

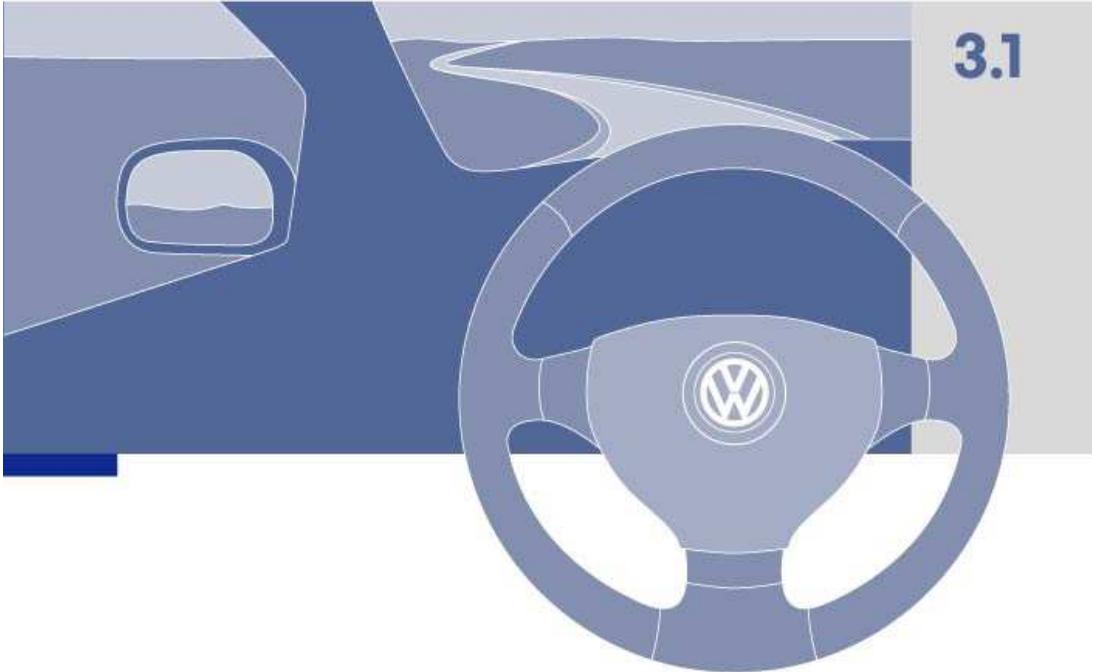


3.1 Controls and Equipment

Tiguan

Model year 2009

3.1



About this Booklet

This Booklet contains important information, tips, instructions, and WARNINGS about using your vehicle. For your own safety and for the safety of your passengers, you must also be aware of the information in this and other Owner's Literature Booklets.

Make sure that you always keep the complete Owner's Literature in the vehicle. This is especially important when you lend or sell the vehicle.

This manual describes **vehicle equipment** at the time of printing. Some equipment may not be available until a later date, or may be available only for certain markets.

At the beginning of this Booklet, you will find a **Table of contents** showing all the items described in this manual in the order that they appear.

An **Alphabetical index** is at the end of the Booklet.

Supplements to the Owner's Literature, if any, will be found in the binder right after the *Alphabetical Index* Booklet.

Illustrations may slightly vary from your vehicle. For this reason you should regard illustrations as a general guide.

Directions and positions (for example right, left, front, rear) always refer to the direction or position compared to the normal direction of travel of the vehicle unless another meaning is clearly stated.

Some sections of this Booklet do not apply to all vehicles. If this is the case, a text at the beginning of the section indicates the models and equipment to which it applies; for example "Applies to vehicles: with gasoline engine."

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▶ The section is continued on the next page.

◀ Indicates the **end of a section**.

⇒ ⚠ Cross-reference to a "WARNING" within or outside of a section.

⇒ ⚠ Cross-reference to a "Note" within or outside of a section.

WARNING

Text with this symbol contains important information on safety and how to reduce the risk of personal injury or death.

Note

Text with this symbol draws your attention to potential sources of damage to your vehicle.

For the sake of environment

Text with this symbol contains information about the environment and how you can help protect it.



Tips

Text with this symbol contains special tips and other information about getting the most out of your vehicle and its features.

Afterword

Volkswagen AG works constantly to develop and improve its products. We must therefore reserve the right to change any part of the vehicle, its equipment or technical specifications at any time. No legal commitment can therefore be derived from the information, illustrations or descriptions in this manual.

The texts, illustrations and standards in this manual are based on the information available at the time of printing.

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Printed in Germany

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For the sake of environment

This paper was bleached without the use of chlorine.



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Instrument panel

General illustration

This overview will help you to quickly familiarize yourself with the controls and displays.

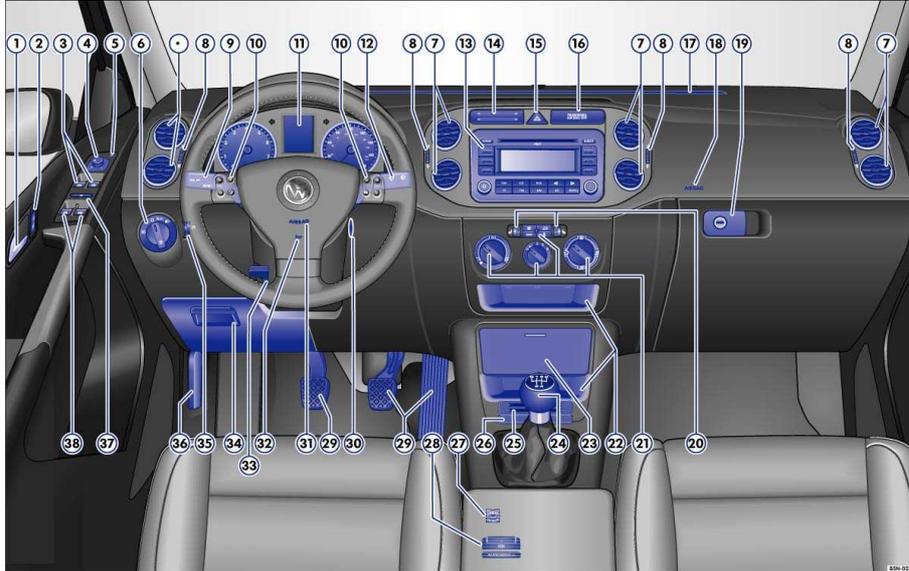


Fig. 1 Overview of instrument panel and driver's door trim.

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¹ where applicable

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**Tips**

Some features mentioned are standard equipment on some models only and options on others.

Warning and indicator lights

Overview

The warning and indicator lights show the status of a number of different features and signal possible faults.

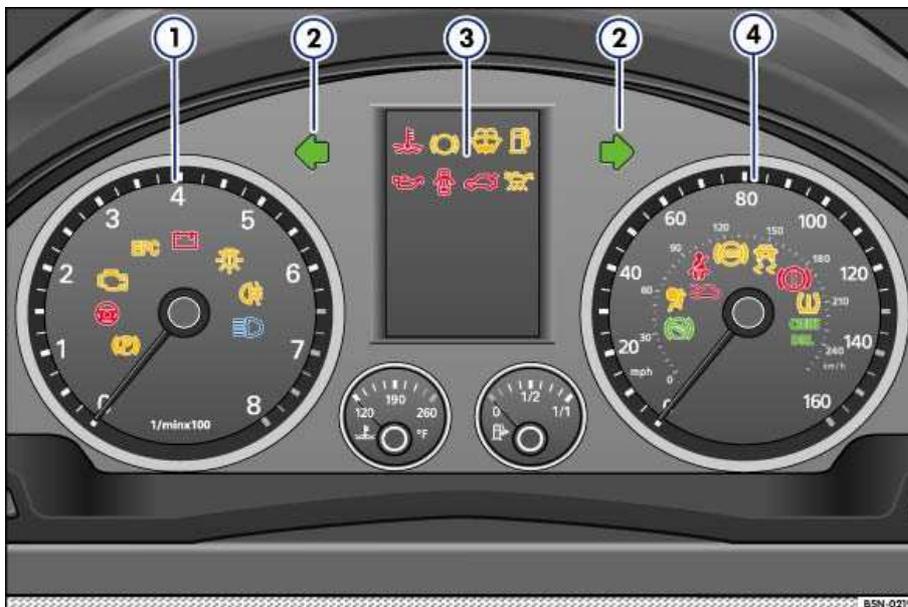


Fig. 2 Instrument cluster with warning and indicator lights. Some of the lights shown here may be on some models only, or may apply to optional equipment. Ask your authorized Volkswagen dealer or a qualified workshop if you have questions.

(1) Warning lights in the tachometer

Symbol	Meaning	More information
	Malfunction in parking brake system – contact your authorized Volkswagen dealer or qualified workshop	⇒ booklet 3.3 “Tips and Advice”, chapter “Brakes”
	Power steering assist reduced – contact your authorized Volkswagen dealer or a qualified workshop	⇒ booklet 3.3 “Tips and Advice”, chapter “Steering”
	Power steering assist failure – contact your authorized Volkswagen dealer or a qualified workshop	
	Malfunction Indicator Lamp – contact your authorized Volkswagen dealer or a qualified workshop	⇒ booklet 3.3 “Tips and Advice”, chapter “Steering”

Symbol	Meaning	More information
	Electronic Power Control – contact your authorized Volkswagen dealer or a qualified workshop	Advice”, chapter “Engine management and exhaust system”
	Alternator malfunction – contact your authorized Volkswagen dealer or a qualified workshop	⇒ booklet 3.3 “Tips and Advice”, chapter “Vehicle battery”
	Fuel filler cap not properly closed	⇒ booklet 3.3 “Tips and Advice”, chapter “Filling the fuel tank”
	Bulb failure or malfunction in the adaptive front lights system	⇒ booklet 3.3 “Tips and Advice”, chapter “Changing a light bulb”
	Rear fog light ² switched on	⇒ page 71, “Switching the lights on and off  ”
	High beams switched on	⇒ page 71, “Switching the lights on and off  ”

(2) Turn signal indicators

Symbol	Meaning	More information
	Turn signal, left	⇒ page 76, “Turn signal  and high-beam switch  ”
	Turn signal, right	 ”

(3) Warning lights and other indicators in the instrument cluster display

Symbol	Meaning	More information
	 Engine coolant temperature too high – stop and allow the engine to cool	⇒ page 17 or ⇒ booklet 3.3 “Tips and Advice”, chapter “Coolant”
	 Engine coolant level too low – check coolant level	
	Brake pads worn – contact your authorized Volkswagen dealer or a qualified workshop	⇒ booklet 3.3 “Tips and Advice”, chapter “Brakes”
	Windshield washer fluid level too low	⇒ booklet 3.3 “Tips and Advice”, chapter “Checking and filling”
	Fuel level too low (reserve) – refuel as soon as possible	⇒ booklet 3.3 “Tips and Advice”, chapter “Filling the fuel tank”

² where applicable

Symbol	Meaning	More information
	 Engine oil pressure too low – stop the engine and check the engine oil level	⇒ booklet 3.3 “Tips and Advice”, chapter “Engine oil”
	Doors open ² – make sure both doors are completely closed (to the second catch)	⇒ page 45, “Opening and closing”
	Rear hatch open	⇒ page 45, “Opening and closing”
	Engine oil level too low – check the oil level as soon as possible and add oil as necessary	⇒ booklet 3.3 “Tips and Advice”, chapter “Engine oil”

(4) Warning lights and indicator lights in the speedometer

Symbol	Meaning	More information
	Depress brake pedal for starting	⇒ booklet 3.2 “Driving your Vehicle”, chapter “Parking brake or Starting and stopping the engine”
	Airbag system malfunction– contact your authorized Volkswagen dealer or a qualified workshop	⇒ booklet 2.1 “Safety First”, chapter “Airbag System”
	Safety belt pretensioner system malfunction – contact your authorized Volkswagen dealer or a qualified workshop	
	Engine hood open	⇒ booklet 3.3 “Tips and Advice”, chapter “Working in the engine compartment”
	Fasten safety belts!	⇒ booklet 2.1 “Safety First”, chapter “Safety belts”
	Malfunction in Anti-lock Brake System (ABS) – contact your authorized Volkswagen dealer or a qualified workshop	⇒ booklet 3.3 “Tips and Advice”, chapter “Brakes”
	Flashing: Electronic Stabilization Program (ESP) in operation Light on: ESP malfunctioning or switched off	
BRAKE or 	Parking brake applied	⇒ booklet 3.2 “Driving your Vehicle”, chapter “Parking brake”
	Light on:  Malfunction in brake system– contact your authorized Volkswagen dealer or a qualified workshop	⇒ booklet 3.3 “Tips and Advice”, chapter “Brakes”
	Light on:  Brake fluid level too low – stop engine and check brake fluid level	⇒ booklet 3.3 “Tips and Advice”, chapter “Brakes”

Symbol	Meaning	More information
BRAKE or 	Light on: and indicator light  in the switch ⇒ Fig. 1 (28) – parking brake is set	⇒ booklet 3.2 “Driving your Vehicle”, chapter “Parking brake”
	Flashing: and the indicator light  in the instrument cluster Light on: – malfunction in the parking brake system	⇒ booklet 3.3 “Tips and Advice”, chapter “Brakes”
BRAKE or 	Flashing and indicator light  in the switch flashes – malfunction in the parking brake system	⇒ booklet 3.3 “Tips and Advice”, chapter “Brakes”
	Inflation pressure in at least one tire is too low, or there is a system error.	⇒ booklet 3.3 “Tips and Advice”, chapter “Tires and wheels”
CRUISE or 	Cruise control system switched on	⇒ booklet 3.2 “Driving your Vehicle”, chapter “Cruise control”
DRL or 	Daytime running lights ²	⇒ page 71, “Daytime running lights”

 **WARNING**

Failure to heed warning lights and other important vehicle information can lead to a breakdown in traffic, collision and serious personal injury.

- Never ignore warning lights or text WARNINGS!
- Always stop the vehicle as soon as it is safe to do so.
- Whenever stalled or stopped for repair, move the vehicle a safe distance off the road, turn on the emergency flashers, stop the engine and use other warning devices to warn approaching traffic.
- Never park the vehicle in areas where the hot catalytic converter and exhaust system can come in contact with dry grass, brush, fuel spill or other material that can cause fire.

 **WARNING**

Stop! Before working in the engine compartment, always read and heed all WARNINGS
⇒ booklet 3.3 “Tips and Advice”, chapter “Working in the engine compartment.” The engine compartment of any motor vehicle is a potentially dangerous area and can cause serious personal injury.

 **Note**

Failure to heed warning lights or text WARNINGS can result in damage to your vehicle.

 **Tips**

- If any of the WARNINGS with  in the description above comes on while you are driving, move a safe distance off the road. Switch on the emergency flashers. Stop the engine and use other warning

devices to alert other motorists. Go to listed page and Booklet in your Owner's Literature for detailed information.

- Some warning lights are also displayed in the instrument cluster. Malfunctions are displayed in order of importance by red warning lights and yellow warning symbols, and with additional text information.
- Some malfunctions are indicated only by warning lights in the instrument cluster, without text warnings or other information text. If you are not sure, ask your authorized Volkswagen dealer or a qualified workshop for assistance.
- Some features mentioned are standard equipment on some models and options on others.

Instrument cluster

Instrument overview

The instrument cluster shows vehicle operating status.



Fig. 3 Instrument panel detail: instrument cluster.

- (1) Buttons for setting the clock ⇒ page 16
- (2) Tachometer ⇒ page 16
- (3) Engine coolant temperature gauge ⇒ page 17
- (4) Instrument cluster display ⇒ page 19
- (5) Fuel level gauge ⇒ page 18
- (6) Speedometer
- (7) Reset button for trip odometer ⇒ page 20

Setting the clock

The clock is located in the instrument cluster.



Fig. 4 Instrument cluster buttons for setting the clock.

- Press the **h** button to set the hour ⇒ Fig. 4. The clock will advance to the next hour if you briefly press the button.
- Press the **min** button to set the minute. The clock will advance to the next minute if you briefly press the button.

Tachometer

The tachometer displays engine speed in thousands revolutions per minute (rpm).

If, for example, the tachometer reads 2, this corresponds to an engine speed of 2,000 rpm.

The part of the dial marked in red shows maximum engine speed, which may be used only briefly when the engine is warm and only after it has been broken in properly. You must upshift or move the automatic transmission selector lever to D (or slow down) before the needle gets into the red zone.



For the sake of environment

Upshifting early saves fuel and minimizes engine noise.

Engine coolant temperature gauge

This gauge shows the engine coolant temperature.

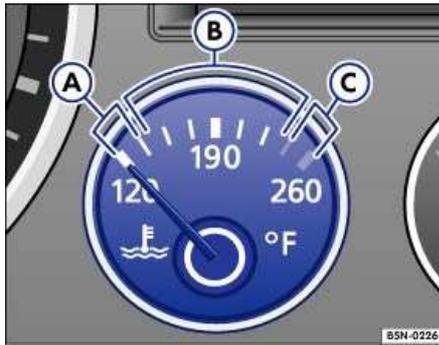


Fig. 5 Instrument cluster: engine coolant temperature gauge.

Engine cold (A)

Avoid high engine speeds and heavy engine loads ⇒ Fig. 5.

Normal temperature (B)

Under normal driving conditions, the needle should be in the middle of the gauge. The temperature may also rise when the engine is working hard, especially at high outside temperatures. Do not worry as long as the warning light does not come on.

If the  symbol comes on, either the coolant temperature is too high or the coolant level is too low ⇒ booklet 3.3 “Tips and Advice”, chapter “Coolant.”

Warning zone (C)

If the needle is in the warning zone, the  symbol will come on. If your vehicle has the instrument cluster message display feature, information text will also appear **Pull off the road where it is safe and stop the engine.** Either the coolant temperature is too high, or the coolant level is too low. Check the coolant level ⇒ booklet 3.3 “Tips and Advice”, chapter “Coolant” ⇒ .

Do not keep driving if the coolant level is correct but there is a warning shown in the instrument cluster. Contact the nearest authorized Volkswagen dealer or a qualified workshop for assistance.

WARNING

Stop! Before working in the engine compartment, always read and heed the information and all WARNINGS ⇒ booklet 3.3 “Tips and Advice”, chapter “Working in the engine compartment.” The engine compartment of any motor vehicle is a potentially dangerous area and can cause serious personal injury.

 **Note**

- Accessories that block airflow to the radiator air inlet reduce the efficiency of the cooling system. If it is hot outside and your driving places high loads on the engine, there is a risk of the engine overheating.
- The front spoiler also helps to direct proper cooling air flow when the vehicle is moving. The engine could overheat if the spoiler is damaged, torn off or removed! Have the spoiler repaired or replaced by an authorized Volkswagen dealer or a qualified workshop.

Fuel gauge



Fig. 6 Instrument cluster: fuel level gauge.

The fuel tank holds about 17 gallons (64 liters).

When the needle reaches the low fuel level zone, ⇒ Fig. 6 (arrow), the  symbol comes on. If your vehicle has the instrument cluster message display feature, the **Please refuel!** text warning will also be displayed. At the same time, a warning alarm will sound **as a reminder to refuel**. At this point there are still about 1.8 gallons (7 liters) of fuel in the tank. The display only works when the ignition is switched on.

 **Note**

Never drive until the fuel tank is completely empty. The irregular fuel supply can cause the engine to misfire. This allows unburned fuel to get into the exhaust system and damage the catalytic converter.

 **Tips**

- Remember to refuel when the tank is 1/4-full to reduce the risk of running out of fuel, especially in remote areas.
- The small arrow next the fuel tank symbol in the fuel gauge shows on which side of the vehicle the fuel filler flap is located.

Instrument cluster display

Information displayed in the instrument cluster

Warning, malfunction and other information is shown by warning lights, symbols and text in the display.

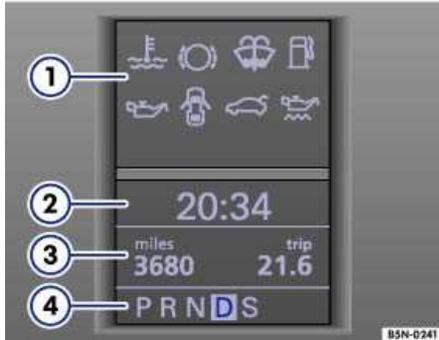


Fig. 7 Display without Multi-Function Display (MFD).



Fig. 8 Display with Multi-Function Display (MFD).

- (1) Warning lights ⇒ page 11
- (2) Clock ⇒ page 16 and Compass³
- (3) Odometer and trip odometer ⇒ page 20
- (4) Automatic transmission selector lever position³:
 - **Automatic mode:** The selector lever position is highlighted with a lighter background.
 - **Tiptronic® mode:** The gear selected by the driver (and the transmission) is highlighted with a lighter background.
- (5) Multiple display field³:

³ where applicable

- **Selectable displays:** Multi-Function Display (MFD) and outside temperature display.
- **Automatic displays:** Warning or information text ⇒ page 22.
- **Menus:** Information used to select different system settings ⇒ page 23.

Tips

There are different instrument clusters for different models. Equipment and displays may vary.

Mileage (kilometer) display

Odometer

The odometer reading is shown on the left side of the instrument cluster display ⇒ Fig. 7 (3) or ⇒ Fig. 8 (3), depending on equipment and options.

This counter records the total distance traveled by the vehicle since new, in miles or kilometers.

Trip odometer

The trip odometer reading is shown on the right side of the instrument cluster display ⇒ Fig. 7 (3) or ⇒ Fig. 8 (3), depending on equipment and options.

This counter shows only the distance covered since it was last reset, so it can be used to measure short distances or a single trip. The last digit indicates 1/10 mile when reading in miles, or 100 meters when reading in kilometers. Press the **0.0** button to reset the trip odometer to zero (0.0) ⇒ Fig. 3 (7).

Applies to vehicles: with Service Interval Display

Service interval display



Fig. 9 Instrument cluster display: Pre-service notice.

When scheduled maintenance service is due, you will be reminded by a message appearing either in the instrument cluster ⇒ Fig. 9.

Service interval display on vehicles with time- or distance-dependent service reminder

When scheduled maintenance service is due soon, a **pre-service notice** is displayed as a “wrench” symbol along with “mi” (“km”) and the number of miles (kilometers) you can drive until service is due. After about 10 seconds, a “clock” symbol is displayed with the number of days until service is due. The following display appears in the instrument cluster: **SERVICE IN ---MILES OR ---DAYS**. About 20 seconds after the ignition is switched on or with the engine running, the service message disappears. You can also switch to the normal display by pressing the rocker switch⁴ on the windshield wiper lever (⇒ page 25) or the arrow keys on the multi-function steering wheel⁴ ⇒ page 27.

When your vehicle needs scheduled maintenance, when there is **service due**, a chime sounds, the flashing “wrench” symbol appears for about 20 seconds, and **SERVICE NOW** is displayed in the instrument cluster.

With the ignition on, you can scan the current **service message** at any time by briefly pressing the rocker switch⁴ on the windshield wiper lever (⇒ page 25) or the arrow keys on the multi-function steering wheel⁴ ⇒ page 27.

Overdue service is shown by a minus sign (–) in front of the distance or number of days.

Resetting the service interval display

If the maintenance service was **not** done by an authorized Volkswagen dealer or a qualified workshop, the service interval display system should be reset by your authorized Volkswagen dealer or a qualified workshop.

