **C SIM Card** with a data plan inserted in an external module on the passenger side in the glove compartment.

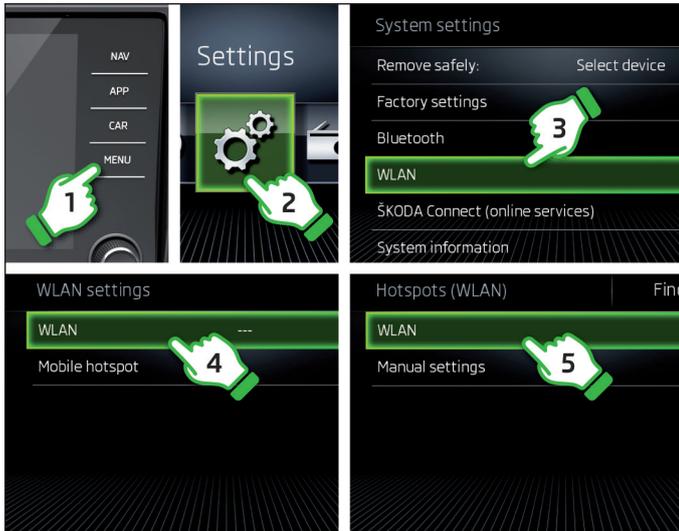


Infotainment Amundsen

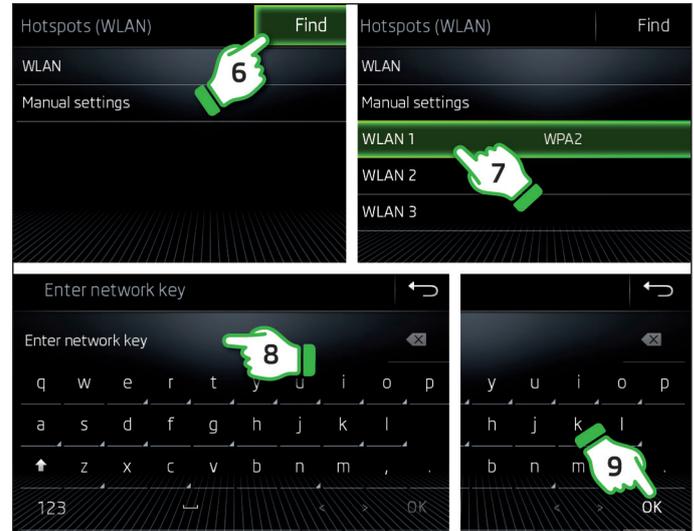
- By connecting to a **A Wi-Fi hotspot** (e.g. to a mobile phone with Internet access).
- By means of the USB device **D Carstick** with a SIM card with a data plan.

The connection of Infotainment to the Internet is carried out according to the instructions on the following pages of this brochure.

► Connection to a Wi-Fi hotspot

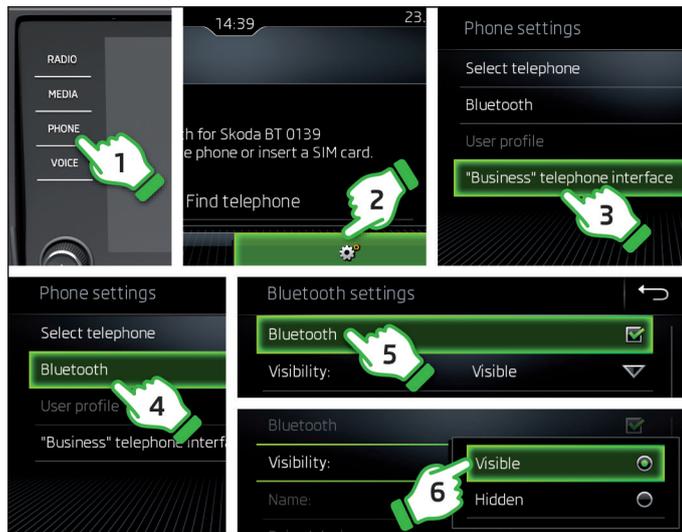


- Turn on the ignition and switch on Infotainment.
- In Infotainment, turn the WLAN function, see steps [1](#) to [5](#).

