

# The Volkswagen service

## Intervals for passenger vehicles from model year 1986 to 2014

The following type of service applies to your vehicle: yes ☐ no ☐

Intervals for the following vehicles (model years):

- CC (as of 2014)
- Eos (as of 2014)
- Golf, Typ 5G1<sup>1)</sup> (as of 2013)
- Golf Cabriolet (as of 2014)
- Golf Plus (as of 2014)
- Golf GTI/GTD (as of 2014)
- Golf Variant (as of 2014)
- Jetta (as of 2014)
- Passat (as of 2014)
- Passat Variant (as of 2014)
- Phaeton (as of 2014)
- Polo (as of 2014)
- Sharan (as of 2014)
- The Beetle (as of 2014)
- The Beetle Cabriolet (as of 2014)
- Tiguan (as of 2014)
- Touareg (as of 2014)
- Touran (as of 2014)
- up! (as of 2014)

Service <sup>b)</sup>	PR no.	Fixed service
Oil change service <sup>c)</sup>	QI1	After 5,000 km / 3,500 miles or 1 year <sup>d)</sup> .
	QI2	After 7,500 km / 5,000 miles or 1 year <sup>d)</sup> .
	QI3	After 10,000 km / 7,000 miles or 1 year <sup>d)</sup> .
	QI4	After 15,000 km / 10,000 miles or 1 year <sup>d)</sup> .
	QI7	After 10,000 miles or 1 year <sup>d)</sup> .
Inspection	QI1-QI4; QI7	First service after 2 years or 30,000 km / 20,000 miles <sup>d)</sup> , then every 1 year or 30,000 km / 20,000 miles <sup>d)</sup>
		Russia and India only: after 1 year or 15,000 km / 10,000 miles <sup>d)</sup> .
		China only: after 2 years or 20,000 km / 12,500 miles <sup>d)</sup> , then every 1 year or 10,000 km / 7,000 miles <sup>d)</sup>
Service <sup>b)</sup>	PR no.	Flexible service

<b>Oil change service</b>	<b>QI6</b>	According to flexible service interval display (after <b>2 years</b> at the latest).
<b>Inspection</b>	<b>QI6</b>	First service after <b>2 years</b> or <b>30,000 km / 20,000 miles</b> <sup>d)</sup> , then <b>every 1 year</b> or <b>30,000 km / 20,000 miles</b> <sup>d)</sup>

Please also refer to → [Features of the flexible service](#) .

## Features of the flexible service

With the **flexible service**, Volkswagen has introduced a technology that ensures you only have to have an oil change service when your vehicle requires it. An important part of this technology is the use of LongLife engine oil instead of conventional oil.

This means that the date of the oil change service is determined by factors such as the conditions under which the vehicle is used and personal driving style.

**If you do not wish to have the flexible service, you can opt for the fixed service instead.** Your service advisor will be pleased to help.



If the engine is not filled or topped up with LongLife engine oil, the fixed service applies.

<sup>1)</sup> The vehicle type is printed on the vehicle data sticker ⇒ Booklet *Owner's Manual*, .

<sup>b)</sup> Information is quoted for vehicles used under normal operating conditions

<sup>c)</sup> In some markets, the first two oil change services following delivery of the vehicle are carried out at different times to the regular service intervals. More detailed information is available from a qualified dealership.

<sup>d)</sup> Whichever comes first

**The following type of service applies to your vehicle: yes ☐ no ☐**

## Intervals for the following vehicles (model years):

- CC (2013)
- Eos (2013)
- Golf, Typ 5K1<sup>1)</sup> (as of 2013)
- Golf Cabriolet (2013)
- Golf Plus (2013)
- Golf GTI/GTD (2013)
- Golf Variant (2013)
- Jetta (2013)
- Passat (2013)
- Passat Variant (2013)
- Phaeton (2013)
- Polo (2013)
- Sharan (2013)
- Tiguan (2013)
- Touareg (2013)
- Touran (2013)

- up! (2013)

Service <sup>b)</sup>	PR no.	Fixed service
Oil change service	QI1	According to the service interval display or after <b>5,000 km / 3,500 miles</b> or <b>1 year</b> <sup>c)</sup> .
	QI2	According to the service interval display or after <b>7,500 km / 5,000 miles</b> or <b>1 year</b> <sup>c)</sup> .
	QI3	According to the service interval display or after <b>10,000 km / 7,000 miles</b> or <b>1 year</b> <sup>c)</sup> .
	QI4	According to the service interval display or after <b>15,000 km / 10,000 miles</b> or <b>1 year</b> <sup>c)</sup> .
	QI7	According to the service interval display or after <b>10,000 miles</b> or <b>1 year</b> <sup>c)</sup> .
Interval service	QI1-QI4; QI7	After <b>30,000 km / 20,000 miles</b> or <b>2 years</b> <sup>c)</sup>
Inspection service	QI1-QI4; QI7	First service after <b>3 years</b> or <b>60,000 km / 40,000 miles</b> <sup>c)</sup> , then <b>every 2 years</b> or <b>60,000 km / 40,000 miles</b> <sup>c)</sup>
Service <sup>b)</sup>	PR no.	Flexible service
Interval service	QI6	According to flexible service interval display (after <b>2 years</b> at the latest).
Inspection service	QI6	First service after <b>3 years</b> or <b>60,000 km / 40,000 miles</b> <sup>c)</sup> , then <b>every 2 years</b> or <b>60,000 km / 40,000 miles</b> <sup>c)</sup>

Please also refer to → [Features of the flexible service](#) .

### Features of the flexible service

With the **flexible service**, Volkswagen has introduced a technology that ensures you only have to have an oil change service when your vehicle requires it. An important part of this technology is the use of LongLife engine oil instead of conventional oil.

This means that the date of the oil change service is determined by factors such as the conditions under which the vehicle is used and personal driving style.

**If you do not wish to have the flexible service, you can opt for the fixed service instead.** Your service advisor will be pleased to help.



If the engine is not filled or topped up with LongLife engine oil, the fixed service applies.

<sup>1)</sup> The vehicle type is printed on the vehicle data sticker ⇒ Booklet *Owner's Manual*, .

<sup>b)</sup> Information is quoted for vehicles used under normal operating conditions

<sup>c)</sup> Whichever comes first

**The following type of service applies to your vehicle: yes ☐ no ☐**

**Intervals for the following vehicles (model years):**

- Eos (2008–2012)
- Fox (as of 2008)
- Golf (2008–2012)
- Golf Cabriolet (2011–2012)
- Golf Plus (2008–2012)

- Golf GTI/GTD (2009–2012)
- Golf Variant (2008–2012)
- Jetta (2008–2012)
- Passat (2008–2012)
- Passat CC (2008–2012)
- Passat Variant (2008–2012)
- Phaeton (2008–2012)
- Polo (2008–2012)
- Sharan (2008–2012)
- Tiguan (2008–2012)
- Touareg (2008–2012)
- Touran (2008–2012)
- up! (2011–2012)

	LongLife Service (PR no. QG1)	Service based on time/distance (PR no. QG0 or QG2 or QG3)
<b>Oil change service</b> <sup>a) , b)</sup>	<sup>c)</sup>	According to service interval display (after 1 year or every 15,000 km / 10,000 miles <sup>d)</sup> ) Please refer to the notes on → <i>Scope of service</i> .
<b>Interval service</b> <sup>a) , b)</sup>	According to flexible service interval display (after 2 years at the latest) <sup>d)</sup> Please refer to the notes on → <i>Scope of service</i> .	After 2 years or every 30,000 km / 20,000 miles <sup>d)</sup> Please refer to the notes on → <i>Scope of service</i> .
<b>Inspection service</b>	First service after 3 years or 60,000 km / 40,000 miles <sup>d)</sup> , then <b>every 2 years</b> or 60,000 km / 40,000 miles <sup>d)</sup> Please refer to the notes on → <i>Scope of service</i>	
<b>Brake fluid change</b>	First change after 3 years, then <b>every 2 years</b> (we recommend genuine Volkswagen brake fluid).	

<sup>a)</sup> The engine oil specifications can be found in the ⇒ Booklet *Owner's Manual*, or the ⇒ Booklet *Technical Data* .

<sup>b)</sup> If the oil change service / interval service is due just a few months before the inspection service, it could be to your advantage to have the inspection service carried out early along with the other service.

<sup>c)</sup> If the engine is not filled or topped up with LongLife engine oil, the time/distance based service applies. In this case, an oil change service will have to be carried out every 15,000 km / 10,000 miles or after one year.

<sup>d)</sup> Whichever comes first

The following type of service applies to your vehicle: yes ☐ no ☐

Intervals for the following vehicles (model years):

- Fox (2004–2007)
- Jetta (2005–2007)
- Golf (2004–2007)

- Golf Plus (2005–2007)
- Golf Variant (as of 2007)
- Eos (2006–2007)
- Passat (2005–2007)
- Passat Variant (2006–2007)
- Phaeton (2005–2007)
- Touareg (2005–2007)
- Touran (2005–2007)

	LongLife Service (PR no. QG1)	Service based on time/distance (PR no. QG0 or QG2)
<b>Oil change service</b> <sup>a)</sup> , <sup>b)</sup>	<sup>c)</sup>	Every 15,000 km / 10,000 miles or after 1 year <sup>d)</sup> Please refer to the notes on → <i>Scope of service</i> .
<b>Interval service</b> <sup>a)</sup> , <sup>b)</sup>	According to flexible service interval display (after 2 years at the latest) <sup>c)</sup> Please refer to the notes on → <i>Scope of service</i> .	Every 30,000 km / 20,000 miles or after 2 years <sup>d)</sup> Please refer to the notes on → <i>Scope of service</i> .
<b>Interval service inspection</b>	<b>At the latest</b> every 60,000 km / 40,000 miles <sup>d)</sup> or every 4 years according to the service sticker Please refer to the notes on → <i>Scope of service</i> .	Every 60,000 km / 40,000 miles or after 4 years <sup>d)</sup> Please refer to the notes on → <i>Scope of service</i> .
<b>Brake fluid change</b>	<b>Every 2 years</b> (We recommend genuine Volkswagen brake fluid is used)	

<sup>a)</sup> The engine oil specifications can be found in the ⇒ Booklet *Owner's Manual*, or the ⇒ Booklet *Technical Data* .

<sup>b)</sup> If the oil change service / interval service is due just a few months before the inspection service, it could be to your advantage to have the inspection service carried out early along with the other service.

<sup>c)</sup> If the engine is not filled or topped up with LongLife engine oil, the time/distance based service applies. In this case, an oil change service will have to be carried out every 15,000 km / 10,000 miles or after one year.