**Tips**

Do **not** reset the service interval function between scheduled maintenance intervals; doing so will result in an incorrect display.

⁴ where applicable

Applies to vehicles: with Multi-Function Display (MFD)

Warning or information text in the instrument cluster display

Malfunctions and other conditions are shown by warning lights and text in the display.



Fig. 10 Example: warning light and text warning in the instrument cluster display.

Some functions and components are checked when the ignition is switched on, or while driving. Problems are displayed by red warning lights or yellow warning symbols, and may include information text. Depending on the type of problem, you may also hear a warning signal.

Warning lights and symbols

There are red warning lights (Priority 1) and yellow warning symbols (Priority 2).

Warning lights, Priority 1 (red)

To tell you about a malfunction, the warning light will flash or come on and stay on, and you will hear **three warning sounds**. This is a **danger** warning. As soon as possible, pull off the road where it is safe to do so, and stop the engine immediately. Contact the nearest authorized Volkswagen dealer or a qualified workshop immediately and have the malfunction repaired.

If several Priority 1 warnings are detected at the same time, the symbols will be displayed one after the other for about 2 seconds each. After a set time, any text warning will go out, but the warning light will stay on as a reminder.

As long as a Priority 1 warning is displayed, you will **not** see any other menus ⇒ page 23. To display other menus, confirm the warning messages with the **OK** button on the wiper switch or steering wheel⁵.

Warning symbols, Priority 2 (yellow)

To notify you of one of these problems, the yellow symbol will come on, and you will hear **one warning sound**. Check and correct the cause as soon as possible.

If several Priority 2 problems are detected at the same time, the symbols will be displayed one after the other for about 2 seconds each. After a while, any information text will go out, but the symbol will stay on as a reminder.

⁵ where applicable

Priority 2 symbols and messages will not be displayed until all malfunctions shown by **Priority 1** warnings have been corrected! To display other menus, confirm the warning messages with the **OK** button on the wiper switch or steering wheel⁵.

Information text

In addition to text warnings about malfunctions, you may receive additional information in the display.



WARNING

Failure to heed warning lights and other important vehicle information can lead to a breakdown in traffic, collision and serious personal injury.

- **Never ignore warning lights and text WARNINGS!**
- **Always stop the vehicle as soon as it is safe to do so.**
- **Whenever stalled or stopped for repair, move the vehicle a safe distance off the road, turn on the emergency flashers, stop the engine and use other warning devices to warn approaching traffic.**



WARNING

Stop! Before working in the engine compartment, always read and heed the information and all WARNINGS ⇒ booklet 3.3 “Tips and Advice”, chapter “Working in the engine compartment.” The engine compartment of any motor vehicle is a potentially dangerous area and can cause serious personal injury.



Note

Failure to heed warning lights or text WARNINGS can cause damage to your vehicle.



Tips

Some malfunctions are shown only by the warning lights in the instrument cluster, without text warnings or information texts. If you are not sure, ask your authorized Volkswagen dealer or a qualified workshop.

Menus in the instrument cluster

Applies to vehicles: with Multi-Function Display (MFD)

Menu structure

Some of the menus described are not available on all vehicles.

- **MFD (Multi-Function Display)** ⇒ page 30
 - Driving time
 - Current fuel consumption
 - Average fuel consumption
 - Distance to empty

- Distance traveled
- Average speed
- Speed warning
- **Audio** ⇒ booklet 3.4
- **Navigation** ⇒ booklet 3.4
- **Vehicle status** ⇒ page 33
- **Settings** ⇒ page 34
 - Compass ⇒ page 39
 - Zone
 - Calibrating
 - Convenience ⇒ page 35
 - Door opening
 - Single door
 - Automatic close
 - Automatic open
 - ATA confirm
 - Convenience mode
 - Mirror down
 - Mirror adjustment
 - Both mirrors
 - Individually
 - Factory setting
 - Light & Vision ⇒ page 36
 - Coming Home
 - Leaving Home
 - Footwell light
 - Comfort indicator
 - Factory setting
 - Time
 - Winter tires
 - Language
 - Units (metric or US)
 - Factory setting
 - Display off

**WARNING**

Driver distraction can cause accidents and serious personal injury.

- Never select menus when the vehicle is moving.



Tips

The menus displayed depend on the equipment and options in your vehicle. If you are not sure, ask your authorized Volkswagen dealer or a qualified workshop for assistance.

Applies to vehicles: with Multi-Function Display (MFD)

Example: choosing menus and settings using the windshield wiper switch

Menus for changing different vehicle functions and settings can be displayed in the instrument cluster.



Fig. 11 On the windshield wiper switch, press button (A) to select and expand the menu; use rocker switch (B) to make selections within a menu.

This example tells how to set a speed warning. The speed warning feature is a helpful reminder if you are, for example, using winter tires with a lower maximum speed rating.

Opening the MAIN MENU

- Apply the parking brake to switch off the daytime running lights to conserve battery power. Switch off other electrical consumers such as the air conditioner fan and heated seats.
- Switch the ignition on.
- Press button (A) once for about five seconds, then release ⇒ Fig. 11. **Please fasten seatbelt!** will be displayed for several seconds, then go out.
- Press and hold the lower part of rocker switch (B) (⇒ Fig. 11) for about five seconds to open the main menu. If you had previously selected a different menu, you may have to repeat this step.

Opening the Settings menu

- Use rocker switch (B) to scroll through the menu options ⇒ Fig. 11. The selected menu will be displayed between two horizontal lines with a marker triangle appearing on the right.
- Select **Settings**.
- Press button (A) to open the **Settings** menu.

Opening the Winter tires sub-menu

- Press rocker switch (B) to select **Winter tires**.
- Press button (A) to open the **Winter tires** sub-menu.

Switching the speed warning on and off

- Use rocker switch (B) to select **On / Off** ⇒ Fig. 11, and press button (A) to switch the speed warning on or off. Three dashes --- at the top of the display show that the speed warning is switched off.

Setting the speed warning

- Press rocker switch (B) to select the **+ 5 mph (+ 10 km/h)** or **- 5 mph (- 10 km/h)** ⇒ Fig. 11, and press button (A) once for each 5 mph (10 km/h) change in the speed setting.

Closing the Winter tires sub-menu

- Select **Back**.
- Press button (A) ⇒ Fig. 11.

The “Winter tires” speed warning function will alert you with a warning light and a warning alarm once the vehicle has reached the set speed.

Example: Winter tires sub-menu

Display	Function
Winter tires	Sub-menu name
X mph (X km/h) or ---	Displays the current speed setting or dashes if the function is switched off.
On / Off	Switches the function on or off.
+5 mph (+10 km/h)	Increases the set value by 5 mph (10 km/h).
-5 mph (-10 km/h)	Decreases the set value by 5 mph (10 km/h).
Back	The Winter tires sub-menu closes; the system returns to the Settings menu.



Tips

The menus displayed depend on the equipment and options in your vehicle. If you are not sure, ask your authorized Volkswagen dealer or a qualified workshop for assistance.

Applies to vehicles: with Multi-Function Display (MFD) and multi-function steering wheel

Example: choosing menus and settings using the multi-function steering wheel

Menus and settings displayed in the instrument cluster can be selected using buttons on the multi-function steering wheel.

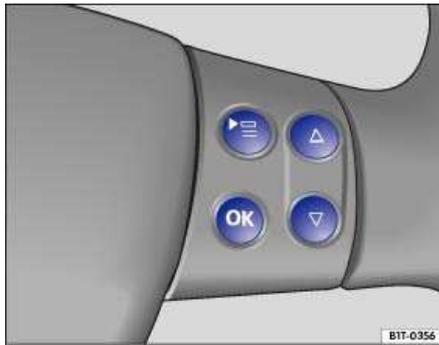


Fig. 12 Multi-function steering wheel: right side.

This example tells how to set a speed warning. The speed warning feature is a helpful reminder if you are, for example, using winter tires with a lower maximum speed rating.

Opening the Settings menu

- Apply the parking brake to switch off the daytime running lights to conserve battery power. Switch off other electrical consumers such as the air conditioner fan and heated seats.
- Switch the ignition on.
- After the **Please fasten seatbelt!** display goes out, press the  button (⇒ Fig. 12) until the **Settings** menu is displayed.

Opening the Winter tires sub-menu

- Press the arrow button  to select **Winter tires** (between the two horizontal lines, with a triangle on the right ◀).
- Press the  button to open the **Winter tires** sub-menu.

Switching the speed warning on and off

- Using the arrow buttons, select **On / Off**, and press the **OK** button to switch the speed warning on or off. The speed setting is shown at the top; three dashes --- show that the speed warning is switched off.

Setting the warning speed

- Using the arrow buttons, select **+ 5 mph (+ 10 km/h)** or **- 5 mph (- 10 km/h)**, and press the **OK** button once for each 5 mph (10 km/h) change to the speed setting.

Closing the Winter tires sub-menu

- Select **Back**.
- Press the **OK** button.

The “Winter tires” speed warning function will alert you with a warning light and a warning sound when the vehicle reaches the set speed.

Example: Winter tires sub-menu

Display	Function
Winter tires	Sub-menu name
X mph (X km/h) or ---	Displays the current speed setting or dashes if the function is switched off.
On / Off	Switches the function on or off.
+5 mph (+10 km/h)	Increases the set value by 5 mph (10 km/h).
-5 mph (-10 km/h)	Decreases the set value by 5 mph (10 km/h).
Back	The Winter tires sub-menu closes; the system returns to the Settings menu.



Tips

The menus displayed depend on the equipment and options in your vehicle. If you are not sure, ask your authorized Volkswagen dealer or a qualified workshop for assistance.

Applies to vehicles: with Multi-Function Display (MFD)

Main menu

The Multi-Function Display (MFD) gives you access to menus for changing different vehicle functions and settings.

Display	Function
MFD	Changes the type of travel data displayed by the Multi-Function Display (MFD) ⇒ page 30.
Audio	Displays information about the current radio mode. The radio must be switched on ⇒ booklet 3.4.
Navigation⁶	Applies to: vehicles with navigation system. The navigation system must be switched on. Turn indicators (arrows) and proximity bars will be shown if the route assistance function is active. The symbols displayed are similar to those shown in the navigation system ⇒ booklet 3.4. The direction of travel (compass) and the name of the current street will be shown if the route assistance function is not active.
Vehicle status	Displays current warnings and information text ⇒ page 33. The menu option flashes if warnings or information texts are available to be read.
Settings	Settings for time, winter tires speed warning, language, units, compass, convenience and lights & vision ⇒ page 34.

 **WARNING**

Driver distraction can cause accidents and serious personal injury.

- Never select menus when the vehicle is moving.



Tips

The menus displayed depend on the equipment and options in your vehicle. If you are not sure, ask your authorized Volkswagen dealer or a qualified workshop for assistance.

⁶ where applicable

Applies to vehicles: with Multi-Function Display (MFD)

Multi-Function Display (MFD)

The Multi-Function Display (MFD) can show you different kinds of travel information.



Fig. 13 Instrument cluster display: Multi-Function Display (MFD).

The MFD has two memories: **1 – Trip memory** and **2 – Total journey memory**. The one you have selected is shown in the upper right-hand corner of the MFD ⇒ Fig. 13.

Opening the MFD menu

- From the main menu⁷, select ⇒ page 23 the **MFD** menu and press the **OK** button on the windshield wiper lever ⇒ Fig. 11 (A). **OR**
- Press the  button on the multi-function steering wheel⁷ ⇒ Fig. 12 until the **MFD** menu is displayed.

Selecting a memory

- With the ignition switched on, briefly press the **OK** button on the windshield wiper switch (⇒ Fig. 11 (A)) or multi-function steering wheel⁷ (⇒ Fig. 12) to toggle between memory 1 and memory 2.

Clearing the memory

- Select the memory that you would like to clear.
- Press and hold the **OK** button on the wiper switch or on the steering wheel⁷ for at least 2 seconds.

Trip memory 1 collects travel and fuel consumption data from the moment the ignition is switched on until it is switched off. If the trip continues within two hours of switching off the ignition, the new values

⁷ where applicable

will be added to the existing trip record. The memory will automatically be cleared if the ignition is switched off for more than two hours.

Total journey memory 2 collects trip data for any number of individual trips (even if the ignition is switched off for longer than two hours). The maximum travel time is 99 hours and 59 minutes. The maximum number of miles (kilometers) is 9999 and the maximum number of gallons (liters) of fuel consumed is 999. The memory will automatically be reset to zero after it has reached the maximum value.

Memory displays

You can switch between the following multi-function displays by pressing the rocker switch (⇒ Fig. 11 (B)) on the end of the windshield wiper switch, or the  and  buttons on the multi-function steering wheel⁷ ⇒ Fig. 12.

- Driving time
- Current fuel consumption
- Average fuel consumption
- Distance to empty
- Distance traveled
- Average speed
- Speed warning

Driving time – h, min

The display shows the time in hours (h) and minutes (min) since the ignition was switched on.

The maximum display value for either memory 1 or memory 2 is 99 hours and 59 minutes. The memory will reset itself to zero once this value has been reached.

Current fuel consumption – mpg (l/100 km or km/l)

The display shows the current rate of fuel consumption in miles per gallon (mpg), liters per 100 kilometers (l/100 km) or kilometers per liter (km/l). Dashes will be displayed when the vehicle is stopped. If you have selected l/100 km units, fuel consumption is displayed as liters per hour (l/hr) when the vehicle is stopped with the engine running.

Using this display, you can see how your driving style affects fuel consumption ⇒ booklet 3.2 “Driving your Vehicle”, chapter “Driving and protecting the environment.”

Average fuel consumption – Ø mpg (Ø l/100 km or Ø km/l)

Average fuel consumption will be displayed in miles per gallon (Ø mpg), liters per 100 kilometers (l/100 km) or kilometers per liter (km/l) after you have driven about 100 yards (meters). Dashes will appear in the display until that time. The display will be updated every 5 seconds while the vehicle is in motion. The amount of fuel used is not shown.

Distance to empty – miles (km)

Distance to empty is calculated using the fuel level and current rate of fuel consumption. It shows how much farther the vehicle can travel in miles or kilometers (km) before refueling, using current speed and driving conditions as a reference.

Distance traveled – miles (km)

The display shows the distance traveled in miles or kilometers (km) since the ignition was switched on.

The maximum display value for both memory 1 and memory 2 is 9999 miles (kilometers). The memory will reset itself to zero once this value has been reached.

Average speed – 0 mph (0 km/h)

Average speed in miles per hour (mph) or kilometers per hour (km/h) will be displayed after you have driven about 100 yards (meters). Dashes are displayed until that time. The display is updated every 5 seconds while the vehicle is moving.

Speed warning

The speed warning can be set so that you will see and hear warnings when you reach a pre-set speed. For example, this setting could be used to alert you when you exceed the posted speed limit. Set the warning speed while driving at that speed. Briefly press the  button on the windshield wiper switch (⇒ Fig. 11 (A)) or on the multi-function steering wheel[†] ⇒ Fig. 12.

Within five seconds, you can change the set warning speed using the rocker switch ⇒ Fig. 11 (B) on the windshield wiper switch or the  and  buttons on the steering wheel ⇒ Fig. 12. Press the  button or wait 5 seconds so that the warning speed is saved and the warning is activated. If the warning speed is exceeded, a warning signal sounds and a text warning is displayed until speed drops about 2 mph (4 km/h) below the set speed.

Press and hold the  button to erase the stored speed.

Outside temperature display

The temperature range is -40° F to +122° F (-40° C to +50° C). At outside temperatures between -40° F and +39° F (-40° C and +4° C), a snowflake symbol (ice warning) appears in addition to the outside temperature display. This symbol flashes for about 5 seconds and remains lit until the outside temperature rises above +39° F (+4° C).

**WARNING**

Roads and bridges can be dangerously icy even if the outside air temperature is above freezing.

- **If you use the outside temperature display to tell you about frost conditions, remember that roads can even ice over at temperatures above +39° F (+ 4° C).**
- **Always remember, even if the snowflake symbol (ice warning) is not displayed, black ice could be on the road.**
- **Never rely exclusively on the outside temperature display.**
- **Always reduce your speed and drive with special care under weather conditions when the chances that you will encounter icy road surfaces are greater.**

**Tips**

- The multi-function display that have both memory 1 and memory 2 are “Driving time,” “Average fuel consumption,” “Distance traveled” and “Average speed.”
- The MFD may look different in your vehicle because there are different instrument clusters. If you are not sure, ask your authorized Volkswagen dealer or a qualified workshop for assistance.
- When the vehicle is stopped or traveling at very low speeds, the indicated outside temperature may be slightly higher than the actual outside temperature because of heat radiated from the engine.

Applies to vehicles: with Multi-Function Display (MFD) and multi-function steering wheel

Audio menu

Radio operation

The current radio station identification is displayed.

You can select the next or previous radio station, using the  and  buttons on the multi-function steering wheel⁸.

CD operation⁸

The current CD identification is displayed.

You can change the CD track using the  and  buttons on the multi-function steering wheel⁸.

To quickly move forward or backward through CD tracks, press and hold the relevant button while the CD is playing.



Tips

For more information ⇒ booklet 3.4.

Applies to vehicles: with Multi-Function Display (MFD) and navigation system

Navigation menu

Turn-off indicators (arrows) and approach bars are displayed with the active route guidance function. The symbols displayed are similar to those in the navigation system ⇒ booklet 3.4.

If the route guidance function has not been activated, the driving direction (compass function) and the name of the street on which you are driving are displayed.

Applies to vehicles: with Multi-Function Display (MFD)

Vehicle status menu

This menu will display warnings and information text messages.

Opening the Vehicle status menu

- From the main menu, select the **Vehicle status** menu and press the button on the windshield wiper switch lever ⇒ Fig. 11 (A). **OR**
- Press the  button on the multi-function steering wheel⁹ ⇒ Fig. 12 until the **Vehicle status** menu is displayed.

Priority 2 warnings and information text messages will go out automatically after a brief time, but they will be stored in the **Vehicle status** menu.

If there are no Priority 1 warnings, Priority 2 warnings will be displayed one after the other.

⁸ Special equipment

⁹ where applicable

If there are no Priority 1 or Priority 2 warnings, **OK** or **No entry** will be displayed.

For examples of how to select the menu ⇒ page 25, “Example: choosing menus and settings using the windshield wiper switch” or ⇒ page 27, “Example: choosing menus and settings using the multi-function steering wheel”.

Applies to vehicles: with Multi-Function Display (MFD)

Settings menu

Use these menus for choosing different vehicle functions, settings and personal preferences.

Opening the Settings menu

- Select **Settings** from the main menu (⇒ page 28) and press the button on the windshield wiper switch ⇒ Fig. 11 (A). **OR**
- Press  button on the multi-function steering wheel¹⁰ until the **Settings** menu is displayed ⇒ Fig. 12.

For examples of how to select the menu ⇒ page 27.

Display	Function
Compass	Calibrating the compass on vehicles without a navigation system ⇒ page 39
Convenience	Choosing settings for the convenience functions ⇒ page 35.
Lights & Vision	Choosing settings for vehicle lighting functions ⇒ page 36.
Time	Setting the clock (hours and minutes) in the instrument cluster and in the navigation system. Selecting 12-hour or 24-hour display. Switching to daylight savings time: an S (Summer) appears in the upper part of the display.
Date	You can set the date in the instrument cluster and in the navigation system ¹⁰ . Two versions of the display are available.
Winter tires	Setting the speed warning: the type of warning, and the speed at which the warning occurs. You can use this function, for example, if you have installed winter tires with a lower maximum speed rating ⇒ booklet 3.3 “Tips and Advice”, chapter “Tires and wheels.”.
Language	Setting the language used in the instrument cluster display and the navigation system.
Units	Setting the units of measure for temperature, fuel consumption, and distance.
Factory setting	This menu resets all of these functions to the original factory settings.

¹⁰ where applicable

Display	Function
Display off	Switching off the instrument cluster display. Warnings, text warnings and information text will still be displayed, then switched off after the message has been shown, or after pressing the OK button. If you press a button on the wiper switch or on the multi-function steering wheel ¹⁰ while the display is off, the Settings menu and the Display off function can be used to switch the display on again.



Tips

- The menus displayed depend on the equipment and options in your vehicle. If you are not sure, ask your authorized Volkswagen dealer or a qualified workshop for assistance.
- Your authorized Volkswagen dealer or a qualified workshop can modify or program additional functions depending on kind of display in your vehicle.
- The **settings** menu can only be opened when the vehicle is stopped.

Applies to vehicles: with Multi-Function Display (MFD)

Convenience menu

Use the Convenience menu to change settings for convenience functions.

Opening the Convenience menu

- Select **Settings** from the main menu (⇒ page 28) and press the button on the windshield wiper switch ⇒ Fig. 11 (A). **OR**
- Press the  button on the multi-function steering wheel¹¹ until the **Settings** menu is displayed ⇒ Fig. 12.
- Select the **Convenience** menu and press the **OK** button on the wiper switch or steering wheel.

For examples of how to select the menu ⇒ page 27.

Display	Function
Door open	Locks the doors when the vehicle is moving, and unlocks the doors when the key is removed from the ignition lock.
ATA confirm	Sets whether activation of the Anti-Theft Alarm (ATA) system (when locking the vehicle) is confirmed by lightly sounding the horn.
Convenience mode	Convenience operation of the power windows: this setting determines whether the driver's door window, all windows or no window should be opened when the driver's door is unlocked.

¹¹ where applicable

Display	Function
Mirror adjustment	When switched on (Both mirrors), the passenger side mirror will be adjusted automatically when you are adjusting the driver's side mirror.
Factory setting	Resets all convenience functions to the original factory settings.
Back	The Convenience menu closes; the system returns to the Settings menu.



Tips

- The menus displayed depend on the equipment and options in your vehicle. If you are not sure, ask your authorized Volkswagen dealer or a qualified workshop for assistance.
- When changing the various settings, you must complete the sequence without pausing. After a short time without input, the display will return to the previous menu.

Applies to vehicles: with Multi-Function Display (MFD)

Lights & Vision menu

Use the Lights & Vision menu to change vehicle lighting settings.

Opening the Lights & Vision menu

- Select **Settings** from the main menu (⇒ page 28) and press the button on the windshield wiper switch ⇒ Fig. 11 (A). **OR**
- Press the  button on the multi-function steering wheel¹² until the **Settings** menu is displayed ⇒ Fig. 12.
- Select **Lights & Vision** and press the  button on the wiper switch or steering wheel.

For examples of how to select the menu ⇒ page 27.

Display	Function
Coming Home	Sets how long the lights stay on after you have locked the vehicle.
Leaving Home	Sets how long the lights stay on when you unlock the vehicle.
Footwell light	Sets the brightness of the interior footwell lighting when the doors are open.
Comfort indic.	The turn signal will flash three times whenever you briefly operate the turn signal switch lever to indicate that you are changing lanes ⇒ page 76.
Factory setting	Resets all Lights & Vision functions to the original factory settings.

¹² where applicable

Display	Function
Back	The Lights & Vision menu closes; the system returns to the Settings menu.



Tips

The menus displayed depend on the equipment and options in your vehicle. If you are not sure, ask your authorized Volkswagen dealer or a qualified workshop for assistance.