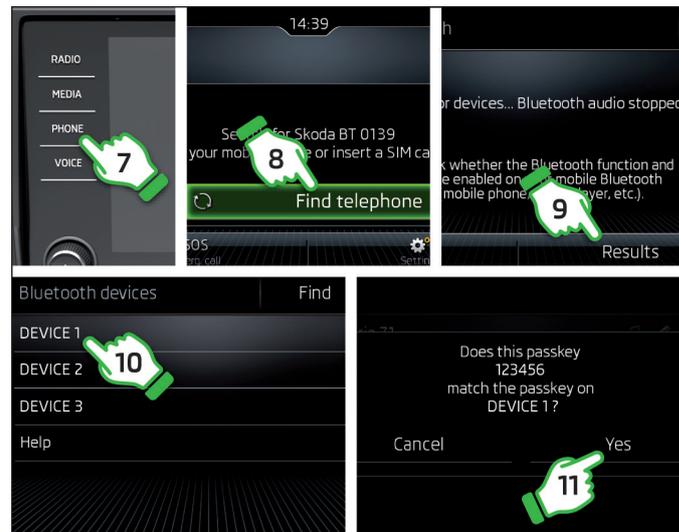


- Look for and select the desired Hotspot, see steps [6](#) and [7](#).
- If necessary, enter the password, see steps [8](#) and [9](#).

▶ Connect to the phone via the Bluetooth®-profile rSAP

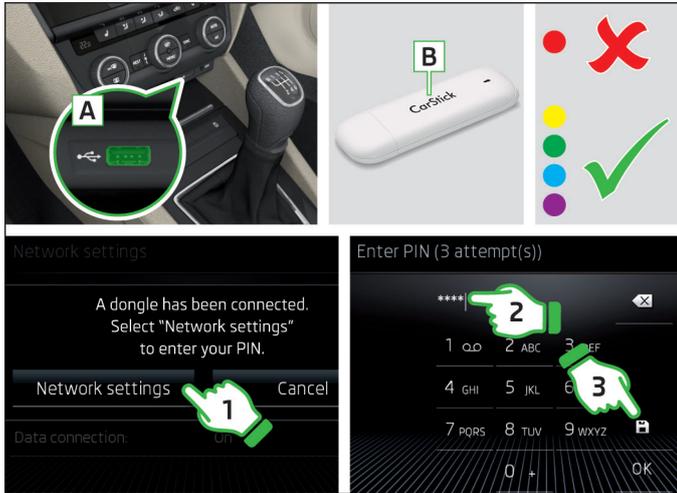


- ▶ Turn on the ignition and switch on Infotainment.
- ▶ In the Infotainment turn on the "Business"Function, see steps [1](#) to [3](#).
- ▶ Turn on Bluetooth® and its visibility, see steps [4](#) to [6](#).
- ▶ In the mobile phone, turn on Bluetooth® and its visibility, connect your phone to the Internet.

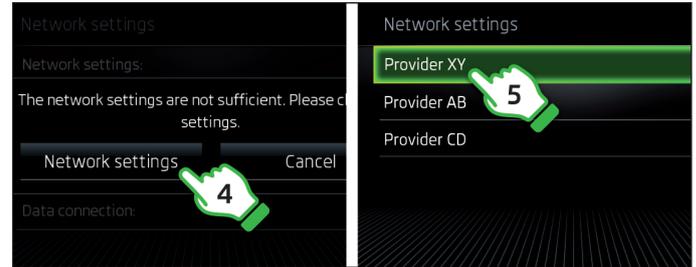


- ▶ In Infotainment, look for and select your phone, see steps [7](#) to [10](#).
- ▶ Confirm the PIN code, see step [11](#).

► Connections via the Carstick device

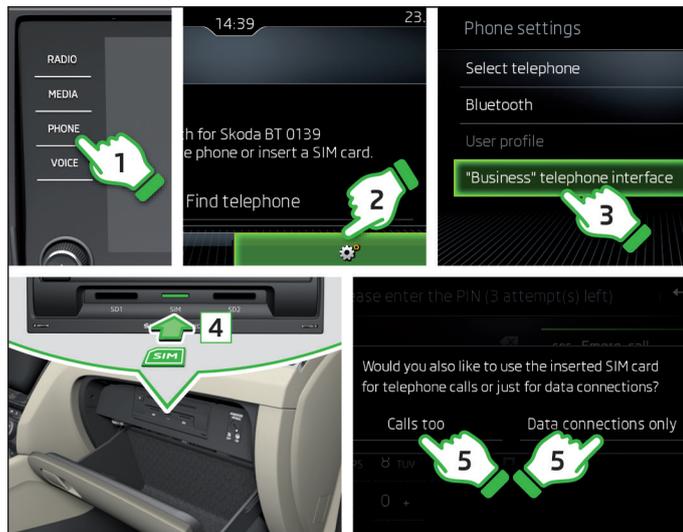


- Turn on the ignition and switch on Infotainment.
- In USB port **A**, insert the Carstick, and in **B** insert the "mini" format SIM card.
- Wait approximately one minute, until the red light on Carstick stays continuously lit (the Red should light up, then disconnect and re-connect the Carstick).
- Select the setting of data services and enter the PIN code of the SIM card, see steps **1** to **3**.