<sup>d)</sup> Whichever comes first

**The following type of service applies to your vehicle: yes ☐ no ☐**

**Intervals for the following vehicles (model years):**

- Phaeton (2001–2004)
- Touran (2003–2004)
- Touareg (2003–2004)

	LongLife Service (PR no. QG1)	Service based on time/distance (PR no. QG0 or QG2)
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<b>Oil change service</b> <sup>a) , b)</sup>	According to flexible service interval display (after 2 years <b>at the latest</b> ) <sup>c)</sup> Please refer to the notes on → <a href="#">Scope of service</a> .	According to service interval display (after 1 year or every 15,000 km / 10,000 miles <sup>d)</sup> ) Please refer to the notes on → <a href="#">Scope of service</a> .
<b>Inspection service</b>	<b>At the latest</b> every 4 years or every 60,000 km / 40,000 miles according to the service sticker <sup>d)</sup> . We recommend the inspection service is carried out during an oil change service in accordance with the flexible service interval display. Your service advisor will be pleased to help.	Every 60,000 km / 40,000 miles or after 4 years <sup>d)</sup>
<b>Brake fluid change</b>	<b>Every 2 years</b> (We recommend genuine Volkswagen brake fluid is used)	

a) The engine oil specifications can be found in the ⇒ Booklet *Owner's Manual*, or the ⇒ Booklet *Technical Data* .

b) For Touareg: engine oil can only be extracted from diesel engines.

c) If the engine is not filled or topped up with LongLife engine oil, the time/distance based service applies. In this case, an oil change service will have to be carried out every 15,000 km / 10,000 miles or after one year.

d) Whichever comes first

**The following type of service applies to your vehicle: yes ☐ no ☐**

#### Intervals for the following vehicles (model years):

- Bora (2000–2005)
- Bora Variant (2000–2005)
- Golf (2000–2004)
- Golf Variant (2000–2006)
- New Beetle (2000–2004)
- New Beetle Cabrio (2003–2004)
- Passat (2000–2005)
- Passat Variant (2000–2005)
- Polo (2002–2007)
- Sharan (2001–2007)

	<b>LongLife Service (PR no. QG1)</b>	<b>Service based on time/distance (PR no. QG0 or QG2)</b>
<b>Oil change service</b> <sup>a)</sup>	b)	According to service interval display (after 1 year or every 15,000 km / 10,000 miles <sup>c)</sup> ) Please refer to the notes on → <a href="#">Scope of service</a> .
<b>Inspection service</b>	According to flexible service interval display (after 2 years <b>at the latest</b> ) Please refer to the notes on → <a href="#">Scope of service</a> .	After 2 years or every 30,000 km / 20,000 miles <sup>c)</sup>

	<b>LongLife Service (PR no. QG1)</b>	<b>Service based on time/distance (PR no. QG0 or QG2)</b>
<b>Brake fluid change</b>	<b>Every 2 years</b> (We recommend genuine Volkswagen brake fluid is used)	

a) The engine oil specifications can be found in the ⇒ Booklet *Owner's Manual*, or the ⇒ Booklet *Technical Data*, .

b) If the engine is not filled or topped up with LongLife engine oil, the time/distance based service applies. In this case, an oil change service will have to be carried out every 15,000 km / 10,000 miles or after one year.

c) Whichever comes first

**The following type of service applies to your vehicle: yes ☐ no ☐**

**Intervals for the following vehicles (model years):**

- Bora (1999)
- Bora Variant (1999)
- Corrado (1989–1995)
- Golf (1986–1999)
- Golf Cabrio (1994–2002)
- Golf Variant (1994–1999)
- Jetta (1986–1988)
- Lupo (1998–2006)
- New Beetle (1999)
- Passat (1986–1999)
- Passat Variant (1986–1999)
- Polo (1986–2001)
- Polo Classic (1996–2002)
- Polo Variant (1998–2002)
- Scirocco (1986–1993)
- Sharan (1996–2000)
- Vento (1992–1998)

	<b>Vehicles with petrol engine</b>	<b>Vehicles with diesel engine</b>
<b>Oil change service <sup>a)</sup></b>	After 1 year or every 15,000 km / 10,000 miles <sup>b) , c)</sup>	<b>As of 1986</b> every 7,500 km / 5,000 miles <sup>c)</sup>
		Please refer to the notes on → <a href="#">Scope of service</a> <b>Golf/Vento with engine code AAZ, 1Z, AEY, AFN;</b> <b>Passat as of 1994;</b> <b>Polo as of 1995, not engine code AEF;</b> <b>Polo Classic, not engine code 1Y;</b> <b>Sharan as of 1996</b> After 1 year or every 15,000 km / 10,000 miles <sup>b) , c)</sup> Please refer to the notes on → <a href="#">Scope of service</a> .

Please refer to the notes on <a href="#">Scope of service</a>		
Vehicles with petrol engine		Vehicles with diesel engine
		<b>Golf/Vento as of 1996 with engine code 1Y</b> <b>Polo with engine code AEF</b> <b>Polo Classic with engine code 1Y</b> According to flexible service interval display <sup>c)</sup>
		Without flexible service interval display after 1 year or every 15,000 km / 10,000 miles <sup>b)</sup> Please refer to the notes on → <a href="#">Scope of service</a> .
<b>Inspection service</b>	After 1 year or every 30,000 km / 20,000 miles <sup>b)</sup>	
<b>Brake fluid change</b>	<b>Every 2 years</b> (We recommend genuine Volkswagen brake fluid is used)	

<sup>a)</sup> The engine oil specifications can be found in the ⇒ Booklet *Owner's Manual*, or the ⇒ Booklet *Technical Data* .

<sup>b)</sup> Whichever comes first

<sup>c)</sup> If the oil change service is due just a few months before the inspection service, it could be to your advantage to have the inspection service carried out early along with the oil change service.

## Scope of service

Volkswagen service schedules are shown either in the service interval display in the instrument cluster or on the service sticker (depending on the level of equipment in the vehicle). The service interval display provides information only on service schedules which include an oil change. The date of the next service inspection or additional work such as a brake fluid service is shown on the service sticker on the door pillar of the vehicle.

The service intervals and scope of work quoted are always for vehicles used under **normal operating conditions**.

If the vehicle is operated under **extreme conditions**, some work will have to be performed before the next service or at shorter intervals than those specified.

### Extreme conditions include:

- Fuels containing sulphur
- Regular short trips
- Long periods of engine idling (taxis for example)
- Operation in regions with high dust levels
- Regular trailer towing
- A high percentage of stop and go traffic as is typical in a city
- Driving mainly in winter conditions

### This applies particularly to the following components or service fluids:

- Dust and pollen filter
- Air cleaner
- Toothed belt
- Diesel particulate filter
- Engine oil



**The service advisor at your qualified workshop will be pleased to advise you** whether your vehicle requires more frequent work due to the conditions under which it is used.

In countries where diesel has a high sulphur content, **the oil change service and diesel fuel filter replacement should take place every 7,500 km / 5,000 miles**. Your Volkswagen dealer will be able to tell you which countries have diesel with a high sulphur content.

Your qualified workshop will be able to inform you which work is necessary when a service is due (e.g. checking the lights or brakes) to keep your vehicle roadworthy and in perfect working order.

In addition to regular servicing, additional maintenance work will need to be carried out, depending on the conditions and environment in which your vehicle is used and the level of equipment in the vehicle. This additional work should be carried out on the basis of *time* and/or *distance travelled* to ensure your vehicle remains reliable.

**The scope of a service may change for technical reasons** (the ongoing development of components such as toothed belts, tyres, engine coolants, engine oils, and even spark plugs and batteries). Qualified workshops are always kept up to date on innovations.

Your Volkswagen dealer can provide details on which additional work should be carried out on your vehicle during which service.

It is also possible to have additional work carried out in between the scheduled services.

*Additional work is normally marked as such in the maintenance list presented to you with your receipt. In certain cases, services may be carried out in combination (e.g. oil change service combined with inspection service). Work listed twice is then only charged once, of course.*



## WARNING

Inadequate servicing, no servicing at all, or failure to adhere to service intervals may result in breakdowns, accidents or serious injury.

- Have your car serviced by a qualified workshop.
- Observe the owner's manual.



## NOTICE

Only use suitable service fluids for refilling. Never use the wrong service fluid. Failure to observe this warning can result in serious malfunctions and engine damage.




## NOTICE


Volkswagen is not responsible for any vehicle damage caused by low-quality fuel, the wrong oil standard, inadequate servicing work or lack of availability of Genuine Parts.



## NOTICE

- If your vehicle is suitable for use with biodiesel and you refill using biodiesel which is not compliant with EN 590 the diesel fuel filter replacement intervals will be shortened. If you refill using biodiesel even though your vehicle is not suitable for this purpose<sup>1)</sup>, damage to the engine and the fuel system could occur. Some diesel manufacturers blend biodiesel with diesel fuel in compliance with European Standard 590 or an equivalent standard (in Germany, for example, DIN 51628). This diesel is suitable for use in our vehicle and will not damage the engine and fuel system.
- The service life of the diesel particulate filter may be reduced considerably if diesel fuels with a high sulphur content are used.

 Leaking service fluids can pollute the environment. Spilt service fluids must be collected in suitable containers and disposed of properly and with respect for the environment.

 Regular servicing of your vehicle not only maintains its value, it also ensures that your vehicle remains roadworthy and in perfect working order. Servicing work should therefore be carried out in accordance with the maintenance table. Your qualified workshop will be happy to advise you.

<sup>1)</sup> Your Volkswagen dealer will be able to inform you which vehicle models are suitable for use with biodiesel (compliant with EN 590).

## Proof of service

Your Volkswagen dealership or qualified workshop will place a cross in the appropriate boxes on the following pages to show:

- Which service was carried out and when.
- Whether LongLife engine oil was used (prerequisite for the flexible service).
- Whether any repairs are recommended, such as replacement of the brake pads in the near future.
- Whether you had any special requests before or during the maintenance work (your service advisor will note these on the order).
- Which components or service fluids were changed.
- When your next service is scheduled for.

This shows clearly what has been done and helps to prevent misunderstandings.

The LongLife mobility guarantee is valid until the next interval service is due.

Your entitlement to the LongLife mobility guarantee is documented here in the service schedule each time your car has an interval service.

## Proof of service 1

Yes / No. The following work was carried out:	Yes / No. Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle
	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert

Service carried out: <b>Yes / No. The following work was carried out:</b>	<b>Yes / No. Change of:</b>
at km/miles:	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt
	<input type="checkbox"/> / <input type="checkbox"/> Spark plugs
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/> .....
Service carried out by:	LongLife mobility guarantee:
Qualified dealership stamp	Volkswagen dealership stamp

### Your next service

☐ as per Service interval display

or

on (Date): .....

or

at (km/miles): .....

Which service/additional scope is due next?