Applies to vehicles: with Multi-Function Display (MFD)

Lights & Vision settings: examples

Example: Coming home feature

- From the **Lights & Vision** menu, select **Coming home** and press the **OK** button on the wiper switch or steering wheel.
- The display will show the setting for the time you want the lights to stay on, or three dashes --- when the **Coming home** function is switched off.
- If necessary, select **On / Off** and press the **OK** button to switch the feature on or off.
- To change the time setting (in 10-second steps, up to 120 seconds), select **+ 10 s** or **- 10 s**.
- Press the **OK** button once for each 10-second change in the time setting. The new value will appear in the display.

Example: Leaving home feature

- From the **Lights & Vision** menu, select **Leaving home** and press the **OK** button on the wiper switch or steering wheel.
- The display will show the setting for the time you want the lights to stay on, or three dashes --- when the **Leaving home** function is switched off.
- If necessary, select **On / Off** and press the **OK** button to switch the feature on or off.
- To change the time setting (in 10-second steps, up to 120 seconds), select **+ 10 s** or **- 10 s**.
- Press the **OK** button once for each 10-second change in the time setting. The new value will appear in the display.

Example: Footwell lights feature

- From the **Lights & Vision** menu, select **Footwell lights** and press the  button on the wiper switch or steering wheel.
- The display will show the setting for the brightness of the footwell lights, or three dashes --- when the **Footwell lights** function is switched off.
- If necessary, select **On / Off** and press the  button to switch the feature on or off.
- To change the brightness setting (in 5 % steps), select **+ 5 %** or **- 5 %**.
- Press the  button once for each 1 % change in the brightness setting. The changed value will appear in the display.

Example: Comfort indic. feature

- From the **Lights & Vision** menu, select **Comfort indic.** and press the  button on the wiper switch or steering wheel.
- The display will show whether the function is switched on or off.
- If necessary, select **On** and press the  button to switch the feature on.
- To switch the feature off, select **Off** and press the  button.

Example: Factory setting feature

- From the **Lights & Vision** menu, select **Factory setting**.
- **Only** if you want to **return all lights and vision functions to their original factory settings**, select **OK** and press the  button on the wiper switch or steering wheel.

**Note**

- When the **Factory setting** sub-menu and OK option are selected, **DO NOT** press the  button, or your personalized **Lights & Vision** settings will be lost. Press the  button **ONLY** if you want to return all of the lights and vision functions to their original factory settings.
- Before changing settings in the **Lights & Vision** menu (with the ignition switched on), switch off high-power electrical equipment such as the air conditioner fan and heated seats. Set the parking brake to switch off the daytime running lights.

**Tips**

- When changing the various settings, you must complete the sequence without pausing. After a short time without input, the display will return to the previous menu.
- To change settings using the **Lights & Vision** menu, the ignition must be switched on and the headlight switch must be off (in the “0” position).

Compass

Applies to vehicles: with compass

Compass display

The current travel direction is shown in the instrument cluster display.



Fig. 14 Compass display.

With the ignition on, the current travel direction is shown in the instrument cluster display ⇒ Fig. 14 (1).

Vehicles with factory-supplied radio navigation system

The compass display operates only when the radio navigation system is on.

The menu item **Compass** is not available. The compass display operates using information from the radio navigation system, therefore you do not have to do a manual calibration.

Vehicles without factory-supplied radio navigation system

The compass is permanently being calibrated *automatically*. The interference of electrical and metal items equipped in the vehicle is compensated for by automatic calibration; so that the direction is calculated exactly.

If you install any electrical or metallic equipment in your vehicle (e.g. cell phone, TV), you must *manually* calibrate the compass afterwards ⇒ page 39.

Applies to vehicles: with compass (without navigation system)

Calibrating the compass

The compass must be calibrated any time you install additional accessories, such as a roof rack or electrical equipment.

Calibrating the compass

- Select **Settings** from the main menu (⇒ page 28) and press the button on the windshield wiper switch ⇒ Fig. 11 (A). **OR**

- Press the  button on the multi-function steering wheel¹³ until the **Settings** menu is displayed ⇒ Fig. 12.
- Select **Compass** and press the  button on the wiper switch ⇒ Fig. 11 (A) or on the steering wheel¹³ ⇒ Fig. 12.
- Select **Calibration** and press the  button. The message **To calibrate drive round a complete circle** will be displayed.
- Drive in circles at 5 mph (10 km/h) or less until the display shows that the calibration process is complete.



Tips

- The **Settings** menu can only be opened when the vehicle is stationary.
- If the compass detects interference, the compass display will disappear to avoid displaying an incorrect direction. The display will not appear again until the interference has passed.

¹³ where applicable

Applies to vehicles: with compass (without navigation system)

Adjusting the compass variance zone

The compass variance zone must be adjusted under certain circumstances, on long trips, for example.

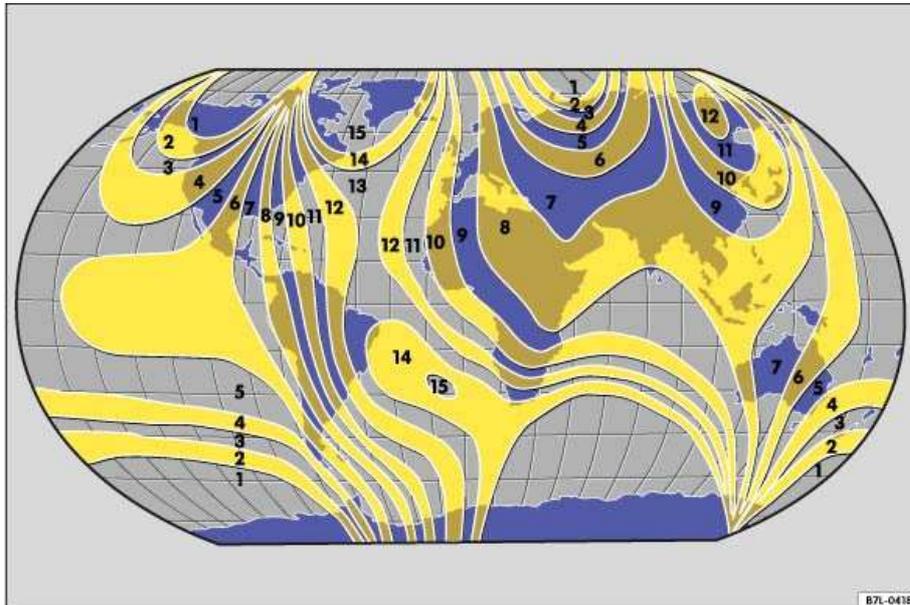


Fig. 15 Worldwide compass zones.

Adjusting compass variance zone

- Select **Settings** from the main menu (⇒ page 28) and press the button on the windshield wiper switch ⇒ Fig. 11 (A). **OR**
- Press the  button on the multi-function steering wheel¹⁴ ⇒ Fig. 12 until the **Settings** menu is displayed.
- Select **Compass** and press the  button.
- Select **Zone** and press the  button.
- Find your current location, variance zone and its number ⇒ Fig. 15.
- Select **+1 Zone** or **-1 Zone** and press the  button once for each change of zone (shown above).
- Scroll down to **Back**.

¹⁴ where applicable

- Press the  button.

Tips

The menus displayed depend on the equipment and options in your vehicle. If you are not sure, ask your authorized Volkswagen dealer or a qualified workshop for assistance.

Steering wheel

Applies to vehicles: with multi-function steering wheel

Control buttons on the multi-function steering wheel

These buttons let you control various functions without taking your hands off the steering wheel.



Fig. 16 Multi-function steering wheel with audio controls and buttons for operating menus in the instrument cluster.

The controls in the multi-function steering wheel work only when the ignition is switched on.

- (1) Buttons  and  turns up or down radio volume.
- (2) Button  mutes the radio.
- (3) Button  opens the telephone directory or to accept, decline or end a call¹⁵.
- (4) Button  opens and switches between menus in the instrument cluster display.
- (5) Button  confirms a menu item or entry.
- (6) Buttons  and  moves up and down the list of menus in the instrument cluster display.

¹⁵ model-dependent

Adjusting steering wheel position

The height and reach of the steering wheel can be adjusted for each driver.



Fig. 17 Adjusting steering wheel position.

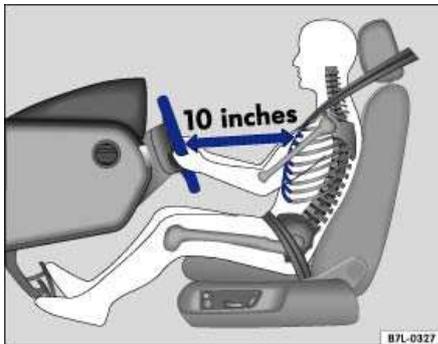


Fig. 18 Proper seating position.

- Adjust the driver's seat to the proper position ⇒ page 92
- Under the steering column, pull the lever ⇒ Fig. 17 down ⇒ ⚠.
- Adjust the steering wheel until the proper position is set ⇒ Fig. 18.
- Push lever up ⇒ ⚠.

**WARNING**

Improper use of the steering column adjustment feature can result in serious personal injury and or death. Both the safety belt and the airbag system will work best to protect you in a crash if you adjust the steering column properly. To help reduce the risk of serious personal injury and/or death:

- Always pull the lever ⇒ Fig. 17 firmly upward after adjusting the steering column so that the steering wheel does not change position suddenly while the vehicle is moving.
- Never adjust the steering column while the vehicle is moving. Always adjust the steering column while the vehicle is stopped and before you set out. If you are driving and must make an adjustment, safely stop your vehicle and make the necessary adjustment.
- Always adjust the driver's seat and the steering wheel so that there are at least 10 inches (25 cm) between your breastbone and the steering wheel ⇒ Fig. 18.
- If physical limitations keep you from sitting at least 10 inches (25 cm) from the steering wheel, check with your authorized Volkswagen dealer to see if adaptive equipment is available.
- Never adjust the steering wheel so that it points toward your face. Always make sure that the steering wheel points toward your chest. Otherwise, the airbag system cannot protect you properly in the event of a crash.
- Always hold the steering wheel on the outside of the steering wheel rim with your hands at the 9 o'clock and 3 o'clock positions to help reduce the risk of personal injury if the driver's airbag inflates.
- Never hold the steering wheel at the 12 o'clock position or with your hands at other positions inside the steering wheel rim or on the steering wheel hub. Holding the steering wheel the wrong way can cause serious injuries to the hands, arms and head if the driver's airbag inflates.
- After adjusting the steering wheel, always pull the steering wheel adjustment lever back up as far as it will go. This ensures that the steering wheel does not unintentionally change position while when the vehicle is moving.

Opening and closing

Key set



Fig. 19 Key set.

The key set contains:

- Two master remote control keys ⇒ Fig. 19 (A) with panic button
- An emergency key (B)

Replacement keys

If you need a replacement key, take your vehicle identification number (VIN) to an authorized Volkswagen dealer or a qualified independent repair facility or locksmith.

 **WARNING**

Improper use of vehicle keys can result in serious personal injury.

- Always take the key with you when you leave the vehicle. It can be used to start the engine and operate vehicle systems such as the power windows, leading to serious personal injury.
- Never leave children, disabled persons or anyone who cannot help themselves in the vehicle. The doors can be locked with the remote control key. This could result in people being trapped in the vehicle in an emergency. For example, depending on the time of year, people trapped in the vehicle can be exposed to very high or very low temperatures.
- Heat build-up in the passenger compartment and luggage compartment of a parked vehicle can result in temperatures in the vehicle that are much higher than the outside temperatures, particularly in summer. Temperatures can quickly reach levels that can cause unconsciousness and death, particularly to small children.
- Never remove the key from the ignition switch while the vehicle is moving or rolling to a stop. The steering will lock and you will not be able to control the vehicle.

 **Note**

- The remote control keys contain electronic components. Protect them from damage from moisture or rough handling.
- Never leave any keys inside the vehicle. Entry by others without your permission could harm the vehicle or it could be stolen. Take the keys with you whenever you leave your vehicle.

 **Tips**

- Obtaining a replacement key requires the vehicle identification number (VIN).
- The key number identifies the way the key has to be cut and allows the microchip in the key to be programmed to work with the coded electronic immobilizer in your vehicle.
- A key without the special microchip or with a chip that has not been coded properly will not work with your vehicle, even if it has been cut correctly.
- You can obtain additional or duplicate remote control keys from authorized Volkswagen dealers or from certain independent repair facilities and locksmiths which are qualified to make remote control keys. Each key must be programmed to work with your vehicle ⇒ page 49.
- To find the nearest qualified independent repair facility, locksmith or Volkswagen dealer which can cut and code replacement keys, call the VW Customer Care Hotline at 1-800-822-8987.
- You can use up to four remote control keys with your vehicle.

Remote control key

Locking and unlocking the vehicle

The remote control key can lock and unlock the vehicle from a distance.

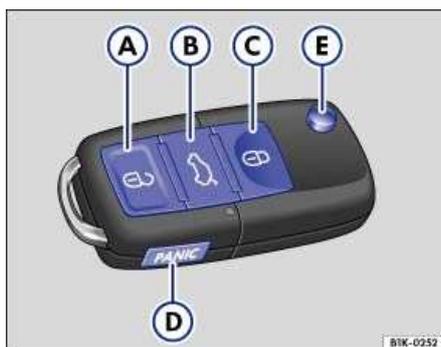


Fig. 20 Buttons on the remote control key.

Unlocking the vehicle

- Press the  button (⇒ Fig. 20 (A)) on the remote control key to unlock both doors and the rear lid. Press one time and unlock just the driver's door. Press a second time and unlock all the vehicle doors.

Locking the vehicle

- Press the  button (C) on the remote control key to lock both doors and the rear lid.

Unlocking the rear lid

- Press the  button (B) in the remote control key for about one second to unlock the rear lid.

Panic function

- Press the red  button (D) in the remote control key to trigger the Panic alarm.
- Press the red  button again to switch off the Panic alarm.

The remote control transmitter and the battery are inside the remote control key. The receiver is inside the vehicle. The maximum range of the remote control depends on various conditions. The range is shorter when the battery is weak ⇒ page 49, “Replacing the battery”.

The indicator light in the key lights up whenever buttons are pushed.

Press the release button (E) to fold out the key bit.

Panic button

When you press the panic button, the horn sounds and the turn signals flash for about 30 seconds. Pressing the panic button again turns them off. Use the panic button only in an emergency.



WARNING

Improper use of vehicle keys can result in serious personal injury.

- Always take the key with you when you leave the vehicle. It can be used to start the engine and operate vehicle systems such as the power windows, leading to serious personal injury.
- Never leave children, disabled persons or anyone who cannot help themselves in the vehicle. The doors can be locked with the remote control key. This could result in people being trapped in the vehicle in an emergency. For example, depending on the time of year, people trapped in the vehicle can be exposed to very high or very low temperatures.
- Heat build-up in the passenger compartment and luggage compartment of a parked vehicle can result in temperatures in the vehicle that are much higher than the outside temperatures, particularly in summer. Temperatures can quickly reach levels that can cause unconsciousness and death, particularly to small children.
- Never remove the key from the ignition switch while the vehicle is moving or rolling to a stop. The steering wheel column will lock up and you will not be able to steer or control the vehicle.

**Note**

Never leave any vehicle keys inside the vehicle. Entry by others without your permission could harm the vehicle or it could be stolen. Take the key with you whenever you leave your vehicle.

**Tips**

- If you try to lock the vehicle using the remote control key while the driver's door is still open, the driver's door will not lock. This feature helps keep you from locking yourself out of the vehicle.
- The remote control key only works when you are in range of the receiver unit in the vehicle.
- If you press the  button several times outside the effective range of the transmitter and it will no longer unlock the vehicle, the remote control key will have to be reset ⇒ page 49.
- You can program the vehicle to unlock the driver's door by itself, using the Convenience menu¹⁶ (⇒ page 35), or your authorized Volkswagen dealer or a qualified workshop can do it for you. When programmed this way, press the  button once to unlock just the driver's door (⇒ Fig. 20), or twice to unlock both doors and the rear hatch ⇒ page 50, "Individual unlocking".
- When you unlock your vehicle using the remote control key, you have 30 seconds to open a door or the rear hatch. If you do not, the vehicle will automatically re-lock itself. This safety re-lock feature helps keep you from leaving your vehicle unlocked.
- If the remote control does not work, it may have to be reset ⇒ page 49 or the battery in the key is weak and must be replaced ⇒ page 49.
- Use the remote control only to use one of the functions, when needed. Do not press the buttons without a reason. Since terrain and conditions vary, pressing a button on the key may unlock the vehicle or set off the panic alarm even if you think you are out of range.
- Remote control key functions can be temporarily disrupted by interference from transmitters near the vehicle that use the same frequency range (e.g. radio equipment, cellular phones).
- If the remote key or the central locking malfunctions, the doors can be locked or unlocked manually ⇒ booklet 3.3 "Tips and Advice", chapter "Emergency closing and opening."

¹⁶ where applicable

Replacing the battery



Fig. 21 Battery indicator light in the remote control key.

When the indicator light in the remote control key, ⇒ Fig. 21 (arrow), does not light up when you press one of the buttons, the battery in the key is weak and must be replaced.

Your authorized Volkswagen dealer or a qualified workshop can replace the battery for you.



Note

Using the wrong battery can damage the remote control key. Replace a weak battery with one of the same voltage and the same size.



For the sake of environment

- Batteries of the type used in your remote control key may contain Perchlorate Material - special handling may apply, see www.dtsc.ca.gov/hazardouswaste/perchlorate.
- Please dispose of old batteries properly.

Resetting the remote control key

The remote key has to be reset if it does not lock or unlock the vehicle.

Resetting the remote control key

- Press the  button on the remote control key ⇒ Fig. 20.
- **Within one minute**, use the key bit to manually unlock the vehicle.
- Switch the ignition on.



Tips

- The remote control key will no longer unlock the vehicle and will have to be reset if you press the  button several times outside the effective range of the transmitter.
- When resetting the remote control key, the vehicle's electronic system check at startup will reestablish the remote control key signal.

Power locks

How the power locks work

The power locks let you lock and unlock both doors and the rear lid at the same time.

To use the power lock feature, you have the following options:

- Use the remote control key ⇒ page 46.
- Use the central locking button inside the vehicle ⇒ page 52.

Automatic locking Auto. lock

Always close both doors properly so that the automatic locking feature can lock them. You will hear the doors and rear lid lock when you drive faster than about 8 mph (15 km/h). This feature can be changed using the Convenience menu¹⁷ ⇒ page 35.

Automatic unlocking Auto. unlock

The vehicle unlocks automatically when you remove the ignition key from the ignition lock. This feature can be changed using the Convenience menu¹⁷ ⇒ page 35.

Individual unlocking

Using the **Settings** menu, you can select whether just the driver's door unlocks, or both doors and the rear lid unlock all at once. Choose the function you want using the **Convenience** menu under **Door open**, and switching the **Single door** option on or off. With it on:

To unlock just the driver's door: press the  button in the remote control key **one time only**.

To unlock both doors and the rear lid: press the  button in the remote control key **two times**.



WARNING

Driving with open doors can lead to serious personal injury.

- **If the doors are not closed properly, they can open while driving or in a collision.**
- **Always keep all doors closed while driving. The door must be flush with the surrounding body parts.**
- **If you ever notice that the doors are not properly closed when the vehicle is moving, stop as soon as it is safe to do so and close the door properly.**

¹⁷ where applicable

**WARNING**

Improper use of power locks can result in serious personal injury.

- The power locking button locks both doors. Locking the doors from the inside can help prevent unintended door opening during a collision and can also prevent unwanted entry from the outside. Locked doors can, however, delay assistance to vehicle occupants and rescue from the outside in an accident or other emergency.
- Never leave children, disabled persons or anyone who cannot help themselves in the vehicle. The doors can be locked with the power lock button. This could leave people trapped in the vehicle in an emergency. People trapped in the vehicle can be exposed to very high or very low temperatures.
- Heat build-up in the passenger compartment and luggage compartment of a parked vehicle can result in temperatures in the vehicle that are much higher than the outside temperatures, particularly in summer. Temperatures can quickly reach levels that can cause unconsciousness and death, particularly to small children.
- Never allow passengers to remain in a locked vehicle. Locked doors can delay assistance to vehicle occupants and rescue from the outside in the event of an emergency. In an emergency any person still inside the vehicle might not be able to get out.

**Tips**

- If an airbag deploys, the vehicle doors unlock automatically, unless the feature has been disabled by collision damage. The vehicle cannot be locked from inside until the ignition has first been turned off and back on again. After an accident, it is possible to lock the vehicle from the outside after the ignition has been turned off and back on again and after the door has been opened one time, or, after the ignition key has been pulled out and the door opened one time.
- When you lock your vehicle using the central locking button:
 - The doors and the rear lid *cannot* be opened from the outside (for your safety, when stopped at a traffic light, for example).
 - If you try to lock the vehicle using the central locking button while the driver's door is still open, the driver's door will not lock. This feature helps keep you from locking yourself out of the vehicle.
- If the remote key or the central locking malfunctions, the doors can be locked or unlocked manually ⇒ booklet 3.3 "Tips and Advice", chapter "Emergency closing and opening."

Central locking button

The vehicle can be locked and unlocked from the inside with the central locking button.

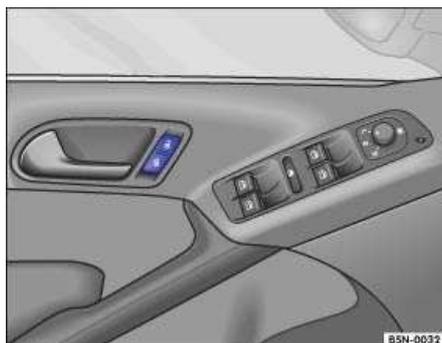


Fig. 22 Central locking button in the driver's door.

Locking the vehicle

- Press the  button ⇒ Fig. 22 ⇒ .

Unlocking the vehicle

- Press the  button once and you unlock just the driver's door. Press the button a second time, you unlock all the vehicle doors.

The central locking button works even when the ignition is switched off.

Please note the following when you use the central locking button to lock your vehicle:

- The anti-theft alarm is **not** activated when you press the  button.
- If you try to lock the vehicle using the central locking button while the driver's door is still open, the driver's door will not lock. This feature helps keep you from locking yourself out of the vehicle.
- You can unlock the doors separately from inside the vehicle, by pulling the handle.

Automatic locking

You can switch automatic locking on or off using the Convenience menu¹⁸ ⇒ page 35. This function automatically locks both doors and the rear hatch at speeds above 9 mph (15 km/h). The vehicle will unlock itself after it comes to a stop and you remove the key from the ignition switch, or if you press the  button in the door panel.

¹⁸ where applicable

 **WARNING**

Improper use of power locks can result in serious personal injury.

- Locking the doors from the inside can help prevent unintended door opening during a collision and can also prevent unwanted entry from the outside. Locked doors can, however, delay assistance to vehicle occupants and rescue from the outside in an accident or other emergency.
- Never leave children, disabled persons or anyone who cannot help themselves in the vehicle. The doors can be locked with the central locking button. This could leave people trapped in the vehicle in an emergency. People trapped in the vehicle can be exposed to very high or very low temperatures.
- Heat build-up in the passenger compartment and luggage compartment of a parked vehicle can result in temperatures in the vehicle that are much higher than the outside temperatures, particularly in summer. Temperatures can quickly reach levels that can cause unconsciousness and death, particularly to small children.