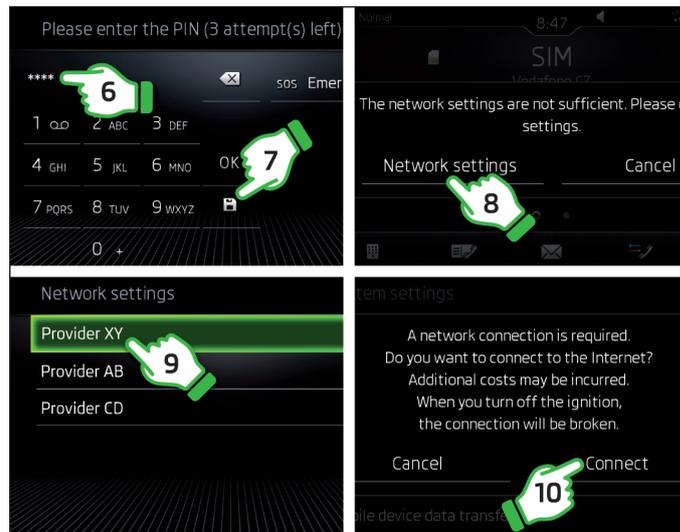


- With **first use**, Select the setting of the data services and the desired data service provider, see steps **4** and **5**.

➤ Connection by means of a SIM card in the external module



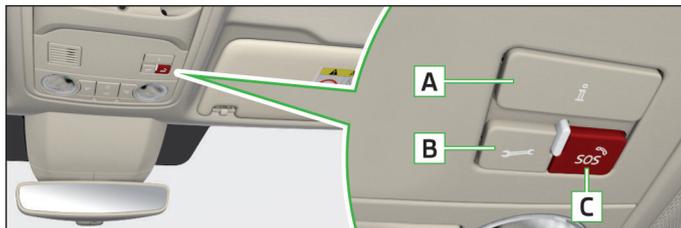
- Turn on the ignition and switch on Infotainment.
- In the Infotainment turn on the "Business" Function, see steps [1](#) to [3](#).
- In the external module in the glove compartment on the passenger side of the SIM card in "mini" Format insert with activated data services, see step [4](#).
- Select the type of mobile services, see step [5](#).



- If necessary, Enter the PIN code of the SIM card, see steps [6](#) and [7](#).
- Set and confirm the parameters of the data connection, see steps [8](#) to [10](#).

Care Connect

► Call types



Care Connect facilitates information / breakdown emergency services, in addition to other services. These are described in more detail in the following pages of this brochure.

A **i** - establish a connection to the **Info number** when there are problems with the on-line services or for information regarding ŠKODA products and services

B **🔧** - establishment of connection to **Breakdown number** in case of a breakdown

► To **initiate** the information / breakdown call, press the respective button **i** / **🔧** (the connection can be **cancelled** by again pressing the button).

C **sos** - establishment of connection to the **emergency number**

► To **initiate** the emergency call, press the button **sos** for more than 3 s (the connection can be **cancelled** by again pressing the button).

i Note

The emergency service is active even without the operator and vehicle registration.

► Proactive service

This service provides an overview of the technical condition of your vehicle and indicates the likelihood of a service event. By connecting with a service partner you have chosen, a perfect technical condition of your vehicle will be ensured, regardless of the circumstances ensured. The following services are included¹⁾.



Automatic Accident Notification



Breakdown Call



Info Call



Service Scheduling



Vehicle Health Report

¹⁾ The availability of the services listed always refers to the respective period of validity of the contract. During this interim period of validity, content changes of these services are possible.

► Remote access to the vehicle

This service provides access to some vehicle functions via the ŠKODA Connect Portal or a smartphone with the application ŠKODA Connect App. The following services are included¹⁾.

-  **Driving Data**
-  **Vehicle Status**
-  **Parking Position**
-  **Honk & Flash**
-  **Area Notification**
-  **Speed Notification**
-  **Online Anti-Theft Alarm**

Infotainment on-line

► Overview of Services

This service extends the functionality of the Internet-connected Infotainment. The following services are included¹⁾.

-  **Google Earth™**
-  **Online Map Update**
-  **Online POI Search**
-  **Online Destination Import**
-  **Online Traffic Information**
-  **Online Route Import**
-  **My Points Of Interest**
-  **Petrol Station**
-  **Parking Spaces**
-  **Weather**
-  **News**

¹⁾ The availability of the services listed always refers to the respective period of validity of the contract. During this interim period of validity, content changes of these services are possible.

Anmerkungen

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