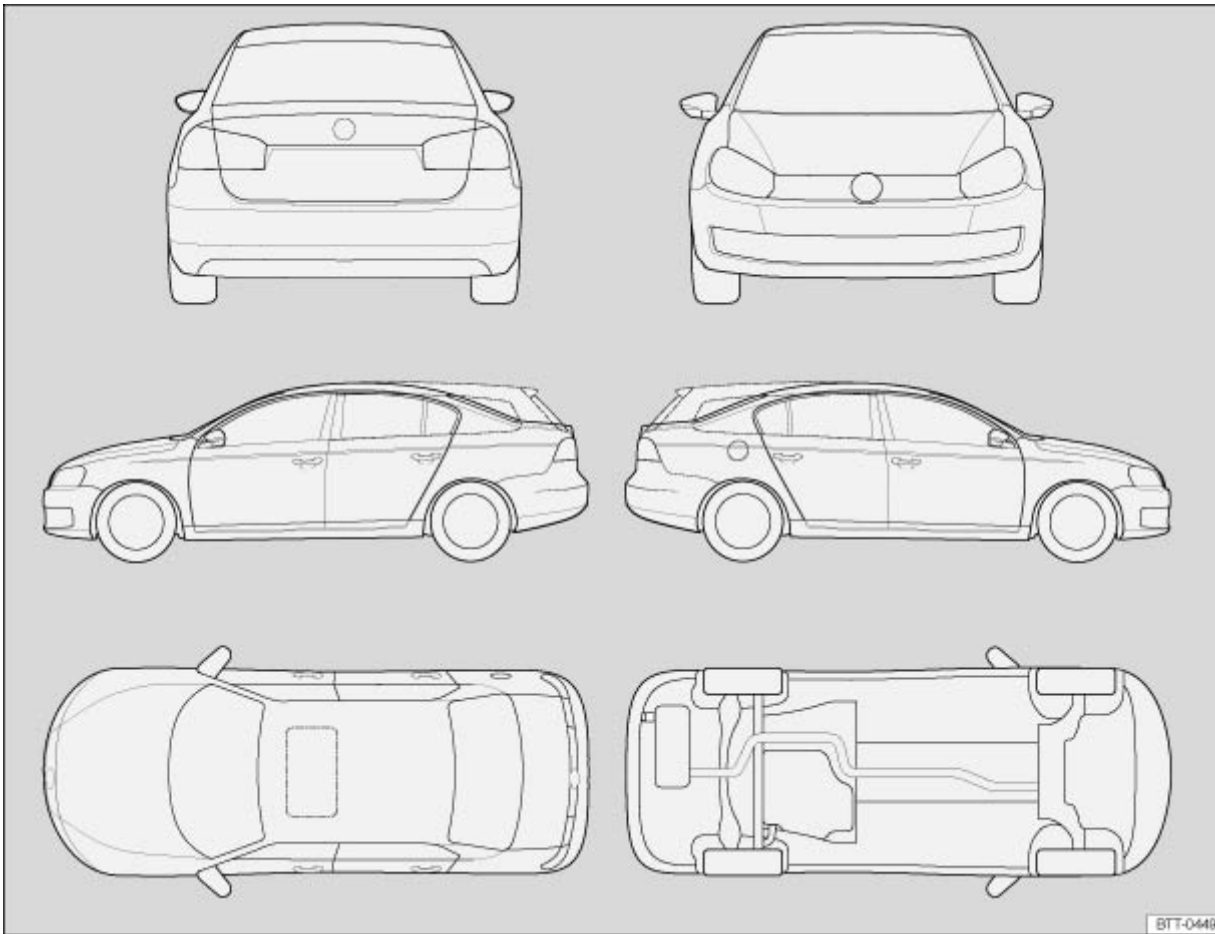
.....

on (Date): .....

or

at (km/miles): .....

### Documentation of the body check



**Fig. 2** Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → [Fig. 2](#) using the following symbols:

<b>✕</b> Scratches	<b>○</b> Dents	<b>□</b> Corrosion	<b>△</b> Stone chipping
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**Any damage?**

**Yes:** ☐

**No:** ☐

Description of damage:


Stamp of qualified workshop

## Proof of service 2

Yes / No. The following work was carried out:	Yes / No. Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle
Service carried out on:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert
	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt
	<input type="checkbox"/> / <input type="checkbox"/> Spark plugs
at km/miles:	<input type="checkbox"/> / <input type="checkbox"/> .....
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/> .....
Service carried out by:	LongLife mobility guarantee:
Qualified dealership stamp	Volkswagen dealership stamp

### Your next service

☐ as per Service interval display

or

on (Date): .....

or

at (km/miles): .....

Which service/additional scope is due next?

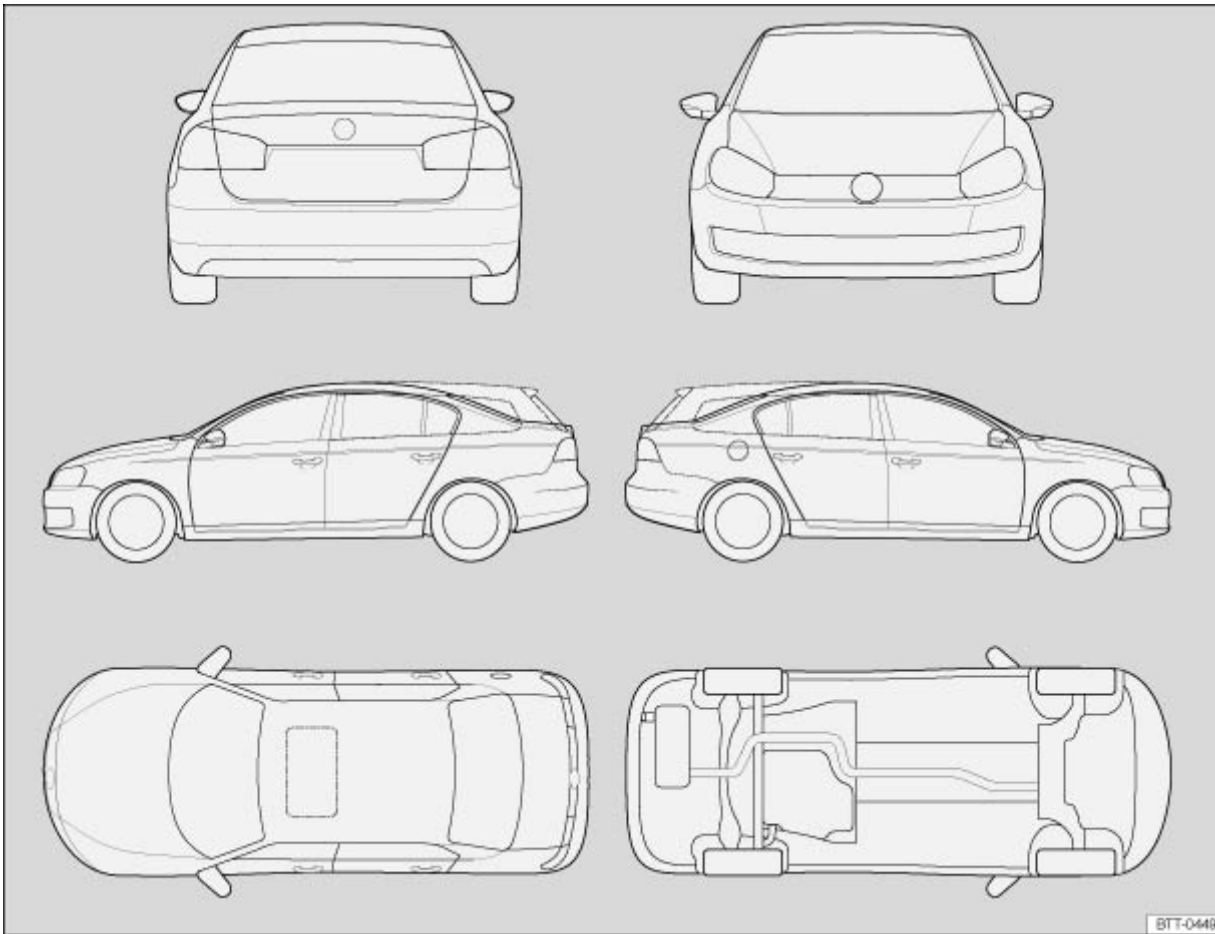
.....

on (Date): .....

or

at (km/miles): .....

### Documentation of the body check



**Fig. 3** Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → [Fig. 3](#) using the following symbols:

<b>✕</b> Scratches	<b>○</b> Dents	<b>□</b> Corrosion	<b>△</b> Stone chipping
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**Any damage?**

**Yes:** ☐

**No:** ☐

Description of damage:


Stamp of qualified workshop

### Proof of service 3

Yes / No. The following work was carried out:	Yes / No. Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle
Service carried out on:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert
	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt
	<input type="checkbox"/> / <input type="checkbox"/> Spark plugs
at km/miles:	
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/> .....
Service carried out by:	LongLife mobility guarantee:
Qualified dealership stamp	Volkswagen dealership stamp

### Your next service

☐ as per Service interval display

or

on (Date): .....

or

at (km/miles): .....

Which service/additional scope is due next?

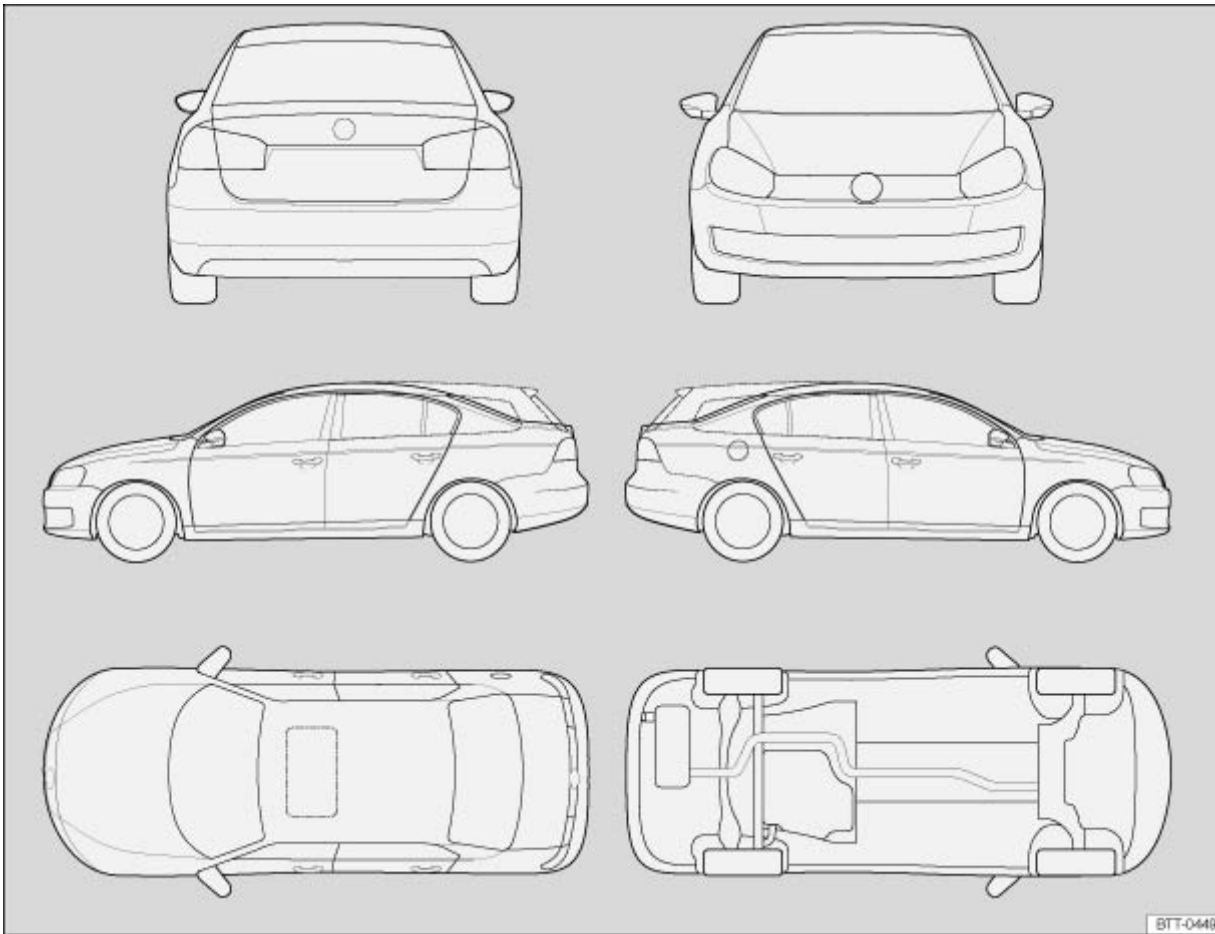
.....

on (Date): .....

or

at (km/miles): .....