**Tips**

When you lock your vehicle with the central locking button, the doors and rear hatch *cannot* be opened from the outside (for your safety, when stopped at a traffic light, for example).

Doors

Closing the doors

Doors that are not closed properly can open while you are driving.

If a door is not closed properly, the vehicle symbol in the instrument cluster display comes on, showing the open door. It comes on even with the ignition switched off, and goes out about 15 seconds after locking the vehicle. If the warning symbol shows that a door is not fully closed:

- Stop the vehicle as soon as it is safe to do so.
- Open the door and close it again properly.

 **WARNING**

A door that is not closed properly can open suddenly and cause injuries and accidents.

- Never close a door without first making sure that nobody is in the way.

Child safety locks

The child safety locks keep the rear doors from being opened from the inside.

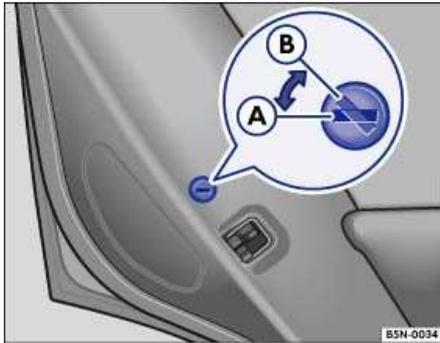


Fig. 23 Child safety lock in the rear left door: (A) unlocked; (B) locked.

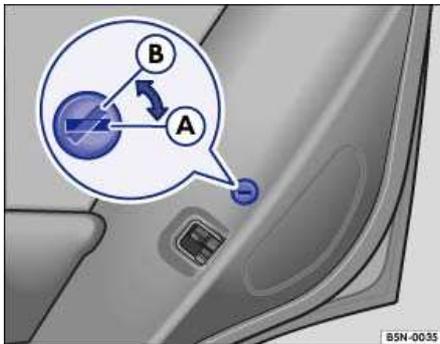


Fig. 24 Child safety lock in the rear right door: (A) unlocked; (B) locked.

The rear doors have a child safety lock. You can use the emergency key or a flat-blade screwdriver to engage (lock) or disengage (unlock) the lock.

Locking the child safety lock

- Unlock the vehicle.
- Open the rear door.
- Turn the slot in the door to the position shown in ⇒ Fig. 23 (B) / ⇒ Fig. 24 (B).
- Close the door. The door now **cannot** be opened from the inside.

Unlocking the child safety lock

- Unlock the vehicle.
- Open the rear door.
- Turn the slot in the open door to the position shown in (A).
- Close the door. The door now **can** be opened from the inside.

The child safety lock can be activated to prevent children opening the rear doors by accident. When the child-proof lock is activated, the door can be opened from the outside only. The child safety lock can be switched on and off using a key in the opened door.



WARNING

With the child safety switch is activated the respective rear door cannot be opened from the inside.

- Never leave children, disabled persons or anyone who cannot help themselves in the vehicle when locking the doors. This could result in people being trapped in the vehicle in an emergency. For example, depending on the time of year, people trapped in the vehicle can be exposed to very high or low temperatures.
- Heat build-up in the passenger compartment and luggage compartment of a parked vehicle can result in temperatures in the vehicle that are much higher than the outside temperatures, particularly in summer. Temperatures can quickly reach levels that can cause unconsciousness and death, particularly to small children.

Anti-theft alarm system

Applies to vehicles: with anti-theft alarm

Description

Activating the anti-theft alarm system

- Lock the vehicle. The warning LED in the driver's door will start to blink and you will hear a beep confirming that the anti-theft alarm system is on.

Switching the alarm off

- Unlock the vehicle using the unlock button  in the remote control key.
- Switch the ignition on.

Emergency opening (if the power locking system has failed)

- Unlock the vehicle using the key in the driver's door ⇒ booklet 3.3 “Tips and Advice”, chapter “Emergency closing or opening.”. The anti-theft alarm system stays activated, but the alarm will not yet sound.

- Switch the ignition on within 15 seconds. The electronic immobilizer detects a valid vehicle key and deactivates the anti-theft warning system. If you do not switch the ignition on within 15 seconds, the alarm will sound.

The anti-theft alarm makes it more difficult to break into the vehicle or steal it. You will hear and see the alarms if the vehicle is opened with the key **without** switching the ignition on, or if someone tries to break into the vehicle.

When you lock the vehicle, the anti-theft alarm system is automatically switched on.

What triggers the alarm?

With the vehicle locked, the alarm will sound when:

- Opening the vehicle manually using the emergency key.
- Opening a door.
- Opening the hood.
- Opening the rear hatch.
- Switching the ignition on with an inoperative vehicle key.
- Disconnecting the vehicle battery.

When the alarm is triggered, the horn will sound for about 30 seconds and the turn signals will flash for about 2 minutes.



Tips

- The anti-theft alarm is not activated when you press the  central locking button in the driver's door.
- After the alarm stops, it will be triggered again when you open a door again, the rear hatch or any other part of the vehicle that is monitored by the anti-theft alarm system.
- If the vehicle battery is weak or discharged, the anti-theft alarm system may no work properly.

Rear hatch

Unlocking and opening the rear hatch

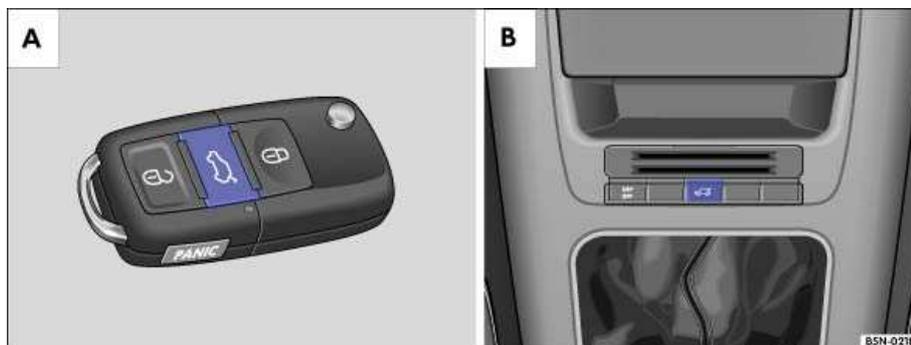


Fig. 25 (A): Remote control key; (B): Front center console detail: rear hatch release button.



Fig. 26 Opening the rear hatch.

Unlocking rear hatch

- Press the  button in the remote control key ⇒ Fig. 25 (A) for about one second and open within two minutes to keep it from locking again, **OR**
- Operate the  button (B) in the center console.

Opening rear hatch

- First, unlock the vehicle using the remote control key ((A)) or open one door.
- Lift the rear hatch a little at the button ⇒ Fig. 26 (arrow) and open it.

The switch in the driver's door works even when the ignition is switched off.

If the rear hatch is open, or not closed properly, the vehicle symbol comes on in the instrument cluster display. The rear hatch section of the symbol is lighted, showing that the lid is not closed.

It is not possible to lock the rear hatch by itself after closing it, but it will be locked automatically after 2 minutes or as soon as you drive faster than 5 mph (7 km/h). To unlock the rear hatch again (but not open it), open a door when the vehicle is not moving, or press the  rear hatch release button on the remote control key.

The rear hatch will lock after it is closed, but only if it was unlocked using the remote control, and only if the doors were locked when the rear hatch was opened.

**WARNING**

Driving with an open rear hatch can lead to serious personal injury.

- After closing the rear hatch, always pull up on it to make sure that it is properly closed and cannot open suddenly when the vehicle is moving, even though the key has been turned to the locked position.
- Always keep the rear hatch closed while driving to help keep poisonous exhaust gas from being drawn into the vehicle.
- Never transport objects larger than those fitting completely into the luggage area, because the rear hatch cannot be fully closed.
- If you absolutely must drive with the rear hatch open, do the following to reduce the risk of carbon monoxide poisoning:
 - Close all windows
 - Close the power roof¹⁹
 - Open all air vents in the instrument panel
 - Switch off the climate control system's air recirculation function
 - Set the fresh air fan to the highest speed
- Drive carefully; anticipate what other drivers will do. Avoid abrupt or sudden acceleration or braking, because the unlatched rear hatch can move suddenly.
- Objects sticking out from the luggage compartment must be clearly marked for others to see. Observe all applicable legal requirements.
- Never leave your vehicle unattended or let children play around your vehicle, especially with the rear hatch left open. A child could crawl into the vehicle and pull the lid shut, becoming trapped and unable to get out. Being trapped in a vehicle can lead to serious personal injury.
- Heat build-up in the passenger compartment and luggage compartment of a parked vehicle can result in temperatures in the vehicle that are much higher than the outside temperatures, particularly in summer. Temperatures can quickly reach levels that can cause unconsciousness and death, particularly to small children.
- Always stow all objects securely in the luggage compartment. Loose objects can fall out of the vehicle and injure others on the road behind you.
- If you have to drive with the rear hatch open, remove any luggage rack or other rack mounted on the rear hatch, along with any luggage.
- If, for example, there are bicycles on a carrier on the rear hatch, it is possible the rear hatch may not be able to open automatically. A rear hatch that is open may start to close by itself because of the additional weight. The open rear hatch must be supported or the weight must be removed from the luggage rack first.

**Tips**

If the remote control key or the central locking system malfunctions, the doors can be locked or unlocked manually ⇒ booklet 3.3 "Tips and Advice", chapter "Emergency closing or opening."

¹⁹ where applicable

Closing the rear hatch

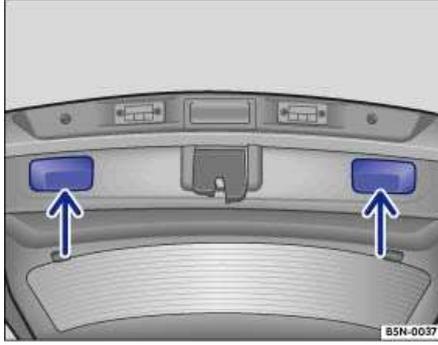


Fig. 27 Rear hatch interior trim with recessed handles for closing.

Make sure that the remote control key is not in the luggage compartment before closing the rear hatch.

- Take hold of one of the recessed handles in the rear hatch interior trim ⇒ Fig. 27 (arrows) ⇒ .
- Pull the rear hatch down quickly.

The rear hatch will lock after it is closed, but only if it was unlocked using the remote control, and only if the doors were locked when the rear hatch was opened.

If the rear hatch is not properly closed, the vehicle symbol will come on in the instrument cluster display, with the rear hatch section of the symbol lighted, showing that the lid is not closed.

**WARNING**

Always close the rear hatch properly to help avoid serious personal injury.

- Never let anyone get in the way of the edges of the rear hatch or its hinges when the rear hatch is closing.
- Do not push the rear hatch closed with your hand on the rear glass. The glass could shatter causing serious personal injury.
- Always make sure that the rear hatch closes properly so that it cannot open suddenly while the vehicle is moving.
- Never open or close the rear hatch carelessly or without first making certain that nobody is in the way. Always make sure that no one is in area that the lid swings through when it opens or closes.
- Never leave your vehicle unattended or let children play around your vehicle, especially with the rear hatch left open. A child could crawl into the vehicle and pull the lid shut, becoming trapped and unable to get out. A closed vehicle can become very hot or very cold depending on the season. Temperatures can quickly reach levels that can cause unconsciousness or death, particularly to small children. Close and lock the doors and rear hatch when you are not using the vehicle. First, make certain that no one is left inside the vehicle.
- Never leave children, disabled persons or anyone who cannot help themselves in the vehicle. The doors can be locked using the remote control key or the central locking button. This could result in people being trapped in the vehicle.
- If you must drive with the rear hatch open, follow all recommendations to reduce the risk of poisoning from the exhaust gases entering the vehicle interior ⇒ page 60, "Safety tips for operating the rear hatch".

Safety tips for operating the rear hatch

⚠ WARNING

For safety reasons, always keep the rear hatch completely closed while the vehicle is moving. A rear hatch that is not properly closed can increase the risk of serious personal injury.

- Make sure that the lock has fully and completely engaged after closing the rear hatch. Otherwise it could open suddenly when the vehicle is moving.
- Never open and close the rear hatch without first making sure that nobody is in the way.
- Always make sure that no one is standing within the area through which the rear hatch moves when opening or closing, particularly close the hinges and the upper and lower edge of the rear hatch.
- Always make sure that the lock has fully and completely engaged after closing the rear hatch. Otherwise it could open suddenly when the vehicle is moving.
- Loose objects which fall out when the rear hatch is opened can cause injury.
- Never let children to play in the vehicle. A closed vehicle can become extremely hot or extremely cold depending on the season, possibly resulting in serious injuries/illness and even death. Close and lock both the rear hatch and all the other doors when you are not using the vehicle. Make certain first that no one is left in the vehicle.
- If you absolutely have to drive with the rear hatch open, follow all recommendations to reduce the risk of asphyxiation from the exhaust gases entering the vehicle interior ⇒ page 56, “Unlocking and opening the rear hatch”.

Windows

Power windows

The power windows are operated by the switches in the driver's door. Each of the other doors has a switch for its own window.

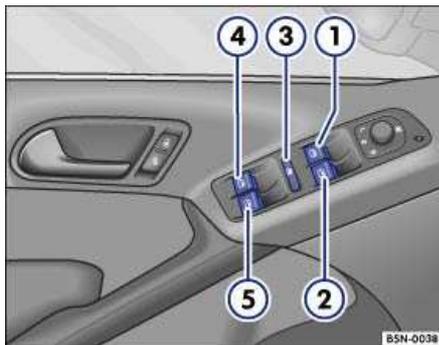


Fig. 28 Driver's door power window controls.

Opening and closing the windows

- Press the  button down to open a window ⇒ Fig. 28.

– Pull the  button up to close a window ⇒ .

Always close the windows completely when you park the vehicle or leave it unattended ⇒ .

You can use the power windows for about 10 minutes after switching off the ignition, as long as neither door has been opened. Read and heed the information about convenience opening and closing ⇒ page 64.

Buttons in the driver's door

- (1) Left front door window
- (2) Right front door window
- (3) Child safety switch (to disable the power window switches and locking buttons in the rear doors)
- (4) Left rear door window
- (5) Right rear door window

Child safety switch

Safety switch (3) in the driver door can be used to switch off the power window and locking buttons in the rear doors. If the yellow indicator light in the safety button illuminates, this means that the power window switches for the rear doors are deactivated.



WARNING

Improper use of the power windows can result in serious personal injury.

- Never let anyone get in the way of a power window when closing it.
- When locking the vehicle from the outside, make sure that no one, especially children, remains in the vehicle. The windows will not open in case of an emergency.
- Always take the key with you when you leave the vehicle. Unsupervised use of keys can result in use of vehicle systems such as power windows leading to serious personal injury. The power windows may continue to operate unless the ignition key has been removed and one of the doors has been opened.
- When children are in the back seat, use the safety switch to disable the rear power windows and keep them from being opened and closed.



Tips

If something gets in the way of the window going up, it will stop and automatically go down again ⇒ page 63, “Pinch protection”. If this happens, check to see why the window could not close before trying to close it again.

One-touch opening and closing

With the one-touch opening and closing feature, you do not have to hold the button to open or close the window.

The buttons for the windows in the left and right doors have two positions for opening the window and two for closing it. This makes it easier to open or close windows to the desired position.

One-touch closing

- Briefly pull the button up all the way, to the second position. The window will close completely.

One-touch opening

- Briefly push the button down all the way, to the second position. The window will open completely.

Reactivating one-touch opening/closing

- If the vehicle's battery has been disconnected or has been drained, the one-touch up and down feature will not work and must be reactivated.
- Close all windows and doors ⇒ .
- Pull the power window switches up and hold them in this position for at least one second.
- Release the buttons, pull and hold them up again. The one-touch up and down features are then fully operational again. You can reactivate the power window switches individually or several at the same time.

If you push (or pull) a window button to the first position, the window will go down (or up) and stop when you release the button. If you briefly push (or pull) the button all the way to the second position, the window will open (*one-touch opening*) or close (*one-touch closing*) automatically. If you briefly push or pull the button again while the window is moving, it will stop.

One-touch opening and closing works for about 10 minutes after switching the ignition off, as long as the driver's or passenger's door is not opened. Read and heed the information about convenience opening and closing ⇒ page 64.

One-touch features will not work after the vehicle battery has been disconnected, or if the battery is weak. You will have to reactivate the function once battery power is restored.

The one-touch feature will not work if there is a power window malfunction. Contact your authorized Volkswagen dealer or a qualified workshop to have the malfunction repaired.

**WARNING**

Improper use of the power windows can result in serious personal injury.

- **Never let anyone get in the way of a power window when closing it.**

Pinch protection

The windows have a pinch protection feature that helps reduce the risk of injuries when the windows are closing.

- If something gets in the way while a window is closing, the window will stop and go down again ⇒ .
- If this happens, check to see why the window could not close before trying to close it again.

- If, within 10 seconds of the window stopping, the window is again prevented from closing properly, because it was stuck or something is in the way, the power windows will then be turned off for 10 seconds.
- If there is still a mechanical problem or obstruction that is preventing the window from closing, the window will stop where the problem is occurring.
- If you are unable to determine why the window will not close, try closing the window again by holding down the button within 10 seconds. **The pinch protection is now deactivated for a few millimeters. Pinch protection is then reactivated and stops the window when it senses any type of interference.**

If you wait more than 10 seconds, the window will open **all the way** when you use one of the buttons. One-touch closing is on again.

The pinch protection feature does not work if there is a power window malfunction. Contact your authorized Volkswagen dealer or a qualified workshop to have the windows repaired.



WARNING

Improper use of the power windows can result in serious personal injury.

- **Never let anyone get in the way of a power window when closing it.**
- **Always make sure that no one is in the way when while overriding the pinch protection to close a window!**
- **When locking the vehicle from the outside, make sure that no one, especially children, remains in the vehicle. The windows will not open in case of an emergency.**
- **Always take the key with you when you leave the vehicle. Unsupervised use of keys can result in use of vehicle systems such as power windows leading to serious personal injury.**
- **When children are in the back seat, use the safety switch to disable the rear power windows and keep them from being opened and closed.**

Convenience opening and closing

You can open or close the windows from outside the vehicle.

Convenience opening

- Hold the unlock button  on the remote control key ⇒ Fig. 20 down, until all windows are open.
- Release the button to stop.

Convenience closing

- Hold the lock button  on the remote control key ⇒ Fig. 20 down, until all windows are completely closed.
- Release the button to stop.

Various settings for operating the windows can be adjusted in the **Convenience mode** menu ⇒ page 35.

You can operate all of the power windows for 10 minutes after switch the ignition off as long as the driver's and passenger's doors are not opened. With the ignition key removed and the driver's door closed,

you can open or close all power windows by pressing and holding the driver's door window button. Convenience opening or closing starts after a few seconds ⇒ .

 **WARNING**

Improper use of the power windows can result in serious personal injury.

- **Never let anyone get in the way of a power window when closing it.**



Tips

To open the windows using the key in the door lock, you must first unlock the vehicle using the remote control key.

- The operation of the remote key can be temporarily disrupted by interference from transmitters in the vicinity of the vehicle working in the same frequency range (such as radio equipment or a cellular phone). Pressing the lock or unlock button again restarts the function.

Panorama sunroof

Applies to vehicles: with Panorama sunroof

Tilting/opening or closing the Panorama sunroof

The Panorama sunroof is opened or closed using a rotary switch with the ignition on.

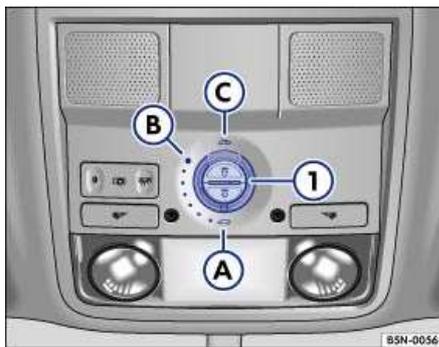


Fig. 29 Section of headliner: rotary switch for Panorama sunroof.

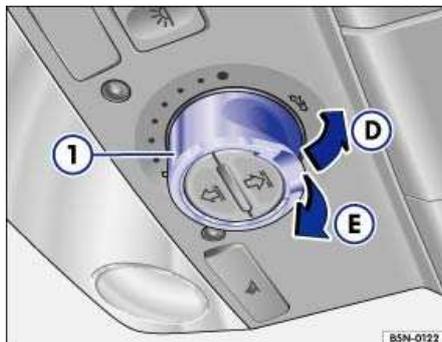


Fig. 30 Section of headliner: Tilting the Panorama sunroof.

Tilting the Panorama sunroof

- Turn the switch ⇒ Fig. 29 (1) to position (A).
- Press the switch ⇒ Fig. 30 (1) at the rear **briefly** (arrow D) to fully tilt the roof. To manually set an intermediate position, press the switch (1) **longer** until you reach the desired position.

Closing the tilted Panorama sunroof

- Pull the switch (1) at the rear **briefly** (arrow E) to close the roof automatically. Pull the switch again to stop the roof movement in any position.
- To manually close the roof, pull on the switch (1) at the rear (arrow E) and **hold it** until the roof reaches the desired position.

Opening the Panorama sunroof to the comfort position

- Turn the switch ⇒ Fig. 29 (1) to position (B); you should feel it engage into position. The roof opens to the comfort position and the wind deflector moves automatically to the front edge of the roof. Wind noises are reduced to a minimum in the comfort position. To move to an intermediate position, turn the switch to the appropriate setting.

Fully opening the Panorama sunroof

- Turn the switch (1) to position (C) and hold it there until the roof has reached the desired position. The wind noise may be louder in this position.

Closing the Panorama sunroof

- Turn the switch (1) to position (A) to close the roof. To move to an intermediate position, turn the switch to the appropriate setting.

Always close the Panorama sunroof completely when you park your vehicle or leave it unattended ⇒ .

The Panorama sunroof can still be opened or closed for about 10 minutes after the ignition has been switched off, as long as the driver or passenger door is not opened.

 **WARNING**

Improper use of the Panorama sunroof can result in injuries.

- Never open or close the Panorama sunroof without paying attention. Otherwise, you could cause serious injury to yourself or other people! Make sure that no one is within operating range of the Panorama sunroof.
- Always take the key with you when leaving the vehicle.
- Never leave children or persons requiring assistance alone in the vehicle – especially if they have access to the vehicle's keys. Unsupervised use of the vehicle by third parties can lead to the engine being started or the activation of electrical equipment (such as the Panorama sunroof). The doors can be locked using the remote key, impeding help in the event of an emergency.
- The Panorama sunroof operates until the ignition has been turned off and one of the front doors has been opened.

 **Note**

You should always close the Panorama sunroof when you leave your vehicle. With the Panorama sunroof open, a sudden rain can soak and damage the inside of the vehicle.

 **Tips**

In case of a defect, the Panorama sunroof may be closed manually ⇒ booklet 3.3 “Tips and Advice”, chapter “Emergency closing or opening”.

Applies to vehicles: with Panorama sunroof

Opening or closing the sunshade

The Panorama sunroof is equipped with a sunshade to protect against sunlight.



Fig. 31 Section of headliner: Sunshade buttons.

Opening the sunshade

- Press the button ⇒ Fig. 31 (1) **briefly** to fully open the sunshade automatically. Pressing the button (1) or (2) again stops it in any position.
- To open it manually, press button (1) **until** the desired position has been reached.

Closing the sunshade

- Press the button (2) **briefly** to completely close the sunshade automatically. Pressing the button (1) or (2) again stops it in any position.
- To close it manually, press button (2) **until** the desired position has been reached.



WARNING

Improper use of the sunshade can result in injuries.

- Never close the sunshade without paying attention. Otherwise, you could cause serious injury to yourself or other people! You should make sure that no one is within operating range of the sunshade.

Applies to vehicles: with Panorama sunroof

Convenience opening and closing the Panorama sunroof

Convenience opening using the remote key

- Press the open button of the remote key for more than 3 seconds. The Panorama sunroof and the power sunshade open.
- Release the open button of the remote key to interrupt the operation.

Convenience opening using the door lock

- Hold the vehicle key in the open position in the door lock of the driver door until the Panorama sunroof and the power sunshade open.
- Release the key to stop the operation.

Convenience closing using the remote key

- Press the lock button of the remote key for more than 3 seconds. The Panorama sunroof and the power sunshade close.
- Release the lock button of the remote key to interrupt the operation.

Convenience closing using the door lock

- Hold the vehicle key in the close position in the door lock of the driver door until the Panorama sunroof and the power sunshade close.
- Release the key to interrupt the operation.

 **WARNING**

Improper use of the Panorama sunroof and the sunshade can result in injuries.

- Never open or close the Panorama sunroof or the sunshade without paying attention. Otherwise, you could cause serious injury to yourself or other people! For convenience closing, the Panorama sunroof and the sunshade are closed with pinch protection. Make sure that no one is in operating range of the Panorama sunroof and the sunshade.

**Tips**

- During convenience opening/closing, the rotary switch of the Panorama sunroof remains in the last selected position and must be repositioned again when the trip starts.
- Opening the Panorama sunroof using the key in the door lock is only possible when the vehicle was previously unlocked with the remote key.
- When using convenience closing, the windows close first, then the Panorama sunroof and sunshade.
- The operation of the remote key can be temporarily disrupted by interference from transmitters in the vicinity of the vehicle working in the same frequency range (such as radio equipment or a cellular phone). Pressing the lock or unlock button again can restart the function.

Applies to vehicles: with Panorama sunroof

Pinch protection during Panorama sunroof and sunshade operation

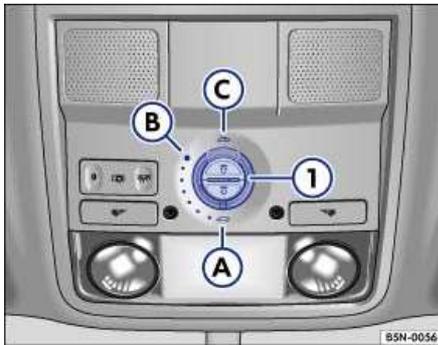


Fig. 32 Section of headliner: Rotary switch for Panorama sunroof.



Fig. 33 Section of headliner: Buttons for the sunshade.

The Panorama sunroof and the power sunshade are monitored by *pinch protection*. The pinch protection does not prevent fingers from being pinched when the roof is opening. When the Panorama sunroof or the sunshade is blocked when closing, it will stop and then open again immediately.

Closing the Panorama sunroof (overcoming resistance to movement)

If the Panorama sunroof has opened again due to the pinch protection, you can close it by pulling the rotary switch ⇒ Fig. 32 (1) to position (A) within 5 seconds until the Panorama sunroof closes completely. **Note that when doing so, the Panorama sunroof now closes without pinch protection.**

Closing the sunshade (overcoming resistance to movement)

If the sunshade has been opened again because of the pinch protection, you can close it by putting the rotary switch in position (A) and pressing the button ⇒ Fig. 33 (2) within 5 seconds and holding it until the sunshade is completely closed. **Note that when doing so, the sunshade now closes without pinch protection.**



WARNING

Improper use of the Panorama sunroof and the sunshade can result in injuries.

- **Never close the Panorama sunroof or the sunshade without paying attention. Otherwise, you could cause serious injury to yourself or other people! Make sure that no one is in operating range of the Panorama sunroof or the sunshade.**

Lights and a clear view

Lights

Switching the lights on and off



Fig. 34 Instrument panel switch for headlights, automatic headlight control and front fog lights.

Daytime running lights²⁰

- Daytime running lights (headlights only) come on whenever the ignition is switched on, the headlight switch is in position **0**, and the parking brake is released.
- Taillights and instrument panel lights **do not** come on unless, when darkness or other conditions require it, the lights are switched on to the  position ⇒ .

Automatic headlight control²⁰

- To turn on automatic headlight control, turn the light switch to the **AUTO** position ⇒ Fig. 34.

Switching on low-beam and high-beam headlights

- To switch on the headlights²⁰, turn the light switch (⇒ Fig. 34) to the  position ⇒ .
- For more information on high-beam headlights and headlight flashers ⇒ page 76, “Turn signal  and high-beam switch .
- The low-beam headlights come on only when the ignition is on. While you start the engine, the headlights go out briefly to reduce the drain on the battery; only the parking lights will be on.

²⁰ where applicable

Switching headlights off

- Turn the light switch to the **0** position.

Switching on fog lights

- Pull the switch out from the  position.

Daytime running lights

Leave the light switch in the **0** position. The daytime running lights come on automatically whenever the ignition is switched on.

When the parking brake is applied, the daytime running lights are switched off. When the parking brake is released, the daytime running lights come on again.

Automatic headlight control²⁰

If automatic headlight control is switched on, the low-beam headlights will be automatically switched on by a light-sensitive sensor, when driving into a tunnel, for example.

The expressway feature switches on the low-beam headlights if you drive over 87 mph (140 km/h) for longer than 10 seconds. In daylight, the headlights are switched off again if you drive at less than 40 mph (65 km/h) for longer than 150 seconds.

The rain feature switches the headlights on if the windshield wipers' continuous wipe function is switched on for more than 5 seconds. The headlights are switched off again if the wipers are switched off for more than 255 seconds ⇒ page 83.

Adaptive front lights²⁰

The adaptive front light features only work at speeds above about 6 mph (10 km/h) and below 30 mph (50 km/h), and only when the low-beam headlights are on. When driving around curves, the road is illuminated better with the pivoting gas-discharge headlights than with normal fixed headlights. When turning or driving around very tight curves, a turning light integrated in the headlight is also switched on automatically.

Operating the turn signal also causes a light integrated in the **static cornering lights** to be activated automatically when you turn a corner or change direction sharply. The static cornering lights only operate at speeds below approximately 25 mph (40 km/h), and only when the low beams are on.

A malfunctioning adaptive front light is signaled by a blinking  indicator light in the instrument cluster. Have the malfunction repaired by an authorized Volkswagen dealer or a qualified workshop.

Dynamic headlight range control

Vehicles with gas-discharge (“Xenon”) headlights²⁰ have dynamic headlight range control. Headlight aim is automatically adjusted to match the load of the vehicle, or to follow vehicle movement when accelerating or braking.

**WARNING**

Crashes and other accidents can happen when you cannot see the road ahead and when you cannot be seen by other motorists.

- Never use daytime running lights to see where you are going. They are not bright enough and will not let you see far enough ahead for safety, especially at dusk or when it is dark. Always switch on the low-beam headlights at dusk or when it is dark.
- The taillights do not come on with the daytime running lights. A vehicle without taillights on cannot be seen by others in bad weather, at dusk or when it is dark.
- If automatic headlight control is switched on, the low-beam headlights still may not be switched on in fog or heavy rain. You have to switch on the low-beam headlights.

**Tips**

- If you remove the ignition key when the lights are still on, a warning chime will sound when you open the driver's door to remind you to switch the lights off.
- Always observe local ordinances and traffic regulations when using your lights.
- In cool or damp weather, the headlight lenses may fog up temporarily.
- Most important is the temperature difference between the inside and outside of the headlight lens.
- With the headlights switched on, the center of the lens will clear up after a short time, but the edges may still be fogged. The rear lights and turn signals may also be affected.
- Fogging does not affect the service life of the lighting system.

Applies to vehicles: with coming home / leaving home feature

Coming home and leaving home functions

The coming home function is controlled manually. The leaving home function is controlled by a twilight sensor.

When the coming or leaving home function is on, the headlights, side marker lights, taillights, license plate lights, lighting below the outside mirrors, and the interior footwell lights illuminate for orientation lighting.

Coming home feature

The coming home function is activated by turning off the ignition and then briefly activating the headlight flasher ⇒ page 76. After opening the driver's door, the coming home lighting turns on. If the driver's door is already open when briefly activating the headlight flasher, the coming home lighting turns on **immediately**.

The switch-off delay time of the coming home function begins when the last vehicle door or rear lid is closed.

The coming home lighting goes out under the following conditions:

- The set switch-off delay has elapsed after all doors and the rear lid have been closed.
- If a door or the rear lid is opened approx. 30 seconds after switch on.
- The light switch is turned to the **0** position.
- The ignition is switched on.

Leaving home feature

When the vehicle is unlocked, the leaving home function is switched on if

- the light switch has been turned to position **AUTO** and
- the twilight sensor detects “darkness”.

The orientation lighting switches off under the following conditions:

- The set delay period has run out.
- The vehicle is locked.
- The light switch is turned to the **0** position.
- The ignition is switched on.



Tips

- Orientation lighting includes headlights, side marker lights, taillights, license plate lights, lighting below the outside mirrors, and the interior footwell lights.
- If you remove the ignition key and open the driver door when the lights are still on, you will **not hear** the usual warning chime if the coming home feature is switched on.
- You can set the delay period for the coming home and leaving home features using the **Lights & Vision** menu and the Multi-Function Display (MFD)²¹.

Instrument cluster lighting



Fig. 35 Instrument panel: switch for adjusting the brightness of instrument lighting.

Instrument cluster lighting

- Turn the thumb-wheel to adjust the brightness of the instrument cluster lighting ⇒ Fig. 35. The headlights must be switched on.

²¹ where applicable

Emergency flasher switch

Use the emergency flashers to alert other motorists in an emergency.



Fig. 36 Instrument panel: switch for the emergency flashers.

In an emergency:

1. Park your vehicle a safe distance from moving traffic.
2. Press the  button (⇒ Fig. 36) to switch on the emergency flashers ⇒ .
3. Shift the transmission into **P** (automatic) or neutral (manual **only**).
4. Stop the engine.
5. Apply the parking brake.
6. Use a warning triangle or other warning equipment to draw the attention of other motorists to your vehicle.
7. Always lock the vehicle and take the key with you if you must leave the vehicle.

Always use the emergency flashers:

- When you approach a traffic jam
- If your vehicle breaks down
- If your vehicle is being towed, or if you are towing a vehicle
- Any time you are in a dangerous situation

With the emergency flashers on, all turn signals flash at the same time. The turn signal indicator lights  in the instrument cluster and the  light in the flasher switch will flash at the same time. The emergency flashers also work when the ignition is switched off.

If your vehicle is being towed, the turn signals can still be used to indicate a turn if the ignition is switched on. Use the turn signal switch normally – the corresponding signals will flash. When you move the turn signal switch back to the neutral position, all four turn signals will flash again.

⚠ WARNING

A vehicle stalled or stopped on or beside a highway can be struck by other vehicles and increase the risk of serious personal injury.

- Whenever stalled or stopped for repair, move the vehicle a safe distance off the road, switch on the emergency flashers, stop the engine and use a warning triangle or similar device to warn other drivers.
- Never park the vehicle in areas where the hot catalytic converter and exhaust system can come in contact with dry grass, brush, fuel spill or other material that can cause fire.

i Tips

- You can drain the vehicle battery if you leave the emergency flashers on for too long.
- If the hazard warning system is not working, you must use another method – permitted by the law – to attract the attention of other drivers to your vehicle.
- In an accident with airbag deployment, the hazard warning system is automatically turned if the electrical system is not damaged by the accident.
- Please obey the law when using the warning light switch.

Turn signal and high-beam switch

The lever for the turn signal and high-beam switch also operates the headlight flasher.

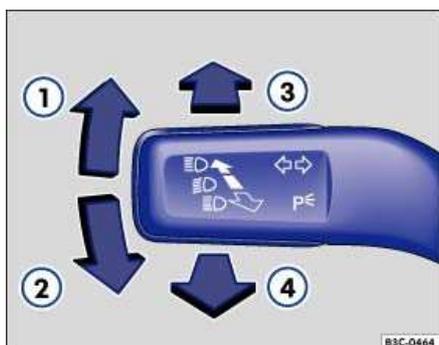


Fig. 37 Turn signal and high-beam switch.

The turn signal and high-beam switch has several functions:

Using the turn signals

- Move the lever all the way up (1) to signal a **right** turn, or all the way down (2) to signal a **left** turn ⇒ Fig. 37.

Changing lanes

- Move the lever either up (1) or down (2) slightly, just to the point of resistance, then release it. If you have the **Comfort indic.** feature switched on, the turn signals and turn signal indicator will flash three times automatically when you briefly operate the switch. Otherwise, they will flash for as long as you hold the lever up or down, and go out when you release the lever.

Switching high-beam headlights on and off

- With the headlights on, press the lever forward (3) to switch the high-beam headlights on.
- Pull the lever back in the opposite direction toward the steering wheel (4) to switch the high-beams off again.

Headlight flasher

- Temporarily pull the lever back toward the steering wheel (4) (and release) to flash the high-beam headlights.

Switching the Comfort indic. function on or off

Use the menu in the Multi-Function Display (MFD)²² to switch the **Comfort indic.** function on or off ⇒ page 36.

Your authorized Volkswagen dealer or a qualified workshop can also switch it on and off for you.



WARNING

Improper use of the headlight flasher or the high-beam headlights can distract other drivers causing a crash and serious personal injury.

- **Never use the headlight flasher or high-beams when they can blind or distract other drivers.**
- **Always use the turn signals when changing lanes to alert other drivers.**



Tips

- The *turn signals* only work when the ignition is switched on. The left or right turn signal indicator,  or , flashes in the instrument cluster.
- If a turn signal bulb is burned out, the  warning light in the instrument cluster will flash. You should have the bulb replaced ⇒ booklet 3.3 “Tips and Advice”, chapter “Changing a light bulb.”
- The *high-beams* can be only be switched on if the headlights are on. When the high-beams are on, the  indicator light comes on in the instrument cluster.
- The *headlight flasher* stays on for as long as you pull the lever, even if no other lights are on, and the  indicator light comes on in the instrument cluster.

²² where applicable

Interior lights

Front interior light

The interior light in the roof console can be controlled with a rocker switch to the positions continuous light , door contact switch  and OFF.



Fig. 38 Roof-mounted front interior light.

Use the rocker switch to select the following positions (⇒ Fig. 38).

Courtesy light position

With the switch in the center position, courtesy lighting will come on when you unlock the vehicle, and go off about 20 seconds after you close the doors. The interior lights go off whenever you lock the vehicle, or when you switch the ignition on.

Interior light switched on

Press the  symbol on the rocker switch to switch on the front interior light. The light will stay on until you switch it off.

Interior light switched off 0

Press the 0 symbol on the rocker switch to leave the front interior light switched off.

Glove compartment light

The light comes on automatically when you open the compartment, and goes off when you close it.

Luggage compartment light

The light comes on automatically when you open the rear hatch, and goes off when you close it.



Tips

- If you remove the key from the ignition, the interior lights will go out after a few minutes even if not all vehicle doors are closed. This helps prevent drain on the battery.
- Switching on the ignition briefly will also switch on the interior lights again.

Front reading lights



Fig. 39 Roof-mounted front reading lights.

Switching the reading lights on or off

Press the left or right button to switch on the left or right reading light, press again to switch the reading light off ⇒ Fig. 39.



Tips

- The reading lights go out when you lock the vehicle, or after a few minutes after removing the ignition key. This helps prevent drain on the battery.
- Switching on the ignition briefly will also switch on the interior lights again.

Applies to vehicles: with background lighting

Background lighting

The background lights in the roof console provides lighting for the center console.

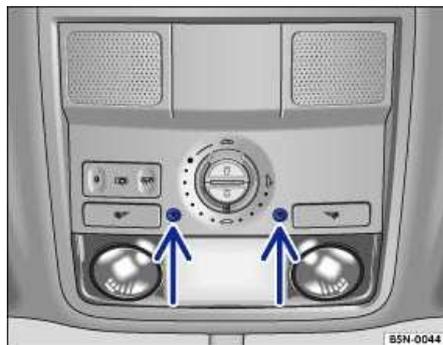


Fig. 40 Roof-mounted background lighting.

The background lighting comes on when the ignition and the headlights are switched on to light the center console from above ⇒ Fig. 40 (arrows).

Applies to vehicles: with rear interior and reading light

Rear interior and reading light

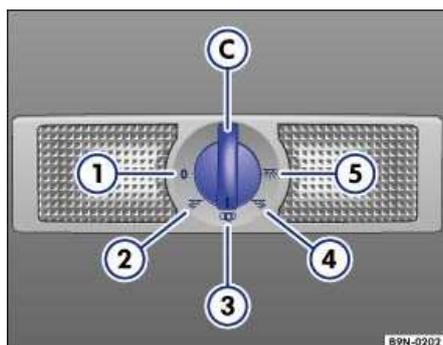


Fig. 41 Roof-mounted rear interior light and reading lights.

You can select the following positions using the switch ⇒ Fig. 41 (C):

Interior light switched on

In switch position (5) the interior and reading lights are turned on.

Interior light switched off 0

In switch position (1) the interior and reading lights are turned off.

Switching the reading lights  on or off

Turn the switch to position (2) (left reading light) or position (4) (right reading light) to switch on the reading light.

Door contact switch 

Turn the switch to position (3). The interior light automatically comes on as soon as the vehicle is unlocked, or the key is removed from the ignition. The lights go out approximately 30 seconds after the doors are closed. The lights also go out when the vehicle is locked or the ignition is switched on.

**Tips**

- If you remove the key from the ignition, the interior lights will go out after a few minutes even if not all vehicle doors are closed. This helps prevent drain on the battery.
- The reading lights go out whenever you lock the vehicle or after a few minutes after removing the ignition key. This helps prevent drain on the battery.
- Switching on the ignition briefly will also switch on the interior lights again.

Applies to vehicles: with rear interior light

Rear interior light

The interior lights in the roof can be switched to three different positions: the “on” position , the “courtesy” position  and the “off” position 0.



Fig. 42 Rear interior light.

The interior light \Rightarrow Fig. 42 is actually a switch. You have the three following positions:

Interior light is switched off 0

In the 0 position, the interior is switched off.

Courtesy light position 𐄂

In the 𐄂 position, the interior light comes on automatically whenever you unlock the vehicle or when you remove the key from the ignition lock. The light will go out after 30 seconds after you close the doors. When you lock the vehicle or switch on the ignition, the interior lights also go out.

Interior light switched on 𐄃

In the 𐄃 position, the interior light is switched on.

**Tips**

- If all the vehicle doors are not closed, the interior will go out after a few minutes when you remove the key from the ignition lock. This prevents draining the battery.
- When you lock the vehicle or remove the key from the ignition lock the interior lights will go out after a few minutes. This prevents draining the battery.
- You can switch on the interior lights again by switching on the ignition.

Clear vision

Sun visors

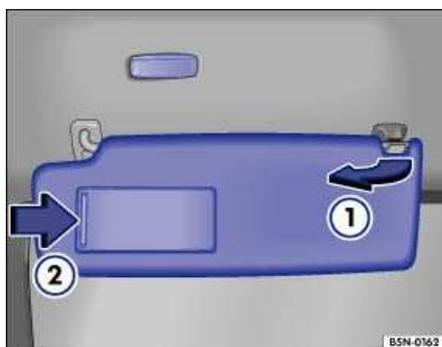


Fig. 43 Sun visor on the driver's side.

The sun visor for either the driver or the front passenger can be pulled out of its retaining clip in the center of the vehicle (1) and turned toward the door ⇒ Fig. 43. You can also slide the sun visor back and forth to your convenience.

The make-up mirrors in the sun visors have covers. When you open the cover (2), the light comes on. When you slide the cover closed, the light will go out.

**Tips**

- Before you leave your vehicle, make sure that the make-up mirror cover in the visor is closed.
- When you remove the ignition key, the make-up mirror light goes out after a few minutes. This helps prevent drain on the battery.

Windshield wipers

Windshield wipers

The windshield wiper switch operates both the windshield wipers and the windshield washers.

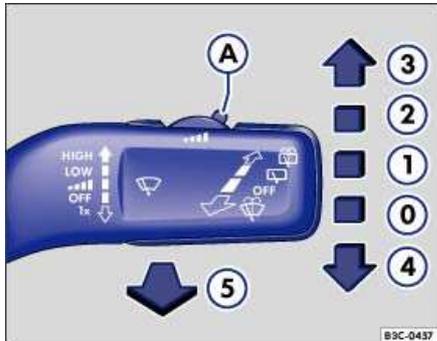


Fig. 44 Windshield wiper and windshield washer switch lever.

The wipers and washers work only when the ignition is on. The wiper switch has several functions:

Intermittent wiping

- Move the lever up to position (1) ⇒ Fig. 44.
- Move switch (A) to change the wiping interval – to the left to increase the delay and wipe less often for lighter rain; to the right to shorten the delay and wipe more often.

Slow wiping

- Move the lever up to position (2).

Continuous wiping

- Move the lever up to position (3).

Brief wiping

- Push the lever down to position (4) and release for a *brief* wipe. The wipers will move faster if you hold the lever down for more than 2 seconds.

Switching the wipers off

- Move the lever back to position (0).

Windshield washers

- Pull the lever toward the steering wheel to position (5) to activate the washers, then release.
- Washer fluid will spray on the windshield and the wipers will wipe for about 4 seconds.

To help prevent build-up of **wax residue** on the windows and wiper blade “chatter”, follow the instructions for cleaning the windshield and wiper blades ⇒ booklet 3.3 “Tips and Advice”, chapter “Cleaning and protection.”

Service position

The windshield wipers will move to the service position if you switch the ignition on briefly, switch it off again, then press the windshield wiper lever down (4) ⇒ booklet 3.3 “Tips and Advice”, chapter “Windshield washer fluid and wiper blades.” Once in the service position, the wipers can be moved away from the glass so that they do not freeze to the windshield. Push the wiper arms back down onto the windshield before driving off.



WARNING

Worn or dirty wiper blades will reduce visibility and increase the risk of collisions and serious injury.

- **Never use the windshield wipers/washers in freezing weather without first defrosting the windshield. The washer solution may freeze on the window and reduce visibility.**
- **Always clean the windshield wiper blades and all windows regularly.**
- **Always replace wiper blades that are worn, damaged or do not keep the windshield clear.**



Note

To help prevent damage to the wiper blades and the wiper motor when it is cold outside, always make sure that blades are not frozen to the windshield before operating the wipers. Using the service position described above can be helpful in cold weather.