### Documentation of the body check



**Fig. 4** Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → [Fig. 4](#) using the following symbols:

<b>✕</b> Scratches	<b>○</b> Dents	<b>□</b> Corrosion	<b>△</b> Stone chipping
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**Any damage?**

**Yes:** ☐

**No:** ☐

Description of damage:


Stamp of qualified workshop

## Proof of service 4



Yes / No. The following work was carried out:	Yes / No. Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle
Service carried out on:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert
	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt
	<input type="checkbox"/> / <input type="checkbox"/> Spark plugs
at km/miles:	
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/> .....
Service carried out by:	LongLife mobility guarantee:
Qualified dealership stamp	Volkswagen dealership stamp

### Your next service

☐ as per Service interval display

or

on (Date): .....

or

at (km/miles): .....

Which service/additional scope is due next?

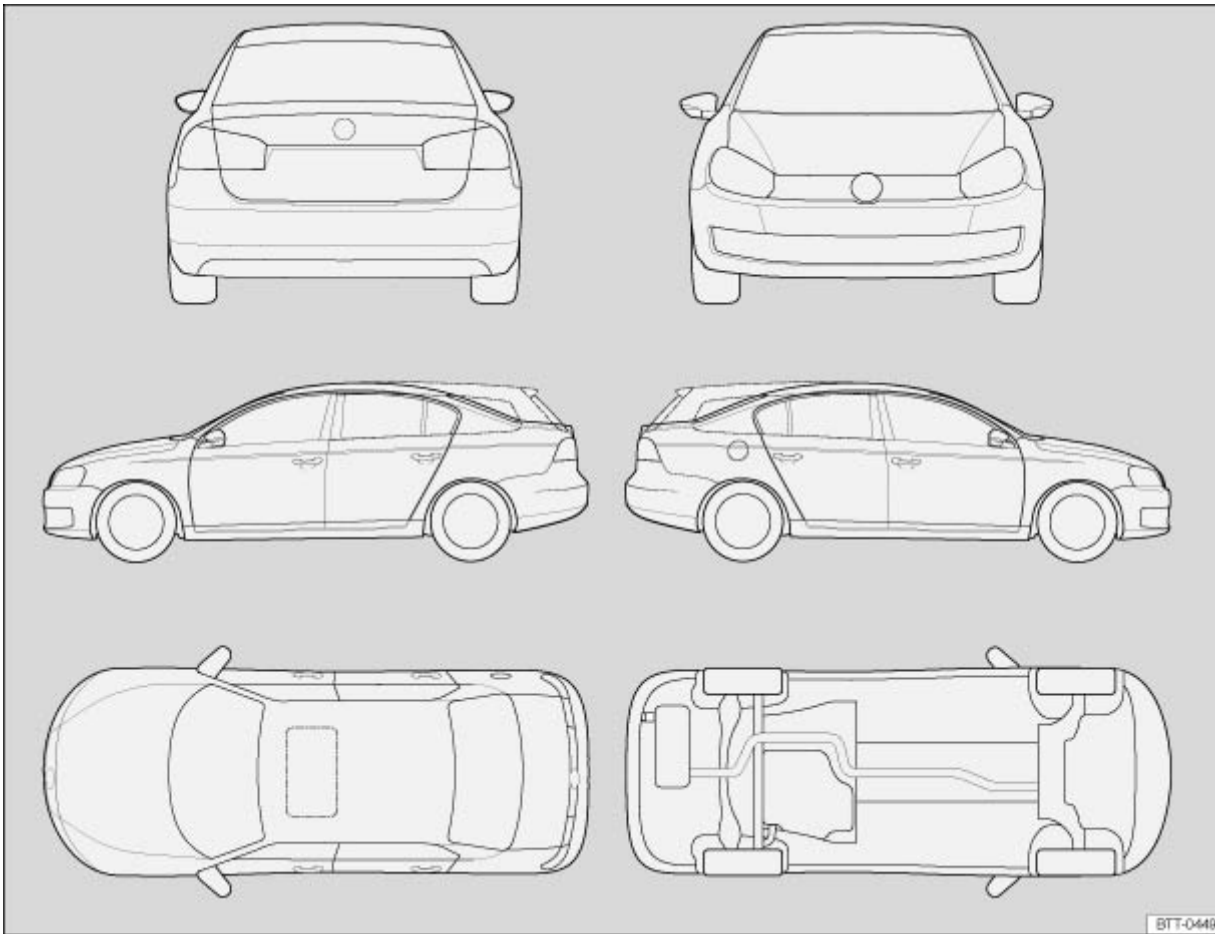
.....

on (Date): .....

or

at (km/miles): .....

### Documentation of the body check



**Fig. 5** Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → [Fig. 5](#) using the following symbols:

<b>✕</b> Scratches	<b>○</b> Dents	<b>□</b> Corrosion	<b>△</b> Stone chipping
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**Any damage?**

**Yes:** ☐

**No:** ☐

Description of damage:


Stamp of qualified workshop

## Proof of service 5

Yes / No. The following work was carried out:	Yes / No. Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle
Service carried out on:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert
	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt
	<input type="checkbox"/> / <input type="checkbox"/> Spark plugs
at km/miles:	
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/> .....
Service carried out by:	LongLife mobility guarantee:
Qualified dealership stamp	Volkswagen dealership stamp

### Your next service

☐ as per Service interval display

or

on (Date): .....

or

at (km/miles): .....

Which service/additional scope is due next?

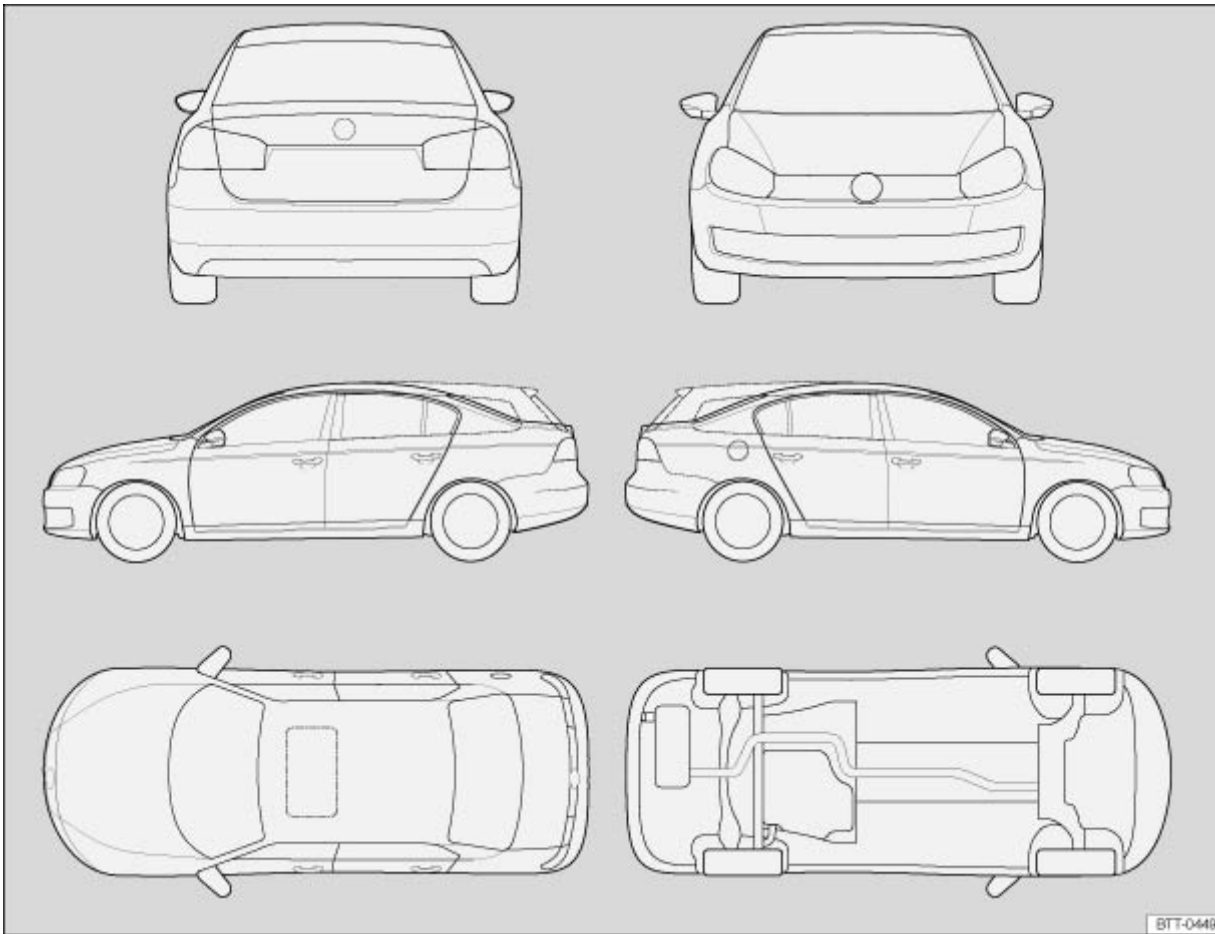
.....

on (Date): .....

or

at (km/miles): .....

### Documentation of the body check



**Fig. 6** Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → [Fig. 6](#) using the following symbols:

<b>✕</b> Scratches	<b>○</b> Dents	<b>□</b> Corrosion	<b>△</b> Stone chipping
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**Any damage?**

**Yes:** ☐

**No:** ☐

Description of damage:


Stamp of qualified workshop

## Proof of service 6

Yes / No. The following work was carried out:	Yes / No. Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle
Service carried out on:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert
	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt
	<input type="checkbox"/> / <input type="checkbox"/> Spark plugs
at km/miles:	
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/> .....
Service carried out by:	LongLife mobility guarantee:
Qualified dealership stamp	Volkswagen dealership stamp

### Your next service

☐ as per Service interval display

or

on (Date): .....

or

at (km/miles): .....

Which service/additional scope is due next?