Tips

- The windshield wipers will only work when the hood is closed.
- If wiper speed (2) or (3) (⇒ Fig. 44) is left on when you switch off the ignition, the wipers will come on at the same speed when you switch it on again.
- If intermittent wiping is switched on, the time-delay intervals are linked to vehicle speed; i.e. the wipers will wipe more often when the vehicle is traveling faster.
- The wipers will try to clear away whatever is on the windshield, and will stop if something blocks their movement. Remove whatever is blocking them (ice, for example), then switch the wipers back on.

Applies to vehicles: with rain sensor

Rain sensor

The rain sensor automatically makes the intermittent wiping interval shorter or longer depending on how hard it is raining.

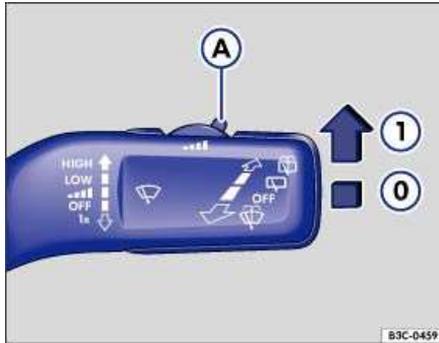


Fig. 45 Windshield wiper switch: adjusting rain sensor settings.

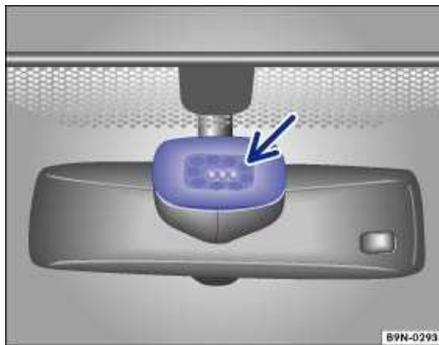


Fig. 46 Sensitive rain-sensor surface.

Switching on the rain sensor

- Move the lever up to position (1) ⇒ Fig. 45.
- Move switch (A) to adjust the rain sensitivity.
- Move the switch to the left to make the wipers less sensitive, so that only heavier rain makes the wipers come on automatically.
- Move the switch to the right to make them more sensitive, so that even light rain will turn the wipers on automatically.

Switching the rain sensor function off

- Move the lever back to position (0) ⇒ Fig. 45.

The rain sensor is part of the intermittent wiping feature. When the ignition has been switched off and you switch it on again, the rain sensor remains active. It operates again with the wiper lever in position (1), when vehicle speed is over 10 mph (16 km/h).

If the rain sensor is switched on, it will automatically activate the windshield wipers with the onset of rain or any other type of water that hits the windshield, and will adapt the interval wiper speed to the amount of water hitting the windshield. You can manually adapt rain sensor sensitivity by changing the setting on the windshield wiper lever.

LEDs inside the rain sensor emit an invisible infrared light that passes through the windshield where photo diodes measure the amount of light bouncing back ⇒ Fig. 46. If the light bounces back onto the photo diodes in full strength, then the windshield is dry. If a film of water or any drops are on the windshield, then the photo diodes detect the percentage of light that is missing and turn the wipers on. Since these measurements are being taken constantly, the vehicle electronics can assure optimal wiper intervals.

Possible reasons for a change in rain sensor activation:

- Damaged wipers – A film of water running across the rain sensor or damaged wipers sweeping across the rain sensor's sensitive surface could cause the rain sensor to be on longer than it needs to be – meaning that wiper intervals might be way too short or they might switch over to constant whipping back and forth.
- Insects – Insects hitting the rain sensor's sensitive surface could trigger wiper action.
- A film of dried salt – A dried film of salt from winter driving can cause the wiper to continue working long after they need to, working until the windshield is nearly perfectly dry.
- Dirt – Caked-on dust, wax or any other build-up on the windshield (lotus effect), or car-wash residue on this sensitive surface can cause the rain sensor to become too insensitive, reacting too slowly or not at all.
- Crack in the windshield – If the rain sensor is on and a stone hits this sensitive surface, it will trigger a wiper cycle. Subsequently, the rain sensor will detect this drop in its sensitivity and will adapt itself accordingly. Depending on the size of the stone chip, the rain sensor's triggering pattern may or may not change.



Tips

Clean the rain sensor's sensitive surface on a regular basis and check the windshield wipers for damage, to keep your rain sensor working properly. To remove wax and coats of polish safely, we recommend using an alcohol-based windshield cleaner.

Rear wiper

You can use the windshield wiper lever to clean and wipe the rear window.

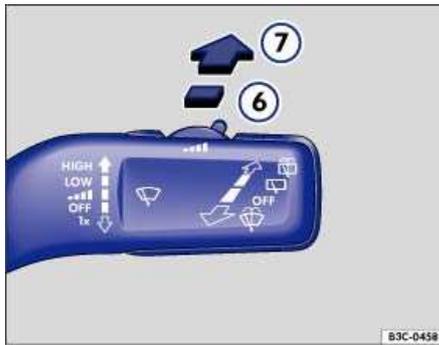


Fig. 47 Windshield wiper and windshield washer switch lever: Turning on the rear wiper.

Intermittent rear window wiping

- Push the lever forward to position ⇒ Fig. 47 (6) The wiper will wipe the rear window about every 6 seconds.

Washing and wiping the rear window

- Press the lever forward, as far as it will go, to position (7) and hold. Washer fluid will spray on the rear window, and the rear wiper will wipe briefly.
- Release the lever. The wiper will continue for about 4 seconds, then wipe every 6 seconds.

Switching the rear wiper off

- Pull the lever back toward the steering wheel (6). If you switched off the wipers during the wiping action, the wiper can continue to run briefly.

WARNING

- Always read and heed the information and all WARNINGS in ⇒ booklet 3.3 “Tips and Advice”, chapter “Washer fluid and windshield wiper blades.”
- A worn or dirty windshield wiper blade reduces vision and compromises safety.

 **Note**

In frosty weather check whether the windshield blade is frozen to the windshield before switching on the wipers for the first time. If you switch on the windshield wiper when the blade is frozen to the windshield, both the wiper blade and the wiper motor can be damaged.

 **Tips**

- The rear window wiper and washer operate only with the ignition switched on and with the rear hatch closed.
- The rear window wiper switches on automatically when the windshield wipers are switched on and you shift the transmission into Reverse or **R** (automatic).
- If there is something on the rear window, the wiper will try to wipe it away. If the wiper is blocked it will stop moving. Remove the obstruction and switch on the wiper again.

Mirrors

Inside day-night mirror

Good vision to the rear is important for safe driving.

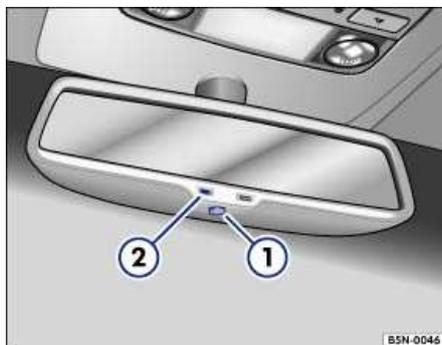


Fig. 48 Self-dimming inside day-night mirror.

Manual dimming inside day-night mirror

With the mirror adjusted normally, the lever at the bottom edge of the mirror should point forward. Pull the lever back to dim the mirror at night.

Self-dimming inside day-night mirror²³

A button (1) on the bottom of the mirror lets you switch the self-dimming feature on or off ⇒ Fig. 48. When you **switch on** the self-dimming function, the green indicator light (2) in the mirror comes on.

²³ where applicable

When the ignition is on, the interior rear view mirror will darken automatically, depending on the amount of light shining into the vehicle from behind.

The self-dimming outside mirror is also controlled by the button on the inside mirror.

Next to the indicator light there is the light sensor, that must not be blocked, or the mirror will not operate properly.

When the front interior light or the reading lights are on, the self-dimming function for inside and outside mirrors²³ is switched off.



Tips

Depending on light conditions, the self-dimming rear view mirror will not necessarily darken automatically when you press the button on the lower edge of the mirror.

Outside power mirrors

Use the switch in the driver's door to adjust the outside mirrors.

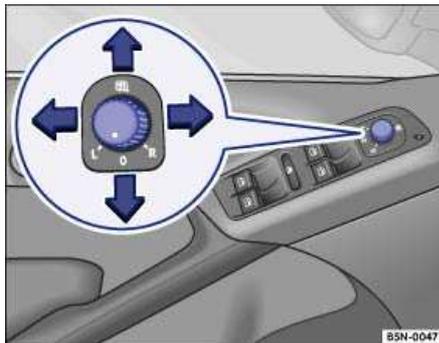


Fig. 49 Switch for adjusting outside mirrors.

Basic mirror adjustments

1. Turn the rotary switch to **L** (for the **left outside mirror**) ⇒ Fig. 49.
2. Press the switch as shown by the arrows to adjust the mirror so that you have a good view to the left rear.
3. Turn the rotary switch to **R** (for the **right outside mirror**).
4. Press the switch to adjust the mirror so that you have a good view to the right rear ⇒ .

Heated outside mirrors

- Turn the rotary switch to the  position to heat the outside mirrors. It is important for safe driving that you have good vision to the rear.

- To switch off outside mirror heating, turn the rotary switch to the **L**, **R**, or **0** position.

Adjusting both outside mirrors at the same time²⁴

- Using the Multi-Function Display (MFD)²⁴ and the **Convenience** menu, select whether you want to adjust the outside mirrors individually or at the same time ⇒ page 35, “Convenience menu”. To adjust both at the same time (when selected):

1. Turn the rotary switch to **L** (left outside mirror).
2. Adjust the left mirror until you have a good view to the left rear. The right-side mirror will be adjusted at the same time. You may have to correct the adjustment of the right mirror.

Memory for outside mirrors

If your vehicle is equipped with **driver seat memory**²⁴, the outside mirrors can also be included in the memory setting. When you store a driver seat position, you store the outside mirror setting at the same time ⇒ page 102.

Memory for front passenger side mirror (backing up)²⁴.

On vehicles with **driver seat memory**²⁴ the passenger side outside mirror automatically moves to a preset position whenever you engage reverse gear. This allows you to see the curb during parallel parking.

To store a mirror position, unlock the vehicle using the remote key and switch the ignition on. In the **Settings/Comfort** menu in the instrument cluster display, activate the **Lower mirror** function. Shift into reverse and turn the rotary switch to the **R**. Adjust the passenger side mirror so that you have a good view of the edge of the curb. This preselected position is set and stored along with the driver's seat position and will be recalled automatically when the key assigned to that position is used ⇒ page 102.

Whenever the ignition is on and you have shifted into reverse with the rotary switch for the exterior mirrors in position **R**, the mirrors will adjust down so you can see the curb. The mirror moves back to its original position as soon as the vehicle moves forward faster than 9 mph (15 km/h) or the rotary switch for the exterior mirrors is moved from the **R** position to **0** or **L**.



WARNING

Incorrectly estimating distances with the right outside mirror can cause collisions and serious injury.

- **The right outside mirror has a convex (curved) surface. Vehicles or other objects seen in a convex mirror will look smaller and farther away than they really are.**
- **If you use the right outside mirror to judge distances from vehicles behind you when changing lanes, you could estimate incorrectly and cause a crash.**
- **Whenever possible, use the inside mirror to more accurately judge distance and size of vehicles or other objects seen in the convex mirror.**
- **Make sure that you do not get your finger trapped between the mirror and the mirror base when moving the mirrors.**
- **Always make sure you have a good vision to the rear.**

²⁴ where applicable



For the sake of environment

Outside mirror heating should be switched off when it is no longer needed; otherwise you waste fuel.



Tips

- The outside mirror heating only works when the outside temperature is below +68° F (+20° C).
- When switched on, the outside mirror heating works at full force for about 2 minutes. Thereafter it adapts to the outside ambient temperature.
- If power mirror adjustment does not work, the outside mirrors can be adjusted by hand by pressing on the edges of the mirror surface.
- For vehicles with electrically folding outside mirrors: if the mirror housing is knocked out of adjustment, the mirrors must first be folded in **electrically** as far as they go. The mirror housing should never be retracted by hand.

Seats and storage

Why is seat adjustment so important?

Proper seat adjustment increases the level of protection offered by safety belts and airbags.

Your vehicle has **five** seating positions, with two in front and three in the rear. Each seating position has its own safety belt.

The driver's seat and front passenger's seat can be adjusted in many ways to suit the preferences of the vehicle occupants. Seat position is very important for:

- Fast and easy operation of all controls on the instrument panel
- Relaxed posture that does not cause fatigue
- Safe driving ⇒ booklet 2.1 "Safety First."
- Best protection by the safety belts and the airbag system ⇒ booklet 2.1 "Safety First."

**WARNING**

Drivers or passengers who are unbelted, out of position or too close to the airbag can be seriously injured or killed by an airbag as it unfolds. To help reduce the risk of serious personal injury:

- Always adjust the driver's seat and the steering wheel so that there are at least 10 inches (25 cm) between your breastbone and the steering wheel.
- Always hold the steering wheel on the outside of the steering wheel rim with your hands at the 9 o'clock and 3 o'clock positions to help reduce the risk of personal injury if the driver's airbag inflates.
- Never hold the steering wheel at the 12 o'clock position or with your hands at other positions inside the steering wheel rim or on the steering wheel hub. Holding the steering wheel the wrong way can cause serious injuries to the hands, arms and head if the driver's airbag inflates.
- Passengers must always sit in an upright position and never lean against or place any part of their body too close to the area where the airbags are located.
- Passengers who are unbelted, out of position or too close to the airbag can be seriously injured by an airbag as it unfolds with great force in the blink of an eye.
- Always make sure that there are at least 10 inches (25 cm) between the front passenger's breastbone and the instrument panel.
- Each passenger must always sit on a seat of their own, and properly wear and fasten the safety belt intended for that seat.
- Before driving, always adjust the front seats and head restraints properly.
- Never adjust the seats while the vehicle is moving. Your seat may move unexpectedly and you could lose control of the vehicle.
- Always keep your feet on the floor in front of the seat. Never rest them on the seat, instrument panel, out of the window, etc. The airbag system and safety belt will not be able to protect you properly and can even increase the risk of injury in a crash.
- Never drive with the backrest reclined or tilted far back! The farther the backrests are tilted back, the greater the risk of injury due to incorrect positioning of the safety belt and improper seating position.
- Safety belts only offer maximum protection when the seatback is securely latched in the upright position and the safety belts are properly positioned on the body. By not sitting upright, a rear seat passenger increases the risk of personal injury from improperly positioned safety belts!
- Children must always ride in child seats. Special precautions apply when installing a child seat on the front passenger seat ⇒ booklet 2.1 "Safety First", chapter "Child safety."

Head restraints

Correct adjustment of head restraints

Properly adjusted head restraints are important for occupant protection and can help to reduce the risk of injuries in accidents.

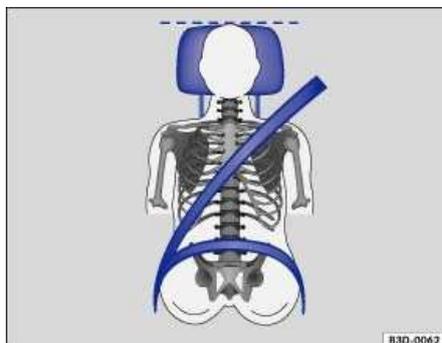


Fig. 50 Viewed from the front: properly adjusted head restraints and safety belts.

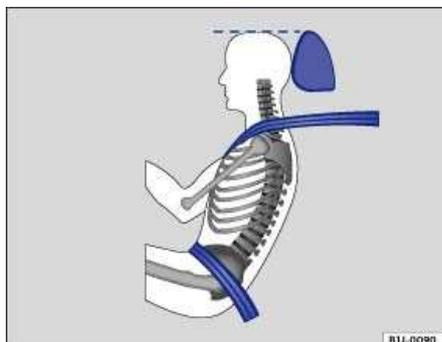


Fig. 51 Viewed from side: properly adjusted head restraints and safety belts.

- Adjust each head restraint according to the person's size, so that the upper edge is even with the top of the person's head, and not lower than eye level. The back of the person's head should also be as close to the head restraint as possible ⇒ Fig. 50 and ⇒ Fig. 51.

Adjusting head restraints ⇒ page 95.

Adjusting head restraints for short people

If it cannot be adjusted as described above, position the head restraint as low as possible, even if this means the person's head is below the top edge of the head restraint.

Adjusting head restraints for tall people

If it cannot be adjusted as described above, position the head restraint as high as it will go.

WARNING

Driving without head restraints or with improperly adjusted head restraints increases the risk of serious injuries in a collision. To help reduce the risk of injury:

- Every person in the vehicle must have a properly adjusted head restraint.
- Always drive with the head restraints in place and properly adjusted.
- Every person in the vehicle must have a properly adjusted head restraint.
- Always make sure each person in the vehicle properly adjusts their head restraint. Each head restraint must be adjusted according to the person's size so that the upper edge is even with the top of the person's head, and not lower than eye level. The back of the person's head should also be as close to the head restraint as possible.
- Never try to adjust head restraint while driving. If you have driven off and must adjust the driver headrest for any reason, first stop the vehicle safely before trying to adjust the head restraint.
- Children must always be properly restrained in a child restraint that is appropriate for their age and size ⇒ booklet 2.1 "Safety First", chapter "Child safety."

Removing and adjusting head restraints

You can adjust the head restraints by moving them up and down.

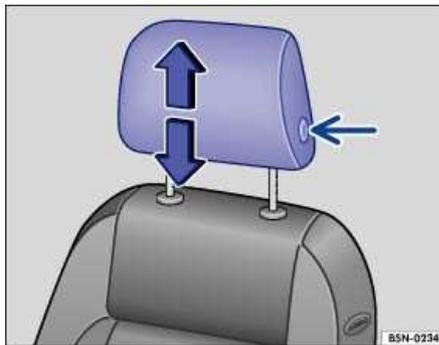


Fig. 52 Adjusting and removing the head restraints.

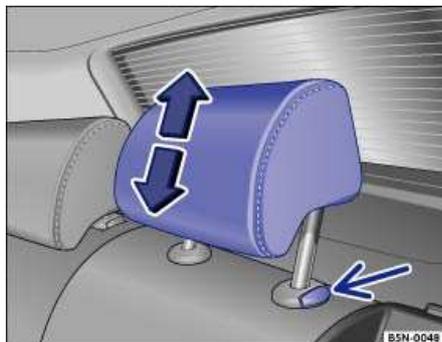


Fig. 53 Adjusting and removing the rear head restraints.

Adjusting the height

- Hold the side of the head restraint.
- To raise it, push the head restraint up. To lower it, press the button (arrow) and push the head restraint down ⇒ Fig. 52 or ⇒ Fig. 53. Correct height ⇒ page 94.
- Make sure that the head restraint latches securely in position.

Removing

- Push the head restraint up as far as it will go.
- Hold button (arrow) down while removing the head restraint from above.

Installing

- Insert the head restraint into the guides on top of the seat backrest.
- Push down the head restraint.
- Adjust for the person using the seat ⇒ page 94, “Correct adjustment of head restraints”.



WARNING

Driving without head restraints or with improperly adjusted head restraints increases the risk of serious injuries in a collision.

- After installation, always adjust the head restraints properly according to your physical size, in order to ensure the most protection.
- Always read and heed the information and all WARNINGS ⇒ page 94, “Correct adjustment of head restraints”.

Front seats

Applies to vehicles: with manually adjustable front seats

Manually adjustable front seats

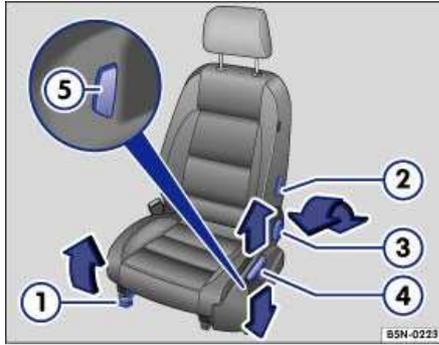


Fig. 54 Controls for manually adjustable seats (driver's seat shown).

For the front passenger seat, the same adjustment controls shown (⇒ Fig. 54) are arranged on the opposite side.

(1) Adjusting the seat forward and backward

- Pull lever (1) up and move the seat forward or backward ⇒ ⚠.
- Release the lever and move the seat slightly until it latches into place.

(2) Adjusting lumbar support²⁵

- Take your weight off the backrest and turn hand-wheel (2) to adjust the lumbar support.

(3) Adjusting the backrest angle

- Take your weight off the backrest and turn the hand-wheel (3) to adjust the seat-back angle.

(4) Adjusting seat height²⁵

- Pump the lever (4) up or down to raise or lower the seat ⇒ ⚠.
- When the desired seat height has been reached, release the lever and latch it into position.

(5) Electrically adjusting backrest angle²⁵

- Take your weight off the backrest and move the lever forward or backward.

²⁵ where applicable

The curvature of the cushioned area of the seat backrest is controlled by the lumbar support adjustment. This helps to support the natural curvature of the spine.



WARNING

Drivers or passengers who are unbelted, out of position or too close to the airbag can be seriously injured or killed by an airbag as it unfolds ⇒ page 92.



WARNING

- Never adjust the seats while the vehicle is moving. Your seat may move unexpectedly and you could lose control of the vehicle.
- To reduce the risk of personal injury in an accident, front seat passengers must never ride in a moving vehicle with the seatback reclined. Safety belts offer protection only when the seatback is upright and belts are properly positioned on the body. The more the seatback is reclined, the greater the risk of personal injury from an out of position safety belt.
- Always be careful when adjusting the seat height or forward/backward position. Careless use of the front seat adjustments can cause injuries.



Tips

- Seat adjustment controls may be different depending on your model and options. Some seats may have mechanical and electrical controls.
- The controls for the driver's seat and passenger seat may be different.

Applies to vehicles: with electrically adjustable front seats

Controls for power seat adjustment

The switches adjust the seat cushion and backrest and also work when the ignition is off.

– Use the switches (⇒ Fig. 55 and ⇒ Fig. 56) to adjust the front seat to preferences and seating requirements ⇒ .

- (1) Adjusts the height and forward/backward position of the seat cushion
- (2) Adjusts the backrest angle
- (3) Adjusts lumbar support²⁶. The curvature of the cushioned area of the seat backrest is controlled by the lumbar support adjustment. This helps to support the natural curvature of the spine.



WARNING

Drivers or passengers who are unbelted, out of position or too close to the airbag can be seriously injured or killed by an airbag as it unfolds ⇒ page 92.

²⁶ where applicable

⚠ WARNING

Improper use of electrical seat controls can cause serious personal injury.

- Never adjust the seats while the vehicle is moving. Your seat may move unexpectedly and you could lose control of the vehicle.
- Never drive with the backrest reclined or tilted far back! The farther the backrests are tilted back, the greater the risk of injury due to incorrect positioning of the safety belt and improper seating position.
- The seats in your vehicle can be electrically adjusted even with the ignition key removed. Never leave unattended children in the vehicle because the unsupervised use of the electric seat adjustments can result in serious personal injury.

Applies to vehicles: with electrically adjustable front seats

Adjusting the electrically adjustable front seat

The switches are arranged like a seat viewed from the side. The seat cushion and backrest move in the same directions as the switches are pushed.

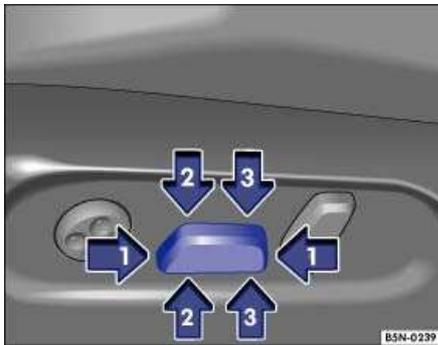


Fig. 55 Use the front switch to adjust the seat backward and forward (1), and to adjust seat cushion height and tilt ((2) and (3)).

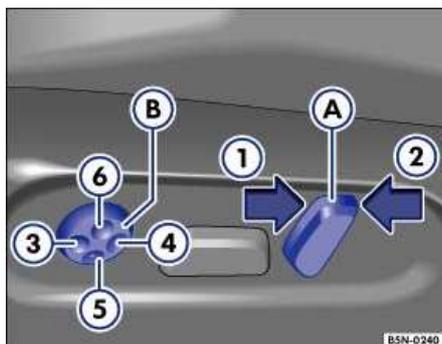


Fig. 56 Switch (A) adjusts the backrest; switch (B) adjusts lumbar support.

Adjusting the seat backward and forward and the seat cushion for height and angle.

- Press the switch in the direction shown ((1) ⇒ Fig. 55) to adjust the front seat forward or backward ⇒ ⚠.

Adjusting seat cushion height and tilt

- Press the switch in the directions shown ((2) or (3) ⇒ Fig. 55) to adjust the height of the seat cushion at the front or rear (tilt), or to adjust overall height.

Adjusting the backrest

- Press switch (A) (⇒ Fig. 56) in the direction shown (1) to recline the backrest.
- Press the switch in the direction of arrow (2) to adjust the backrest to a more upright position.

Lumbar support²⁷

- Press on position (3) on switch (B) (⇒ Fig. 56) to increase the curvature of the lumbar cushion area on the seat.
- Press on position (4) on the switch to decrease the curvature of the lumbar cushion area on the seat.
- Press position (5) on the switch to move the lumbar support down.
- Press position (6) on the switch to move the lumbar support up.

²⁷ where applicable

**WARNING**

Improper use of electrical seat controls can cause serious personal injury.

- Never adjust the driver's or front passenger's seat while the vehicle is moving. While adjusting your seat, you could adjust your seat to an incorrect sitting position. Adjust your seat before driving off or when the vehicle is not moving.
- The seats in your vehicle can be electrically adjusted even with the ignition key removed. Never leave unattended children in the vehicle because the unsupervised use of the electric seat adjustments can result in serious personal injury.
- Always be careful when adjusting the seat height or forward/backward position. Careless use of the front seat adjustment controls can cause injuries.
- To reduce the risk of personal injury in a crash, front seat passengers must never ride in a moving vehicle with the seatback reclined. Safety belts offer protection only when the seat backrest is upright and belts are properly positioned on the body. The more the backrest is reclined, the greater the risk of personal injury from an out of position safety belt.

**Note**

To help prevent damage to the electrical parts of the front seat, do not kneel on the seat or apply concentrated pressure at a single point on the seat cushion or backrest.

**Tips**

- Seat adjustment controls may be different depending on your model and options. Seats may have mechanical and electrical controls.
- The controls for the driver's seat and passenger seat may be different.

Applies to vehicles: with electrically adjustable front seat and memory buttons

Memory for driver's seat and outside mirrors

Use the memory buttons to store up to three different positions for the seats and mirrors.

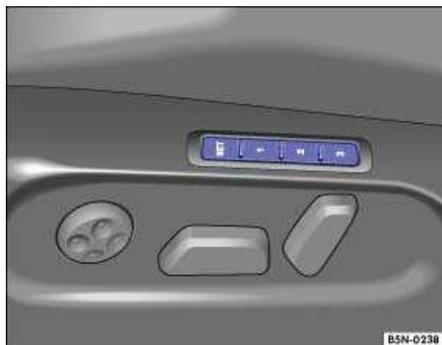


Fig. 57 Buttons on the front seat cushion used to save memory settings.

Storing settings for driver's seat and outside mirrors

- Adjust the seat and mirrors.
- Press the ⇒ Fig. 57 **SET** button for one second.
- Within 10 seconds, press one of the memory buttons. A chime sounds when the settings have been stored.

Recalling seat and mirror settings

- With the ignition switched off and with the driver's door open (up to 10 minutes after unlocking) and when driving slower than 3 mph (5 km/h), briefly press the one of the memory buttons **1**, **2** or **3**. The stored seat and mirror position will be recalled. To interrupt the process, press one of the seat adjustment buttons on the side of the seat.
- Either with the ignition switched on or with the driver's door closed, or when driving faster than 3 mph (5 km/h) press and hold one of the memory buttons **1**, **2** or **3**, until the stored seat and outside mirror position is reached. If you release the button before the seat and mirror have moved into their stored position, the process will stop immediately.

**WARNING**

Seat adjustment can cause serious injuries to a person seated behind the moving seat.

- Always make sure that no one is in the way while the front seats are being adjusted, or while calling up the stored memory settings for the front seats.
- In an emergency, stop automatic seat adjustment by pressing a seat adjustment switch ⇒ Fig. 57; the driver seat will come to a stop immediately.
- Never leave children unattended in the vehicle. They could accidentally activate memory functions and cause serious personal injury.

**Tips**

If a new setting is stored with a particular memory button, the old setting is automatically deleted.

Applies to vehicles: with electrically adjustable front seats and seat and mirror memory

Assigning driver seat settings to a remote control key

Seat and mirror settings can be assigned to each remote control key so that the driver's seat is automatically adjusted one driver's personal preferences.

Activating the remote key memory function

- Press and hold one of the memory buttons ⇒ Fig. 57 **1**, **2** or **3** until the stored position is reached.
- Within about three seconds, push the  (unlock) button on the remote control ⇒ Fig. 20, you will hear a chime. The memory function is now activated, however a seat a mirror setting still are still not assigned to this key.
- If you must activate additional remote control keys, repeat this procedure with that key.

Assigning settings to a remote control keys

- Open the vehicle with an activated key.
- Adjust the driver's seat and the outside mirror using the controls on the side of the driver's seat and in the driver's door, or use one of the memory buttons **1**, **2** or **3** to select a stored seat and outside mirror setting.
- Lock the vehicle using the same remote key you used to open it. The current seat and mirror settings are assigned to this key. When you unlock the vehicle, the seat and mirror will automatically move to this stored setting.

- Repeat the same procedure to assign a seat and mirror setting to a different activated remote key.

Recalling settings

- Press the unlock button on the remote control key once.
- Open the driver door. The driver's seat and the exterior mirrors adjust themselves. Press the  (unlock) button again to interrupt the process.

Automatic storing

If you have assigned a seat and mirror setting to a remote key, and after unlocking the vehicle using the remote key you have change the seat and outside mirror settings, the new settings will automatically be stored when you lock the vehicle. The next time you open the vehicle using the remote key, the seat and mirror will move automatically to the new position.

Deactivating the automatic storing and memory function of the remote key

To switch off the “automatic storing” and the memory function of a remote key, press and hold the **SET** button and then, within 10 seconds, press the  button on the remote key. You will hear a chime to confirm.



WARNING

Seat adjustment can cause serious injuries to a person seated behind the moving seat.

- Always make sure that no one is in the way while the front seats are being adjusted, or while calling up the stored memory settings for the front seats.
- In an emergency, stop automatic seat adjustment by pressing a seat adjustment switch ⇒ Fig. 57; the driver seat will come to a stop immediately.
- Never leave children unattended in the vehicle. They could accidentally activate memory functions and cause serious personal injury.

Folding the front passenger seat forward

The passenger seat backrest can be folded forward and latched in a horizontal position.

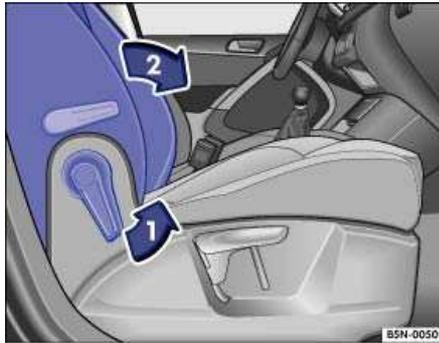


Fig. 58 Folding passenger seat backrest forward

When folding the passenger backrest forward, make sure that nothing is in the way of the seat cushion that could prevent the passenger backrest from locking securely. There is a spring installed in the passenger seat to make it easier to fold the backrest down.

Folding forward

- Adjust the passenger seat height so that it is all the way down ⇒ page 97.
- Push the head restraint down as far it will go ⇒ page 95.
- Hold the passenger backrest firmly ⇒ Fig. 58 on the side and unlock it (1).
- Let the spring pull the backrest forward (2) to the horizontal position.
- Press on the folded down passenger backrest to securely latch it.

Folding back to upright position

- Unlatch the backrest using the lever (1).
- Fold the backrest up against the force of the spring, to the upright position until it engages.
- Adjust the headrest height to match the height of the passenger ⇒ page 94, “Correct adjustment of head restraints”.

Do not let anyone sit on the right rear seat or center rear seat when the front passenger seat backrest is folded forward. When the backrest is folded down, only the left rear passenger seat can be occupied.

Always make sure that nothing is in the way of the front seat hinge mechanism when folding the seat to its upright position.

Make sure that nothing is on the front seat when the backrest is folded forward. The PASSENGER AIR BAG OFF light must always be on when the backrest is folded forward ⇒ booklet 2.1 “Safety First” If the PASSENGER AIR BAG OFF light is out or goes out when the front seat backrest is folded forward, return the backrest to the upright position and see if something is pushing down on the seat cushion and turning the airbag on.

Please be sure to read the important information about transporting items in your vehicle ⇒ page 136.

 **WARNING**

Seat structures exposed when the seat backrest is folded forward can cause injury to rear seat passengers in a collision or other accident.

- Never let anyone sit in the rear seat behind the front passenger seat or in the center rear seat.
- When the front seat backrest is folded down, only the left rear seating position can be used by a passenger.

 **WARNING**

Improper operation of the backrest latch can increase the risk of serious personal injury.

- When folding the passenger backrest forward, make sure that nothing is in the way of the seat cushion that could prevent it from locking securely.
- When unlocking and folding down the passenger backrest, hold it securely to prevent it from folding down suddenly due to the force of the spring.
- Hands, fingers and feet can be seriously cut or crushed by parts of the seat hinges and latch mechanism when the backrest is released and moved to the upright position.
- Always make sure that floor mats or other items cannot get caught in the hinges and prevent the backrest from latching securely into place when folding the backrest upright.
- Always make sure that the backrest is completely engaged and securely latched when folding it upright. If it is not securely latched, it could move suddenly and cause injury, especially to someone on the rear seat.
- Always be careful when adjusting the seat height and when folding the passenger backrest forward! Adjusting the front seat or folding the passenger backrest forward without being careful can cause serious personal injury.

 **WARNING**

Improperly stored luggage or other items can fly through the vehicle causing serious personal injury in the event of hard braking or an accident. Loose items can also be struck and thrown about the vehicle interior by the front airbags when they inflate. To help reduce the risk of serious personal injury:

- Always put objects, for example, luggage or other heavy items in the luggage compartment.
- Always secure objects properly with suitable straps so that they cannot move into the area of the side airbag or the front airbag during braking or in a sudden maneuver.
- Always make sure that nothing on the front passenger seat when the backrest is folded forward. Even light objects could be pushed into the seat cushion and cause the weight-sensing mat in the seat to register enough weight to turn the airbag on.
- Always make sure that the PASSENGER AIR BAG OFF light is on and stays on whenever the backrest of the front passenger seat is folded forward.

Applies to vehicles: with heated seats

Heated front seats

The front seat cushions can be heated electrically.



Fig. 59 Instrument panel thumb-wheels for front seat heating.

- Turn the left or right  thumb-wheel ⇒ Fig. 59. Seat heating is switched off in the **0** position.

Seat heating only works when the ignition is switched on. The left thumb-wheel controls the left seat, and the right thumb-wheel controls the right seat.

People suffering from a low level of perceived pain or a lowered awareness of pain as from medication, paralysis, or chronic illness (e. g. diabetes) should NEVER use the seat heating feature ⇒ . Using it could result in burns to the back, buttocks, and legs that may take a long time to heal and may never heal completely. Take regular breaks and get out of the vehicle, particularly on long trips. Consult your physician for advice regarding your specific condition.

WARNING

Certain medical conditions can increase the risk of serious burns when the seat heating feature is turned on.

- **Vehicle occupants who have a low level of perceived pain or a lowered awareness of pain can receive serious burns to the back, buttocks, and legs that take a long time to heal or may never heal completely.**
- **Never use the seat heating feature, if you or your passengers are at risk of being burned because a medical condition.**

Note

To help prevent damage to seat heating elements, do not kneel on the seat or apply concentrated pressure at a single point on the seat cushion.

**For the sake of environment**

Use seat heating only as long as it is needed. Switching off seat heating helps save fuel.

**Tips**

On some seats only the seat cushion and not the seat backrest can be heated electrically.

Front center armrest

The front center armrest position can be adjusted in two directions.



Fig. 60 Front center armrest

Height adjustment

- Gradually lift the armrest in the direction shown (arrow) until it latches into the desired position ⇒ Fig. 60.
- To lower the armrest, first lift it all the way up. Then you will be able to lower it.

Fore-and-aft adjustment

- To adjust the armrest, gradually pull it all the way forward until it latches, or slide it all the way back.

**WARNING**

Striking an open armrest cover can cause serious injury in a crash.

- Always keep the armrest closed when the vehicle is moving.
- Make sure that no one is in the way when closing the armrest cover.
- Never let a passenger sit on the center armrest.

Rear seat

Rear center armrest

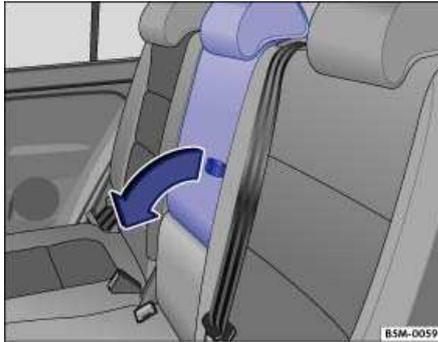


Fig. 61 Rear center armrest.

- Push the headrest of the center seating position all the way down ⇒ page 94.
- Pull on the loop in the direction of the arrow ⇒ Fig. 61 and fold the center armrest forward. The center armrest may be used as a cup holder ⇒ .
- To **fold back** the center armrest, lift it up and press it firmly into the backrest until it engages.



WARNING

- Always keep the armrest folded up and the storage compartment closed when the vehicle is moving to reduce the risk of injury.
- Never allow a passenger to sit on the center rear seat if the storage compartment is folded out. Improper seating position can increase the risk of serious injury in a crash.
- Never put hot drinks or liquids in the beverage holder. Hot liquids can spill when the vehicle is moving as well as during braking or other sudden maneuvers.
- Make sure that no one is in the way when closing the cover of the storage compartment.

Adjusting the rear bench seat

The rear bench seat can be moved backward to increase the leg room in the rear of the vehicle or forward to increase the capacity of the luggage compartment.

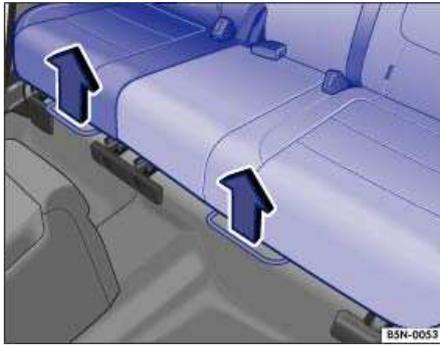


Fig. 62 Adjusting the rear seat bench forward and backward.



Fig. 63 Adjusting the rear backrest.

The rear backrest is split into two parts. Each part can be adjusted individually.

Adjusting the rear bench seat forward and backward

- Pull the right or left lever ⇒ Fig. 62 up and move that rear bench seat part forward or backward.
- Release the lever and continue to push the rear bench seat until the catch engages.

Adjusting the rear backrest angle

- Sit on the seat and lean back on the rear bench seat backrest. Pull the loop on the side of the seat ⇒ Fig. 63 and hold it in this position. At the same time, move your upper body to the required position of the backrest either to the front or to the rear and then release the loop. Lean back slightly until the backrest clicks into position ⇒ .

WARNING

- Be careful when adjusting the rear bench seat backward and forward! Adjusting the rear bench seat without paying attention can pinch fingers or limbs!
- Adjust the rear bench seat only when the vehicle is stationary. Otherwise, the rear bench seat could unexpectedly shift while you are driving, which can lead to dangerous driving conditions and also to injury.
- The backrest must be in the upright position if you are going to install a child seat.

Note

To avoid damage, objects such as luggage or boxes must be removed from the footwell or the luggage compartment before moving the rear bench seat forward or backward.

Folding the rear backrest forward and back



Fig. 64 Folding the rear backrest forward and backward.

The rear backrest is split. Each part can be folded forward separately ⇒ .

- Push the head restraint down as far it will go ⇒ page 95.
- Push each part of the bench seat all the way back.
- Hold each rear bench seat backrest securely at the top. Pull the loop on the seat ⇒ Fig. 64 and hold it in this position. At the same time, fold the backrest forward.

Release the loop and press the backrest on the seat cushion until the backrest engages.

- To fold the backrest back up, pull the loop and hold it until the backrest has been folded back up completely. Move the backrest further back until it clicks. ⇒ .

 **WARNING**

Passengers must not use any seat if the seat cushion or backrest is folded forward.

- Folding the rear backrest forward and back carelessly or without checking can result in personal injury!
- The seat back must be securely latched so that objects cannot slide forward out of the luggage compartment during sudden braking.
- Make sure that the safety belts are not caught when the backrest is folded up because this can damage them.

 **Note**

- In order to avoid damage, the front seat must be adjusted before folding down the backrest so that the headrest or the rear backrest cushion does not press against the front seat. The rear bench seat should be pushed back so that the headrests or the upholstery of the rear bench seat will not bump into the center console.
- When folding the rear backrest forward, the seat of the rear bench seat will be moved somewhat down and forward automatically. To avoid damage, any objects in the footwell must be removed first.
- When folding the rear backrest back, the seat of the rear bench seat moves somewhat up and to the rear automatically. To avoid damage, any objects in the way of the seat must first be removed.

Rear bench seat

The luggage compartment can be enlarged by removing the rear bench seat.

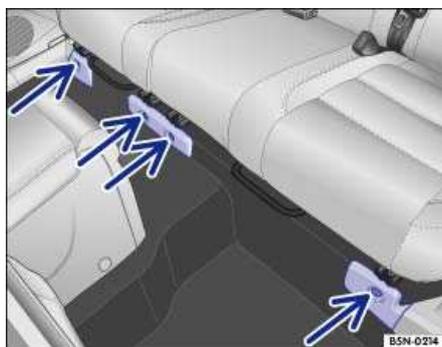


Fig. 65 Rear bench seat front mountings

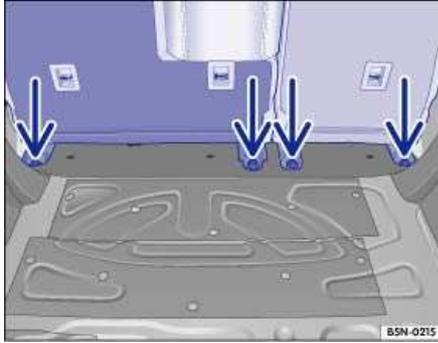


Fig. 66 Rear bench seat rear mountings.

Do not perform the work described here if you are not familiar with the steps, tools, and safety precautions. If you are not sure, have your authorized Volkswagen dealer perform the work for you ⇒ ⚠. You will need the lug wrench from the vehicle tool kit to remove and install the rear bench seat ⇒ booklet 3.3 “Tips and Advice”, chapter “Vehicle tools and spare wheel”.

Removing the rear bench seat

- Remove the headrests from the rear bench seat ⇒ page 95.
- Remove the luggage compartment cover from the vehicle ⇒ page 141.
- Remove the luggage compartment floor from the vehicle ⇒ page 142.
- Remove the spare tire and the styrofoam box from the vehicle ⇒ booklet 3.3 “Tips and Advice”, chapter “Vehicle tools and spare wheel”
- Move the backrest to an upright locked position ⇒ page 110.
- Move the left and right rear bench seat as far back as possible ⇒ page 110.
- Remove the covers (no illustration) on the hexagon nuts ⇒ Fig. 65 (arrows) in the rear footwell.
- Remove the hexagonal nuts ⇒ Fig. 65 (arrows) using the lug wrench.
- Remove the three plastic covers.
- Move the left and right rear bench seat as far forward as possible ⇒ page 110.
- Remove the hexagon nuts ⇒ Fig. 66 (arrows) in the luggage compartment using the lug wrench.
- First lift out the smaller right rear bench seat through the rear right door of the vehicle ⇒ ⚠.

Installing the rear bench seat

- Lift the larger left rear bench seat into the vehicle through the rear lid ⇒ ⚠.

- Set the seat rails of the rear bench seat first on the front and then on the rear mounting bolts.
- Secure the seat rails of the rear bench seat at the front and back with two hexagon nuts each and tighten them by hand – do not tighten them yet with the lug wrench.
- Lift the right rear bench seat into the vehicle through the rear right door ⇒ .
- Set the seat rails of the rear bench seat first on the front and then on the rear mounting bolts.
- Attach the seat rails of the rear bench seat at the front and back each with two hexagon nuts and tighten them by hand – do not tighten them yet with the lug wrench.
- Push the left rear bench seat all the way to the left in the vehicle to align the seat rails.
- Pull the right rear bench seat all the way to the right in the vehicle to align the seat rails.
- In the luggage compartment, tighten the hexagon nuts ⇒ Fig. 66 (arrows) with a torque wrench to 44 ft lbs. (60 Nm). If there is not a torque wrench available, tighten the hexagon nuts with the lug wrench and have the tightening torque checked as soon as possible by a qualified workshop ⇒ .
- Move the left and right rear bench seat as far back as possible ⇒ page 110.
- Remove the hexagon nuts ⇒ Fig. 65 (arrows) in the rear footwell again, place the three plastic covers on the bolts and attach them with the hexagon nuts.
- Tighten the hexagon nuts ⇒ Fig. 65 (arrows) with a torque wrench to 29 ft lbs. (40 Nm). If there is not a torque wrench available, tighten the hexagon nuts with the lug wrench and have the tightening torque checked as soon as possible by a qualified workshop ⇒ .
- Clip the small covers (no illustration) of the hexagon nuts ⇒ Fig. 65 (arrows) into the protective plastic covers.
- Place the styrofoam box and the compact spare tire back in the vehicle ⇒ booklet 3.3 “Tips and Advice”, chapter “Vehicle tools and spare wheel”
- Mount the luggage compartment floor into the vehicle ⇒ page 142.
- Install the luggage compartment cover ⇒ page 141.
- Install the headrests of the rear bench seat ⇒ page 94.

**WARNING**

Do not allow anyone to ride in the back of the vehicle while the rear bench seat is removed.

- **There are parts with sharp edges underneath the rear bench seat. Wear hand protection when you are lifting the rear bench seat in or out of the vehicle!**
- **All mounting bolts must be tightened to the correct torque after installing the rear bench seat.**

 **Note**

You will need at least one other person to help lift the rear bench seat in or out. One person should be in the vehicle and one person should be outside the vehicle.