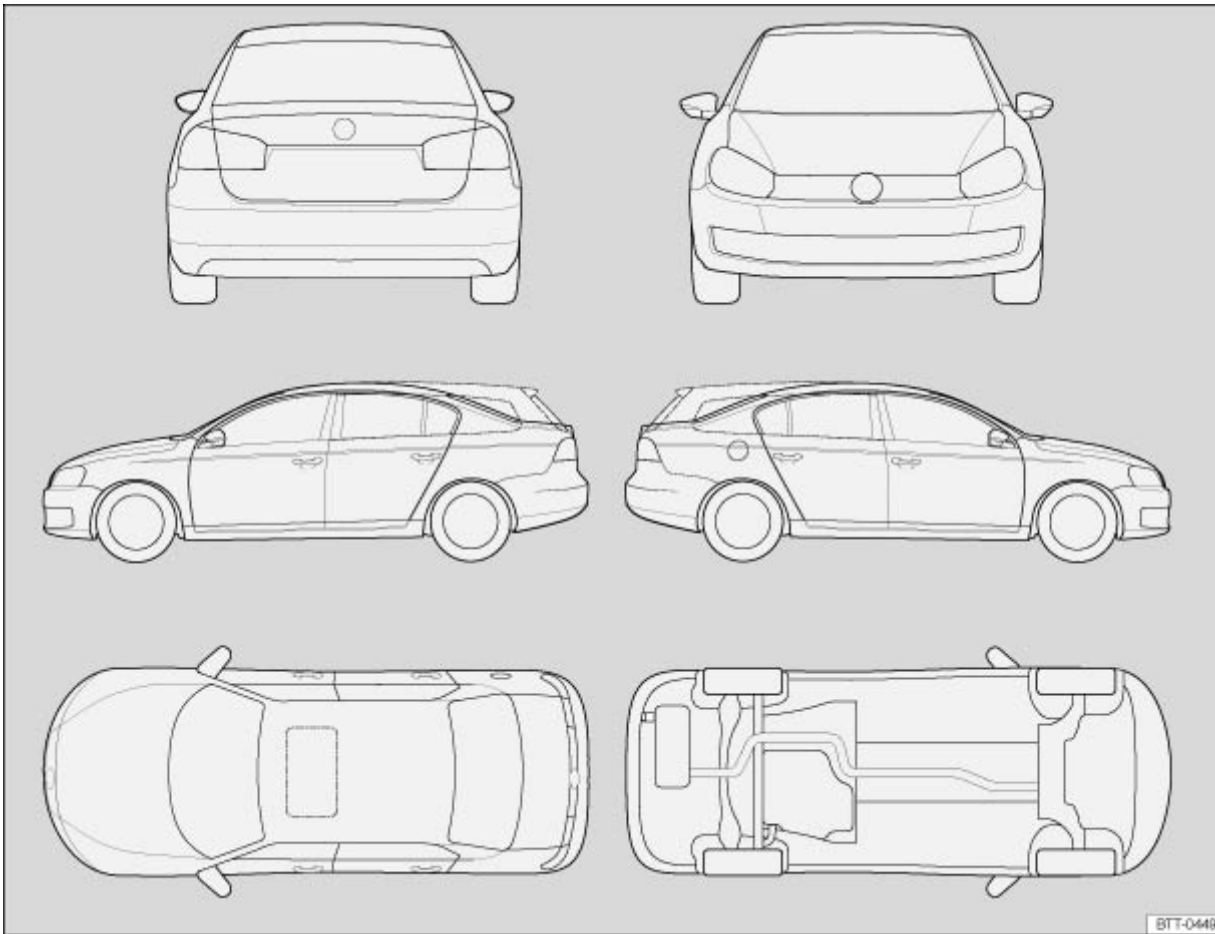
.....

on (Date): .....

or

at (km/miles): .....

### Documentation of the body check



**Fig. 7** Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → [Fig. 7](#) using the following symbols:

<b>✕</b> Scratches	<b>○</b> Dents	<b>□</b> Corrosion	<b>△</b> Stone chipping
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**Any damage?**

**Yes:** ☐

**No:** ☐

Description of damage:


Stamp of qualified workshop

## Proof of service 7

Yes / No. The following work was carried out:	Yes / No. Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle
Service carried out on:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert
	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt
	<input type="checkbox"/> / <input type="checkbox"/> Spark plugs
at km/miles:	<input type="checkbox"/> / <input type="checkbox"/> .....
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/> .....
Service carried out by:	LongLife mobility guarantee:
Qualified dealership stamp	Volkswagen dealership stamp

### Your next service

☐ as per Service interval display

or

on (Date): .....

or

at (km/miles): .....

Which service/additional scope is due next?

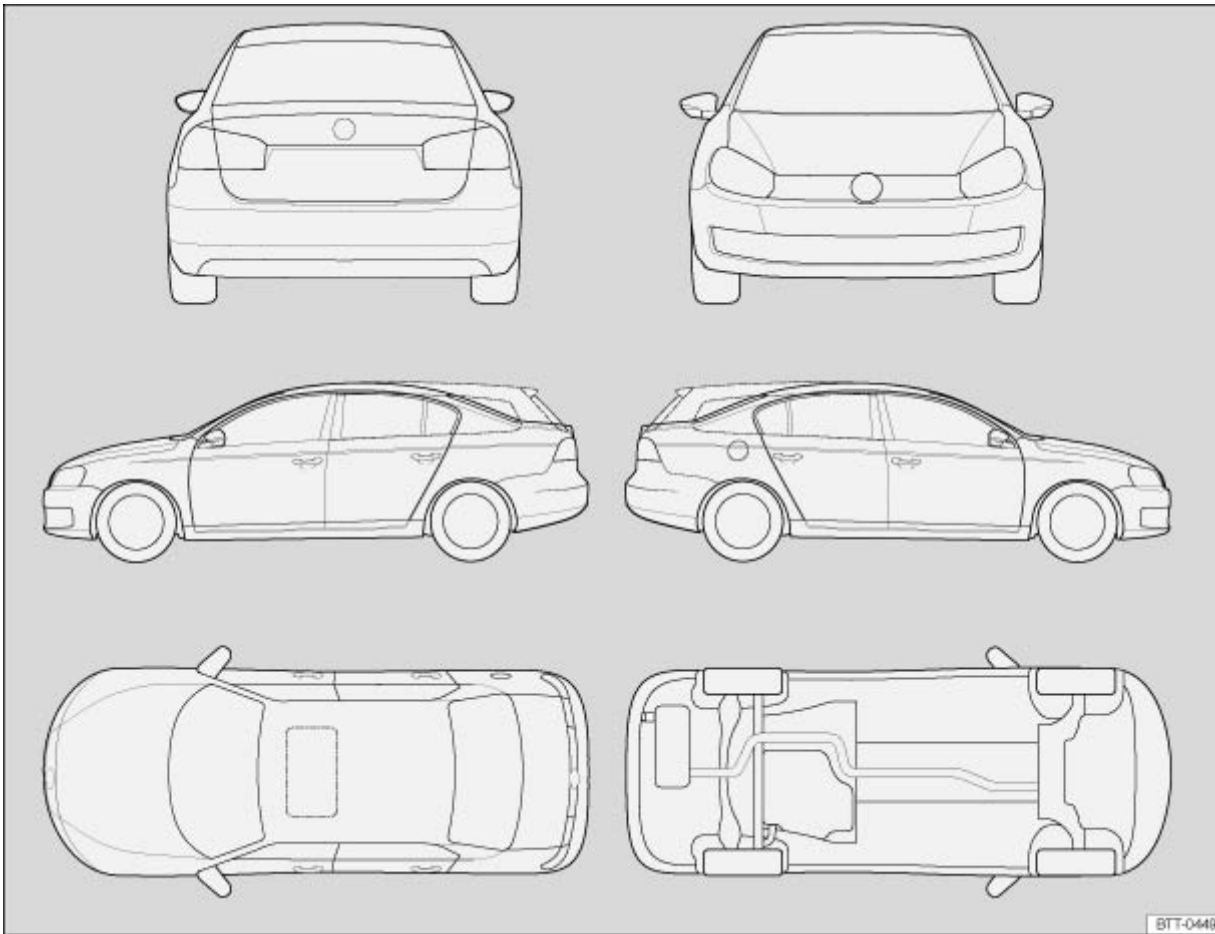
.....

on (Date): .....

or

at (km/miles): .....

### Documentation of the body check



**Fig. 8** Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → [Fig. 8](#) using the following symbols:

<b>✕</b> Scratches	<b>○</b> Dents	<b>□</b> Corrosion	<b>△</b> Stone chipping
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**Any damage?**

**Yes:** ☐

**No:** ☐

Description of damage:


Stamp of qualified workshop

## Proof of service 8



Yes / No. The following work was carried out:	Yes / No. Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle
Service carried out on:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert
	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt
	<input type="checkbox"/> / <input type="checkbox"/> Spark plugs
at km/miles:	
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/> .....
Service carried out by:	LongLife mobility guarantee:
Qualified dealership stamp	Volkswagen dealership stamp

### Your next service

☐ as per Service interval display

or

on (Date): .....

or

at (km/miles): .....

Which service/additional scope is due next?

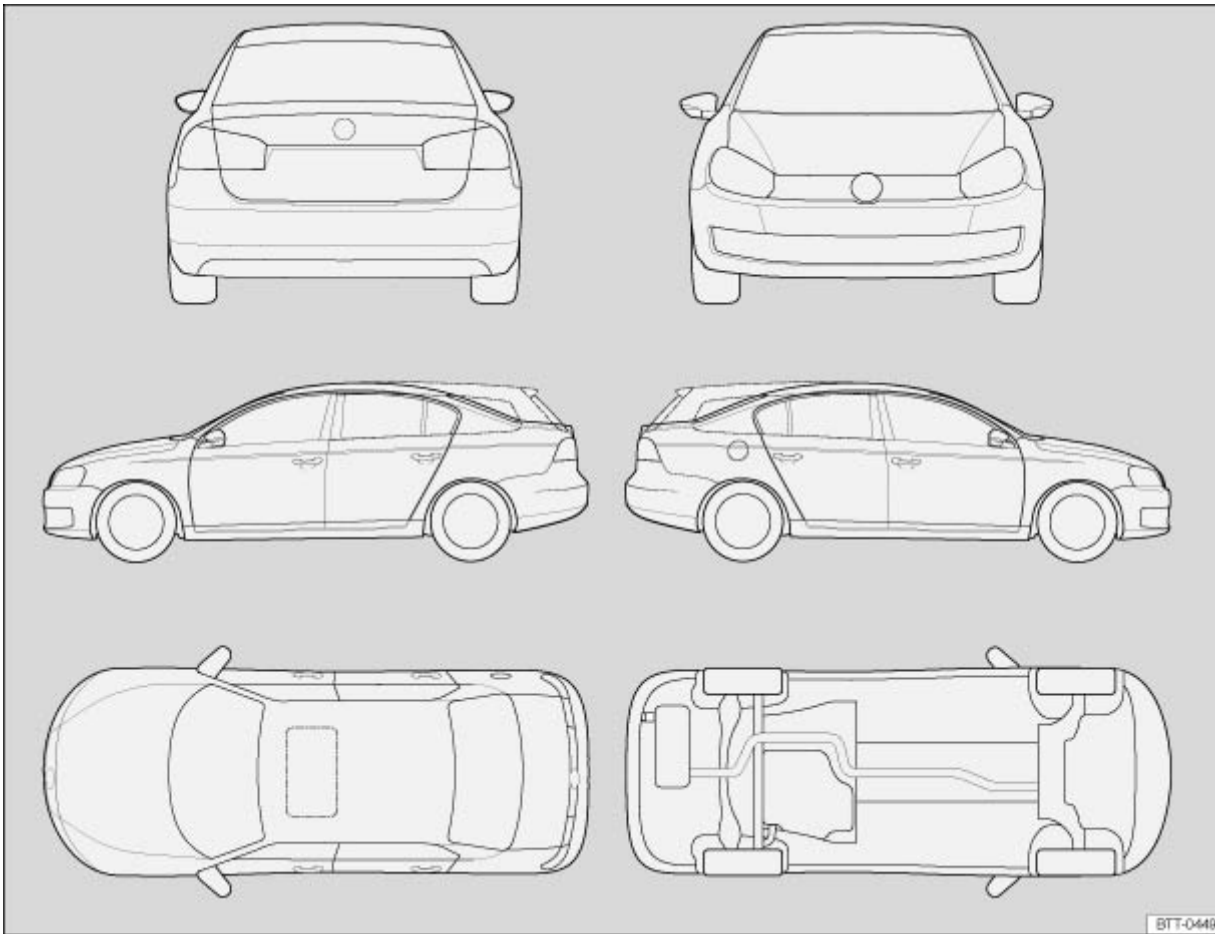
.....

on (Date): .....

or

at (km/miles): .....

### Documentation of the body check



**Fig. 9** Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → [Fig. 9](#) using the following symbols:

<b>✕</b> Scratches	<b>○</b> Dents	<b>□</b> Corrosion	<b>△</b> Stone chipping
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**Any damage?**

**Yes:** ☐

**No:** ☐

Description of damage:


Stamp of qualified workshop

## Proof of service 9

Yes / No. The following work was carried out:	Yes / No. Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle
Service carried out on:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert
	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt
	<input type="checkbox"/> / <input type="checkbox"/> Spark plugs
at km/miles:	
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/> .....
Service carried out by:	LongLife mobility guarantee:
Qualified dealership stamp	Volkswagen dealership stamp

### Your next service

☐ as per Service interval display

or

on (Date): .....

or

at (km/miles): .....

Which service/additional scope is due next?

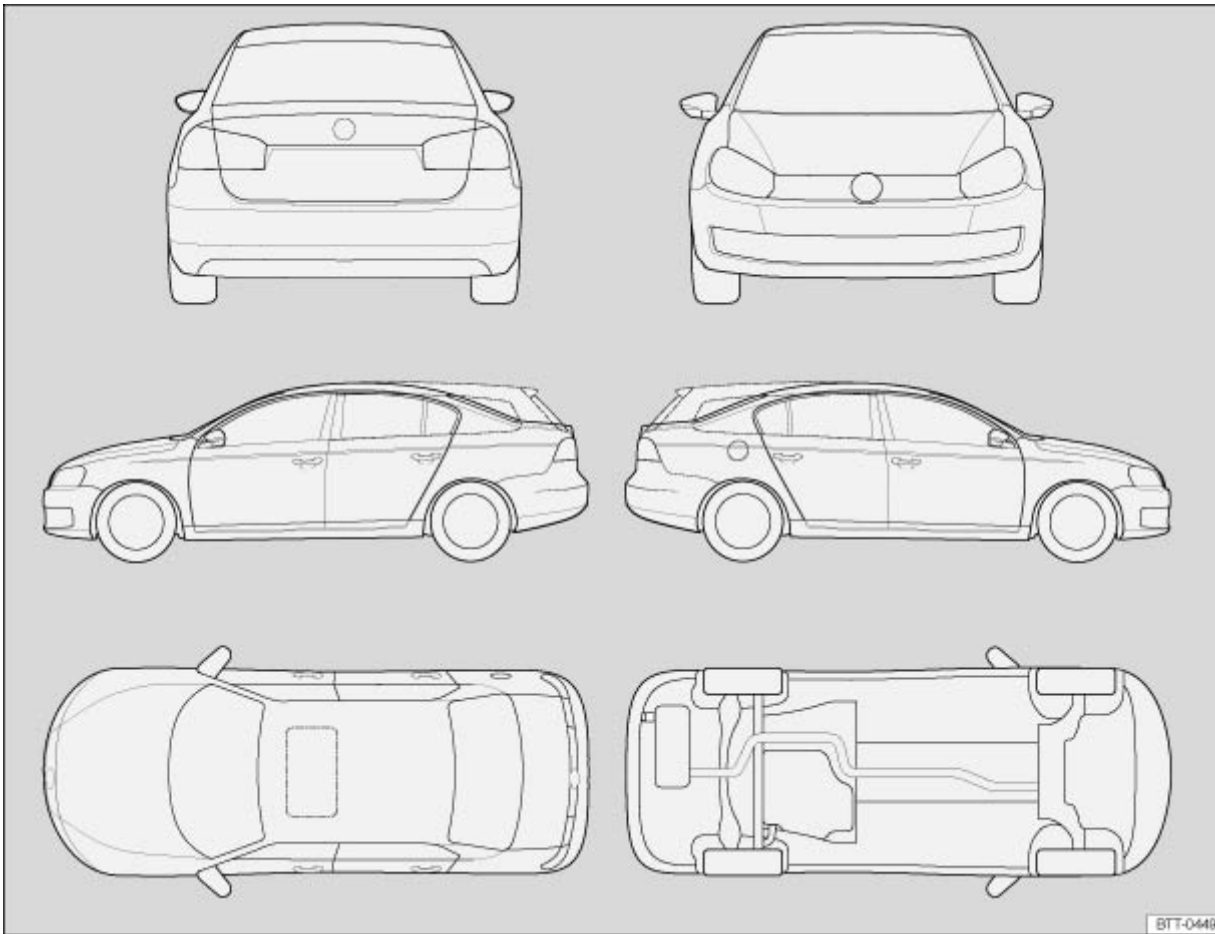
.....

on (Date): .....

or

at (km/miles): .....

### Documentation of the body check



**Fig. 10** Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → [Fig. 10](#) using the following symbols:

<b>✕</b> Scratches	<b>○</b> Dents	<b>□</b> Corrosion	<b>△</b> Stone chipping
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**Any damage?**

**Yes:** ☐

**No:** ☐

Description of damage:


Stamp of qualified workshop

## Proof of service 10

Yes / No. The following work was carried out:	Yes / No. Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle
Service carried out on:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert
	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt
	<input type="checkbox"/> / <input type="checkbox"/> Spark plugs
at km/miles:	
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/> .....
Service carried out by:	LongLife mobility guarantee:
Qualified dealership stamp	Volkswagen dealership stamp

### Your next service

☐ as per Service interval display

or

on (Date): .....

or

at (km/miles): .....

Which service/additional scope is due next?

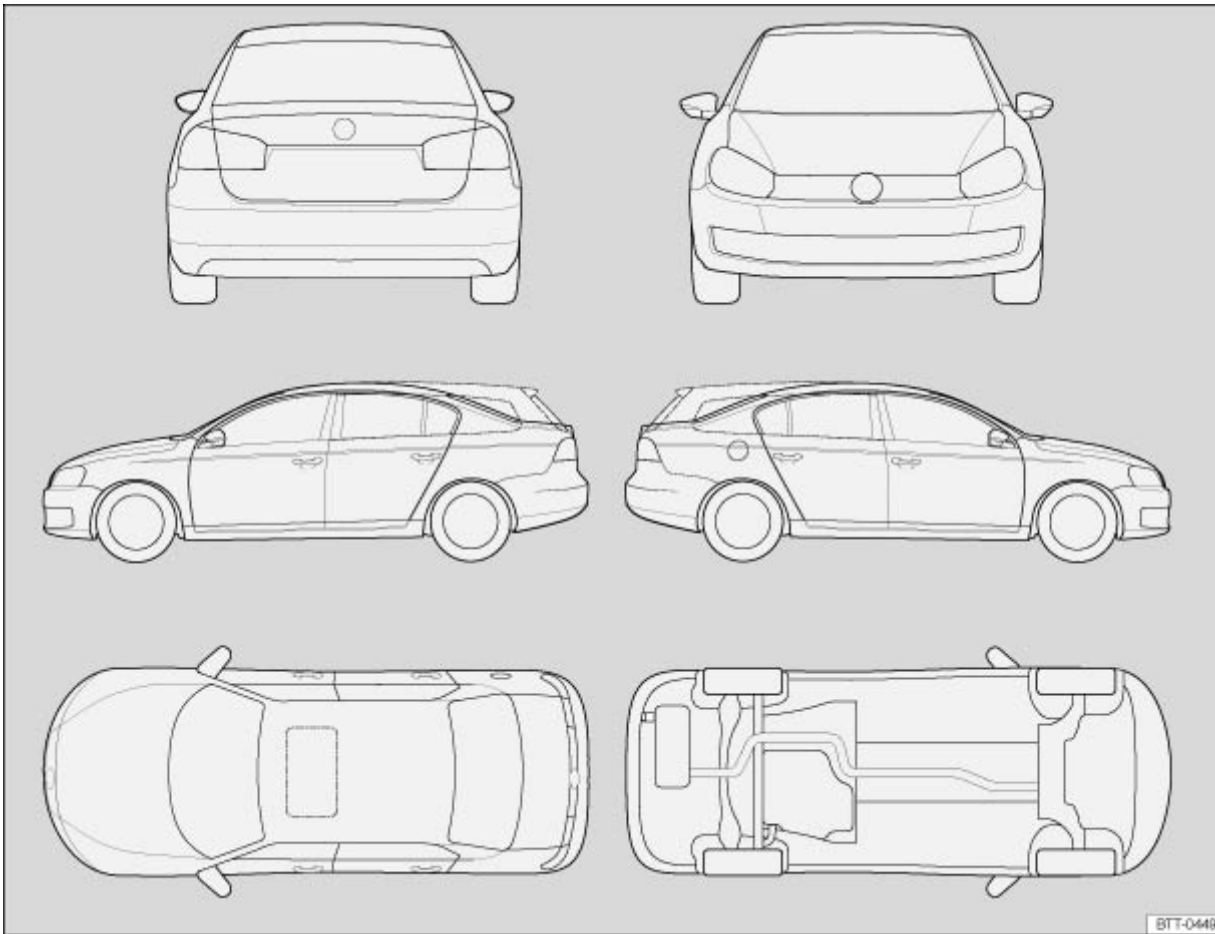
.....

on (Date): .....

or

at (km/miles): .....

### Documentation of the body check



**Fig. 11** Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → [Fig. 11](#) using the following symbols:

<b>✕</b> Scratches	<b>○</b> Dents	<b>□</b> Corrosion	<b>△</b> Stone chipping
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**Any damage?**

**Yes:** ☐

**No:** ☐

Description of damage:


Stamp of qualified workshop

## Proof of service 11

Yes / No. The following work was carried out:	Yes / No. Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle
Service carried out on:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert
	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt
	<input type="checkbox"/> / <input type="checkbox"/> Spark plugs
at km/miles:	<input type="checkbox"/> / <input type="checkbox"/> .....
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/> .....
Service carried out by:	LongLife mobility guarantee:
Qualified dealership stamp	Volkswagen dealership stamp

### Your next service

☐ as per Service interval display

or

on (Date): .....

or

at (km/miles): .....

Which service/additional scope is due next?

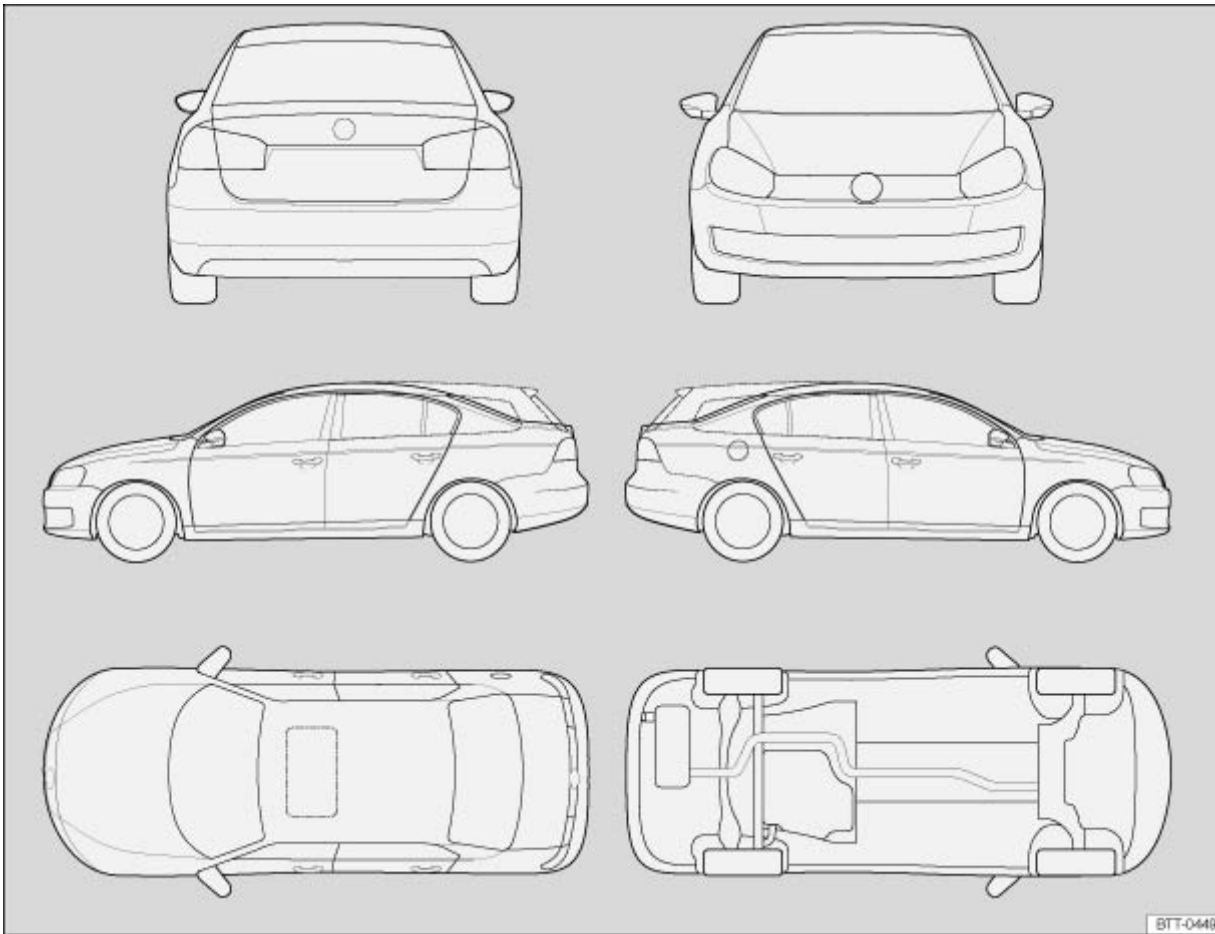
.....

on (Date): .....

or

at (km/miles): .....

### Documentation of the body check



**Fig. 12** Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → [Fig. 12](#) using the following symbols:

<b>✕</b> Scratches	<b>○</b> Dents	<b>□</b> Corrosion	<b>△</b> Stone chipping
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**Any damage?**

**Yes:** ☐

**No:** ☐

Description of damage:


Stamp of qualified workshop

## Proof of service 12



Yes / No. The following work was carried out:	Yes / No. Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle
Service carried out on:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert
	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt
	<input type="checkbox"/> / <input type="checkbox"/> Spark plugs
at km/miles:	
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/> .....
Service carried out by:	LongLife mobility guarantee:
Qualified dealership stamp	Volkswagen dealership stamp

### Your next service

☐ as per Service interval display

or

on (Date): .....

or

at (km/miles): .....

Which service/additional scope is due next?

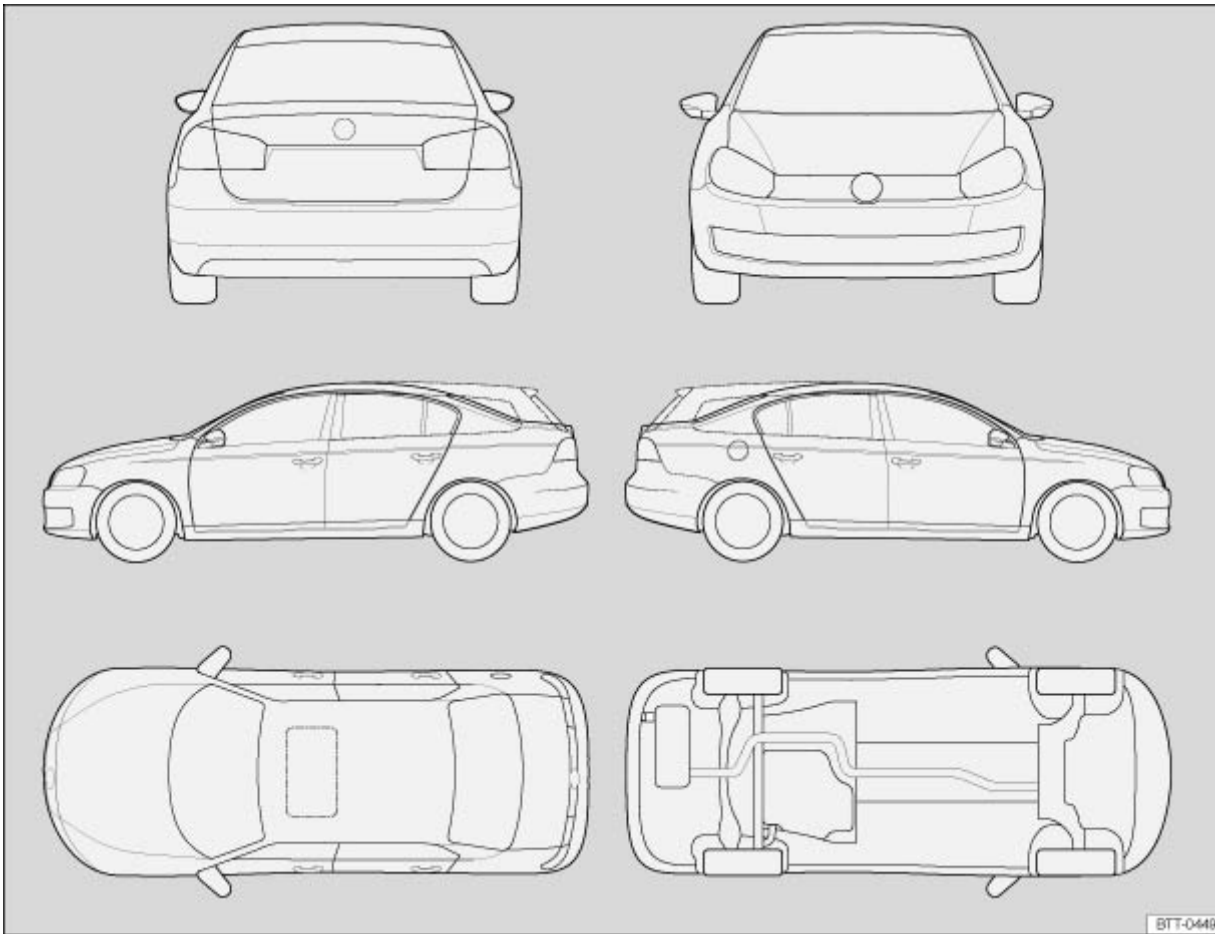
.....

on (Date): .....

or

at (km/miles): .....

### Documentation of the body check



**Fig. 13** Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → [Fig. 13](#) using the following symbols:

<b>✕</b> Scratches	<b>○</b> Dents	<b>□</b> Corrosion	<b>△</b> Stone chipping
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**Any damage?**

**Yes:** ☐

**No:** ☐

Description of damage:


Stamp of qualified workshop

## Proof of service 13

Yes / No. The following work was carried out:	Yes / No. Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle
Service carried out on:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert
	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt
	<input type="checkbox"/> / <input type="checkbox"/> Spark plugs
at km/miles:	<input type="checkbox"/> / <input type="checkbox"/> .....
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/> .....
Service carried out by:	LongLife mobility guarantee:
Qualified dealership stamp	Volkswagen dealership stamp

### Your next service

☐ as per Service interval display

or

on (Date): .....

or

at (km/miles): .....

Which service/additional scope is due next?

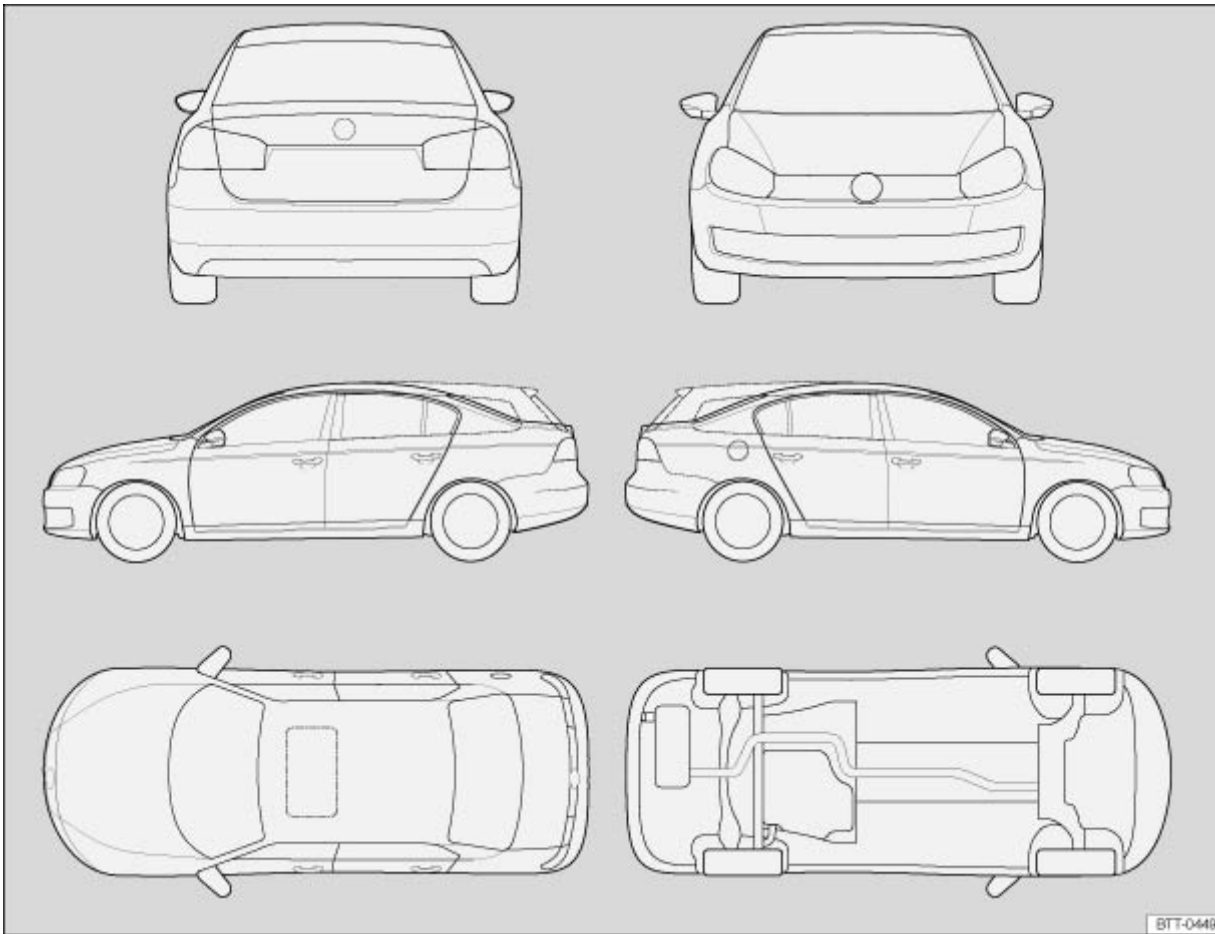
.....

on (Date): .....

or

at (km/miles): .....

### Documentation of the body check



**Fig. 14** Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → [Fig. 14](#) using the following symbols:

<b>✕</b> Scratches	<b>○</b> Dents	<b>□</b> Corrosion	<b>△</b> Stone chipping
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**Any damage?**

**Yes:** ☐

**No:** ☐

Description of damage:


Stamp of qualified workshop

## Proof of service 14

Yes / No. The following work was carried out:	Yes / No. Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle
Service carried out on:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert
	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt
	<input type="checkbox"/> / <input type="checkbox"/> Spark plugs
at km/miles:	<input type="checkbox"/> / <input type="checkbox"/> .....
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/> .....
Service carried out by:	LongLife mobility guarantee:
Qualified dealership stamp	Volkswagen dealership stamp

### Your next service

☐ as per Service interval display

or

on (Date): .....

or

at (km/miles): .....

Which service/additional scope is due next?

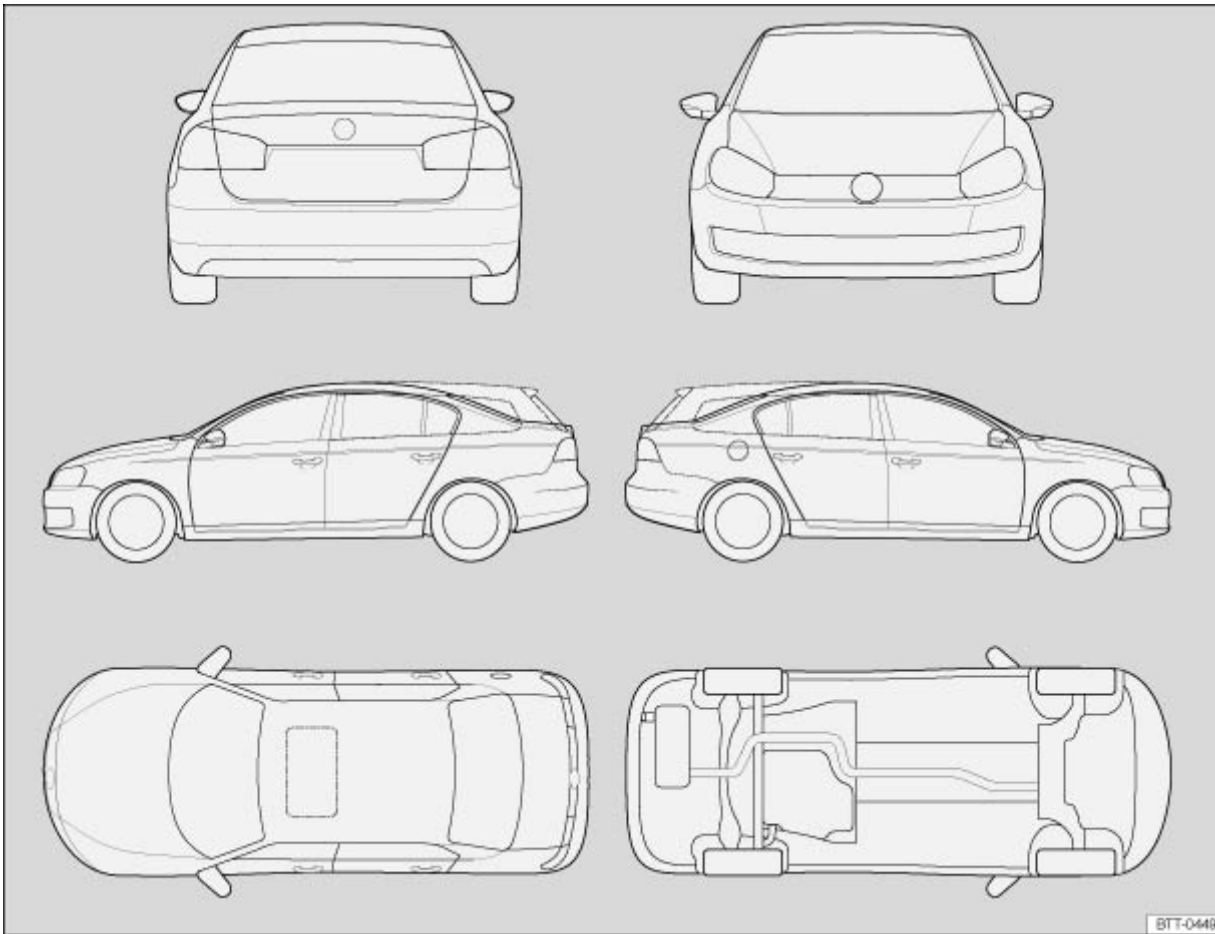
.....

on (Date): .....

or

at (km/miles): .....

### Documentation of the body check



**Fig. 15** Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → [Fig. 15](#) using the following symbols:

<b>✕</b> Scratches	<b>○</b> Dents	<b>□</b> Corrosion	<b>△</b> Stone chipping
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**Any damage?**

**Yes:** ☐

**No:** ☐

Description of damage:


Stamp of qualified workshop

**Workshop notes**

The following boxes can be used by your qualified workshop to document work carried out on your vehicle which is not included in the defined scope of service (for example, the renewal of an airbag module, work on the air conditioning system, or recoding of the flexible service to the fixed service).

Date:	km/miles:
<hr/>	
Notes:	Stamp of qualified workshop
<hr/>	
Date:	km/miles:
<hr/>	
Notes:	Stamp of qualified workshop
<hr/>	
Date:	km/miles:
<hr/>	
Notes:	Stamp of qualified workshop
<hr/>	
Date:	km/miles:
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Notes:	Stamp of qualified workshop
<hr/>	

Notes:

Stamp of qualified workshop

Date:

km/miles:

Notes:

Stamp of qualified workshop

Date:

km/miles:

Notes:

Stamp of qualified workshop

Date:

km/miles:

Notes:

Stamp of qualified workshop



Date:	km/miles:
Notes:	Stamp of qualified workshop
Date:	km/miles:
Notes:	Stamp of qualified workshop

## LongLife mobility guarantee

### General information

*With your new vehicle you have purchased the comprehensive LongLife mobility guarantee which will be updated after every interval service.*

Your Volkswagen dealership will issue a new vehicle with the comprehensive LongLife mobility guarantee which applies as of delivery until the first interval service is due. If you purchased your new vehicle directly from Volkswagen AG, Volkswagen AG will issue the LongLife mobility guarantee as of delivery until the first interval service is due.

Your Volkswagen service dealership will extend the LongLife mobility guarantee until the next interval service if you have your interval service carried out there. The cost of the service covers the entire guarantee package.

The comprehensive LongLife mobility guarantee includes the following services:

You will receive appropriate support if your car has a breakdown or an accident as a result of a technical defect and needs to be towed <sup>1)</sup>. The LongLife mobility guarantee grants you protection and mobility.

**Please note that the terms and conditions of the Volkswagen LongLife mobility guarantee may differ depending on the country in which the vehicle was sold. Please ask your Volkswagen dealership for further information.**

The interval service not only serves to maintain your vehicle, it also ensures that it remains roadworthy and in perfect working order. For this reason, servicing should be carried out regularly in accordance with the service schedule.

Your entitlement to the LongLife mobility guarantee is documented here in the service schedule each time your car has an interval service. A full service history shows that your car has been professionally maintained and cared for. It also enhances the desirability of your car, should you decide to sell it.

<sup>1)</sup> A vehicle needs to be towed if it cannot reach a workshop under its own power.

## Warranty

### The Volkswagen dealership warranty

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*Volkswagen dealerships guarantee that all vehicles purchased from them are free of faults.*

Volkswagen dealerships provide a warranty for the fault-free operation of Volkswagen vehicles straight from the factory.

Details of warranty conditions and the warranty period can be found in your sales contract.

Please ask your Volkswagen dealer for further information.

You are advised that natural wear and damage caused by abnormally rough or improper use, or unauthorised modifications are not covered by this warranty.

If your vehicle does break down, please contact your nearest Volkswagen dealership.

### Paintwork and body warranty

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*Volkswagen dealerships provide a warranty on the paintwork and bodies of all vehicles purchased from them.*

In addition to the warranty conditions for Volkswagen vehicles straight from the factory (as detailed in the purchase contract), the Volkswagen dealer guarantees that the body of any vehicles it sells will not be affected by paint defects or corrosion perforation for a specified period.

Your Volkswagen dealer will be happy to provide you with more information.

However, should this type of damage occur, it will be repaired free of charge for parts and labour by any Volkswagen dealer.

*Warranty claims will not be accepted in the following circumstances:*

- The damage was caused by external impact or inadequate care
- Body or paint defects were not repaired in good time in accordance with the manufacturer's instructions
- The corrosion perforation was originally caused by body repairs not being carried out in accordance with the manufacturer's instructions

If the body is repaired or painted, your Volkswagen dealer will confirm your warranty against corrosion perforation for the repaired section.

*Your Volkswagen dealership*