- To avoid damage, be very careful when removing the parts the door or rear lid.
- Do not use the levers ⇒ Fig. 62 for fore-and-aft adjustment when the bench seat is removed. If the position of the fore-and-aft adjustment is changed, your authorized Volkswagen dealer or a qualified workshop will have to reinstall the rear bench seat for you.

Transporting long items

A pass-through opening in the center of the rear seat backrest lets you transport long objects that do not fit in the luggage compartment.

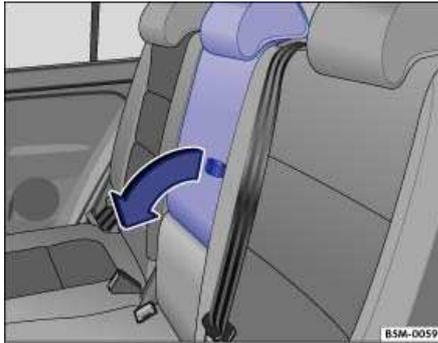


Fig. 67 In the backrest: fold the center armrest forward.

Opening the luggage compartment pass-through

- Push the center head restraint all the way down.
- Pull on the loop in the direction of the arrow ⇒ Fig. 67 and fold the center armrest forward.
- Insert the objects from the luggage compartment through the pass-through.
- Use the center safety belt to secure the object ⇒ .

Closing the pass-through

- Remove any objects from the pass-through.
- Fold up the center armrest and push it securely into the bench seat backrest until it engages.

You can fold down the pass-through from the luggage compartment. Open the rear lid and pull on the loop until the pass-through unlatches. Press the pass-through into the passenger compartment.

 **WARNING**

Loose luggage or other objects in the vehicle can cause serious personal injury.

- Never allow a passenger to sit on the center rear seat if long items are being transported. Improper seating position can increase the risk of serious injury in a crash.
- During sudden braking maneuvers or accidents, loose objects in the passenger compartment can shift forward, injuring vehicle occupants.
- Always secure the objects with the fastening strap so that they cannot be thrown around the interior during a sudden braking maneuver.
- When you transport heavy objects, always remember that a change in the center of gravity can also cause changes in vehicle handling.

 **Tips**

To avoid damaging the interior or getting it dirty, wrap long items in a blanket or other cover before putting them in the vehicle.

Storage

Storage on the driver's side

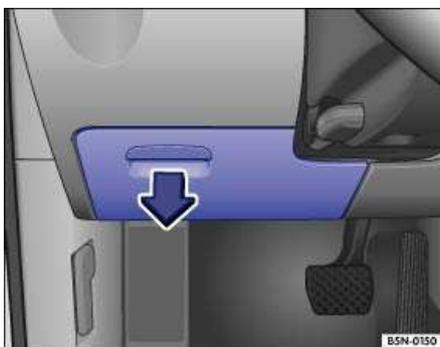


Fig. 68 Driver's side storage compartment with coin holder.

- To open, pull in the direction shown (arrow) ⇒ Fig. 68.
- To close, press until it latches.

 **WARNING**

Always keep the storage compartment closed while the vehicle is moving to reduce the risk of injury during a sudden braking or in the event of an accident and to prevent any items from being thrown through the vehicle interior.

**Tips**

There are coin holders in the compartment.

Applies to vehicles: with front storage compartment

Front center console storage compartment

There is a storage compartment in the front center console.



Fig. 69 Front storage compartment.

Opening the storage compartment

- Fold the storage compartment lid ⇒ Fig. 69 up to open it.

**WARNING**

Loose items in the glove compartment can fly through the passenger compartment in a crash and cause serious injury.

- Always keep the storage compartment closed while driving.

**Tips**

There is a 12-volt socket in the storage compartment ⇒ page 132.

Glove compartment

Cooled air can be directed into the glove compartment.



Fig. 70 Front passenger side glove compartment.

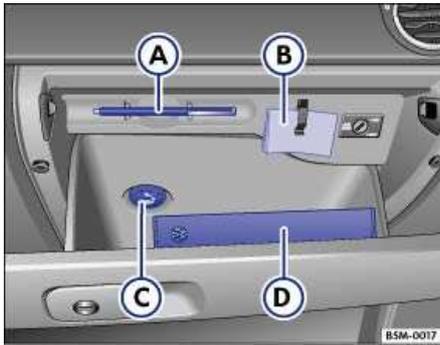


Fig. 71 On the passenger side: open storage compartment with pen holder (A), note holder (B), air vent (C) and Owner's Manual (D).

- Opening the compartment by pulling the lever ⇒ Fig. 70. It is locked when the key slot is horizontal.
- Push the glove compartment lid up to *close* it.

Storage for Owner's Literature

Always keep the Owner's Manual ⇒ Fig. 71 (D) in the glove compartment. When you put your Owner's Manual back into the glove compartment, hold it by the spine and insert it.

Glove compartment cooling

The air vent (C) on the backside directs cool air into the glove compartment when the air conditioner is on. Turn the air vent to open or close it. Keep it closed when cooling is not needed.

⚠ WARNING

An open glove compartment door can increase the risk of serious injury during hard braking or in a crash.

- Loose items in the glove compartment can fly through the passenger compartment in a crash and cause serious injury.
- Always keep the glove compartment closed properly while when the vehicle is moving.

Front center armrest storage compartment

There is a storage compartment in the front center armrest.



Fig. 72 Front center armrest with storage compartment

Opening and closing

- To open, lift the armrest in the direction shown (arrow) ⇒ Fig. 72.
- To close, push the cover down.

⚠ WARNING

- Always keep the armrest closed when the vehicle is moving to reduce the risk of injury.
- Never let a passenger sit on the armrest.

**Note**

Do not keep heat-sensitive items such as audio cassettes, chocolate or medications in the armrest storage compartment.

 **Tips**

The factory-installed **CD changer**²⁸, the **Apple iPod® adapter**²⁸ or the **USB port**²⁸ can be found in this storage compartment ⇒ booklet 3.4.

Applies to vehicles: with glasses case

Glasses case in the headliner

The case for eyeglasses is in the center of the roof at the front.

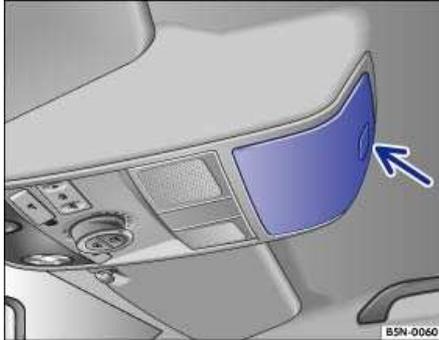


Fig. 73 Case for eyeglasses in roof.

- Press the release button to open ⇒ Fig. 73. The cover opens automatically.
- To close the cover, press it up until it latches.

**WARNING**

Always keep the storage area cover closed while the vehicle is moving to reduce the risk of injury during sudden braking or in the event of an accident and to prevent any items from being thrown through the vehicle interior.

²⁸ where applicable

Applies to vehicles: with large roof console

Storage compartments in the roof console

There are four storage compartments in the roof console.

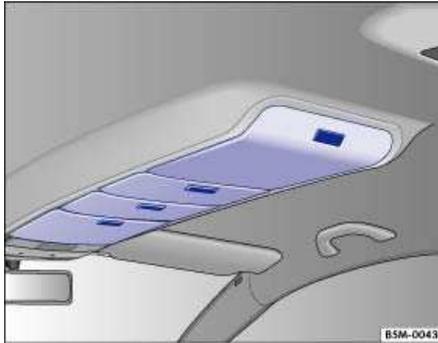


Fig. 74 Storage compartments in the roof console.

- To *open* press on the lid ⇒ Fig. 74. The lid opens automatically.
- To *close* the lid, press up until it engages.

 **WARNING**

Always keep the storage compartment lids closed while the vehicle is moving to reduce the risk of injury during a sudden braking maneuver or in the event of an accident and so that objects are not thrown around the vehicle interior.

Applies to vehicles: with Multi-function box

Multi-function box

The multi-function box contains a storage compartment and a cup holder.

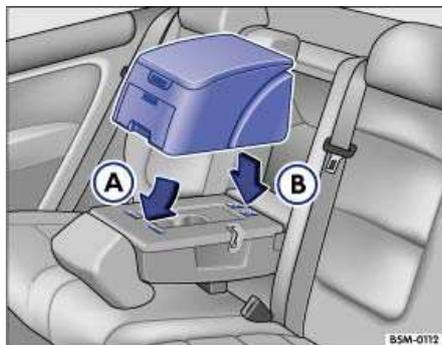


Fig. 75 Rear center armrest: Installing the multi-function box.



Fig. 76 Rear center armrest: Removing the multi-function box.

Removing the multi-function box.

- If necessary, first close the cover and the cup holder ⇒ page 128.
- Press the unlock button under the carry handle ⇒ Fig. 76 (1) on the back side of the box and lift it up to remove.

Installing the multi-function box.

- Fold the armrest on the rear seatback forward ⇒ page 109.
- Guide the front brackets on the multi-function box into the guides in the armrest ⇒ Fig. 75 (arrow (A)).

- Press the multi-function brackets into the guides until they lock into place (arrow (B)) ⇒ .

Opening and closing the storage compartment

- Press the release button to *open* the storage compartment ⇒ Fig. 76 (arrow). The cover opens by itself.
- Lower the cover down until it latches to *close* the storage compartment.

Using the cup holder

- Read the information and WARNINGS ⇒ page 128.



WARNING

- It is not possible for a person to sit in the rear center seating position when the armrest is folded down.
- Always make sure the multi-function box is properly latched into place and is not loose. In a crash, the multi-function box could fly through the passenger compartment and cause serious injury to passengers.
- If you are not going to use the multi-function box, do not leave it sitting on the rear seat or in a footwell, otherwise it could slide forward in case of sudden braking or in case of a crash.



WARNING

- When driving the multi-function box must be closed to prevent the risk of injuring passengers in case of sudden braking or a crash and to prevent any objects from flying through the passenger compartment.
- Do not place hot drinks in the cup holder. During normal or sudden maneuvers, sudden brake or in a collision, hot liquid can be spilled and cause burns!



Tips

The center armrest can be folded back into the rear seatback even with the multi-function mounted to it.

Applies to vehicles: Card holders in the center console

Card holders in the center console

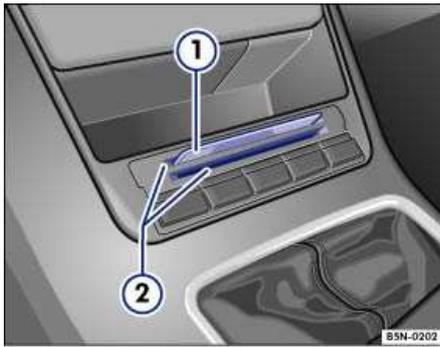


Fig. 77 Card holders in the center console.

There are two card holders in the center console ⇒ Fig. 77 (2) in which you can store coins, gasoline cards (1), parking receipts, etc.

Tips

To prevent theft, do not leave your debit or credit card in the card holder.

Other storage



Fig. 78 Storage compartment on the left side of the luggage compartment.



Fig. 79 Storage compartment on the right side of the luggage compartment.

Coat hooks

The coat hooks are in the rear grab handles in the headliner.

Storage areas in the luggage compartment

There are other storage compartments in the luggage compartment on the left ⇒ Fig. 78 and right ⇒ Fig. 79. Turn the release knob counterclockwise to open the storage compartment lid.

There is additional storage

- in the front center console
- in the door trim panels (front and rear)



WARNING

Improperly stored luggage or other items can fly through the vehicle and cause serious personal injury during hard braking or in a crash. To help reduce the risk of serious personal injury:

- Never put items on the instrument panel. These things could fly through the passenger compartment when the vehicle is moving, accelerating, braking or cornering and distract the driver and cause a crash.
- Always put luggage or other items in the luggage compartment or other suitable storage compartments.
- Always secure objects in the luggage compartment using the tie-down hooks and suitable straps.
- Never leave hard, heavy or sharp objects in the pockets of clothing or on the cover behind the rear backrest. Animals must also not ride on this cover. These items or animals could endanger the passengers in the case of sudden braking, maneuvers or even in a crash.
- Make sure that nothing can fall from the center armrest, console, or other storage areas into the driver footwell while the vehicle is moving. During sudden braking, you will not be able to use the brake, clutch or accelerator pedal correctly.
- Clothing on the coat hooks must not restrict the driver's vision. The coat hooks are only for light articles of clothing. Do not leave any hard, sharp or heavy items in clothing on the hooks. During sudden braking maneuvers or collisions, especially those involving airbag deployment, these items could cause serious personal injury.

 **Note**

Hard objects on top of the inside luggage compartment cover could damage the rear window defogger.

Cup holders

Applies to vehicles: with cup holders in the center console

Cup holders in the center console



Fig. 80 Cup holders in the center console

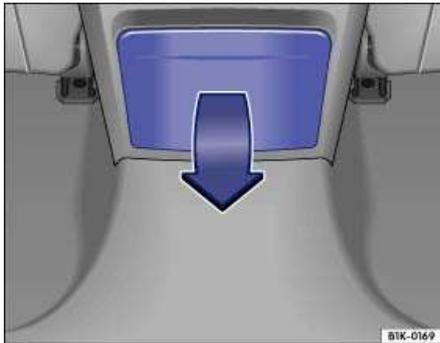


Fig. 81 Cup holder in the rear center console

Cup holders in the front center console

There are two cup holders in the center console ⇒ Fig. 80.

Cup holders in the rear center console

To open the cup holder, swing the cover ⇒ Fig. 81 down in the direction of the arrow.

To close the cup holder, lift the cover up.

⚠ WARNING

Improper use of the beverage holders can cause injury.

- Do not place hot drinks in the cup holders. During normal or sudden maneuvers, sudden braking or in a collision, hot liquid can be spilled and cause burns!
- Make certain that the bottles or other items cannot fall into the driver's footwell while the vehicle is moving and interfere with movement of the pedals.
- Never put heavy cups/beverages or other heavy items in the cup holders. Heavy items can fly through the passenger compartment in a crash and cause serious injury.
- Make sure that no one is in the way when closing the cover of the storage compartment.

**Note**

Do not leave open drinks in the cup holder while the vehicle is moving. The drinks can spill and damage the vehicle.

Bottle holders in the driver's and passenger's door

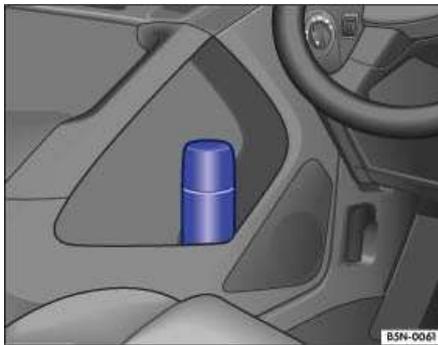


Fig. 82 Bottle holders in the driver's door

There are bottle holders in the open bins in the driver's and passenger's door
⇒ Fig. 82.

 **WARNING**

Improper use of the bottle holders can cause injury.

- Only bottles holding a maximum of 1.5 quarts (1.5 liters) should be placed in each holder.
- Do not place hot drinks in the cup holders. The hot liquid will spill during a sudden maneuver, sudden braking or in an accident.
- Make sure bottles or other objects cannot fall into the driver's footwell while you are driving. The bottles or items that fall into the footwell will interfere with the pedals. In the event of a sudden driving or braking maneuver, you would not be able to apply the brakes, depress the clutch or accelerate.
- Never expose closed bottles to direct sunlight for extended periods or leave them in an extremely hot vehicle for long periods. Closed bottles may explode.

 **Note**

Do not leave open drinks in the cup holder while you are driving. The drinks will spill out during braking, for example, and could damage the vehicle.

Applies to vehicles: with multi-function box

Cup holder: in the multi-function box

There is a fold-out cup holder in the front of the multi-function box.



Fig. 83 Rear center armrest: Cup holder: in the multi-function box.

Opening and closing the cup holder

- Press the cup holder to *open* it ⇒ Fig. 83 (arrow).
- Lift up on the cup holder to *close* it.

 **WARNING**

- Do not place hot drinks in the cup holder. During normal or sudden maneuvers, sudden brake of in a collision, hot liquid can be spilled and cause burns!
- Do not allow bottled beverages to stand in direct sunlight for long periods of time or leave them in the vehicle when it is very warm. Sealed beverage bottles could explode.

 **Note**

Do not leave open drinks in the cup holder while your are driving. The drinks will spill out during braking, for example, and could damage the vehicle.

Ashtrays, cigarette lighter and electrical sockets

Applies to vehicles: with smoker's package

Smoker's package: Ashtrays and cigarette lighter



Fig. 84 Open the front ashtray.



Fig. 85 Remove the front ashtray.

Opening and closing the ashtray

- To *Open* the ashtray, push briefly on the lid in the direction of the arrow ⇒ Fig. 84. The cover opens automatically.
- Push the cover down fully to *close* the ashtray.

Emptying the ashtray

- Open the ashtray.
- Hold the ashtray insert on the sides ⇒ Fig. 85 (arrow) and lift it out.
- After emptying the insert, place it back into the ashtray.



WARNING

Improper use of the ashtrays and cigarette lighters can result in fire, burns and other serious injuries.

- Never put paper or anything that can burn in the ashtrays.



Note

To prevent damage from voltage fluctuations, switch off all electrical consumers connected to the 12-volt socket before switching the ignition on or off or starting the engine.

Applies to vehicles: with smoker's package

Cigarette lighter



Fig. 86 Opening the front ashtray.



Fig. 87 Cigarette lighter

- To *open* the ashtray, press the lid in the direction of the arrow ⇒ Fig. 86. The cover opens automatically.
- Turn on the ignition.
- Press the cigarette lighter ⇒ Fig. 87 ⇒ .
- Wait until the cigarette lighter pops out.
- Pull the cigarette lighter out ⇒ .

The cigarette lighter only works when the ignition is switched on and can also be used as a 12-volt socket ⇒ page 132.

WARNING

Improper use of the ashtrays and cigarette lighters can result in fire, burns and other serious injuries.

 **Note**

- To help prevent damage to the electrical system, never connect any accessories such as a solar panel or vehicle battery charger to a 12-volt outlet. Such accessories generate electrical power that can overload the electrical system.
- Only use accessories which have been tested for electromagnetic compatibility with a motor vehicle.
- To prevent damage from voltage fluctuations, switch off all electrical consumers connected to the 12-volt socket before switching the ignition on or off or starting the engine.

 **Tips**

- When the ignition is switched on and the engine is not running, electrical equipment that turned on can drain the vehicle battery.
- Before buying any accessories, follow the recommendations ⇒ booklet 3.3 “Tips and Advice”, chapter “Accessories, new parts, repairs and modifications.”

Applies to vehicles: with 12-volt sockets

12-volt sockets

Electrical accessories can be connected to 12-volt sockets.

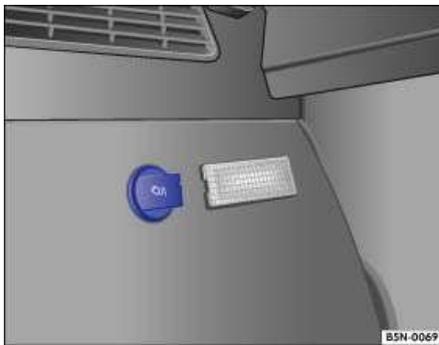


Fig. 88 Socket in luggage compartment.



Fig. 89 Socket in the storage compartment of the center console.

The 12-volt sockets and the cigarette lighter²⁹ only work with the ignition switched on and can be used for electric accessories. The power draw at each socket must not exceed 120 watts.

To avoid draining the battery, do not use the power outlets or cigarette lighter when the engine is not running.



WARNING

The power outlets and any electrical accessories connected to them only work when the ignition is on or the engine is running. Improper use of the outlets or of electrical accessories can lead to serious injuries or cause a fire. Never leave children unattended in the vehicle.



Note

- To help prevent damage to the electrical system, never connect any accessories such as a solar panel or vehicle battery charger to a 12-volt outlet. Such accessories generate electrical power that can overload the electrical system.
- Only use accessories which have been tested for electromagnetic compatibility with a motor vehicle.
- To prevent damage from voltage fluctuations, switch off all electrical consumers connected to the 12-volt socket before switching the ignition on or off or starting the engine.



Tips

- When the ignition is switched on and the engine is not running, electrical equipment that turned on can drain the vehicle battery.
- Before buying any accessories, follow the recommendations ⇒ booklet 3.3 “Tips and Advice”, chapter “Accessories, new parts, repairs and modifications.”

²⁹ where applicable

Applies to vehicles: with 115-volt socket

115-volt socket

The 115-volt socket in the rear center console can be used for suitable electrical accessories.



Fig. 90 Rear center console: 115 volt socket.

The 115-volt socket can only be used when the engine is running ⇒ .

- Fold down the cover on the socket in the center console ⇒ Fig. 90.
- Insert the plug into the socket. This unlocks the child safety switch.
- Push the plug into the socket as far as it will go so that the plug fits snugly in the socket and will not come out in situations such as when the vehicle vibrates while driving.

LED display

Green light on continuously:	The child safety is unlocked. The socket is ready to use.
Red flashing light:	There is a malfunction, e.g. too much current is being used or high-temperature shut-off.

Equipment that can be connected

Electrical equipment with a plug can be connected to the 115-volt socket in the vehicle. Power consumption at the 115-volt socket must not exceed 150 watts (300 watts peak).

Even if you connect more than one piece of equipment, the total power consumption all of the equipment must not exceed 150 watts. Check the power consumption of the equipment on the model plate.

The equipment must be in good operating condition and not malfunctioning in any way.

**WARNING**

Improper use of the electrical socket and electrical accessories can cause electrical shock, fire and serious personal injury.

- **Heavy equipment or plugs with integrated power supply units can damage the socket.**
- **Never spill any liquids on the socket. If any moisture gets into the socket, make certain that all the moisture has dried up before using the socket again.**
- **Never leave children unattended in the vehicle, especially with the engine running. The electrical socket is live when the engine is running and unsupervised access to the socket can cause serious personal injury.**
- **Equipment that is connected to the vehicle socket can heat up more than it does when connected to the public grid.**
- **When using adapters and extension cords, the child safety for the 115-volt socket is disabled and the socket is live.**
- **Never insert anything other than the plug of an appropriate electrical accessory into the socket, especially things that conduct electricity, e.g. metal pens, knitting needles, etc. into the contacts of the 115-volt socket!**
- **Turn the electrical equipment off if the socket has switched off because of overheating.**
- **Store all connected equipment securely while the vehicle is moving so that they cannot be thrown through the vehicle in the event of a braking maneuver or an accident ⇒ booklet 2.1 “Safety First”, chapter “Safe driving.”**

**Note**

- Always follow the manufacturer’s instructions for all electrical accessories you want to use with the electrical socket.
- If the power consumption of the equipment is more than 150 watts, the socket will heat up. If the temperature exceeds a specific value, the socket will switch off. It may also switch off even if the power consumption is not excessive but the outside temperature is high. After it has cooled down, the socket will switch on again automatically. Any equipment that is connected will be reactivated ⇒ .
- Do not connect lamps that contain a neon tube. For technical reasons the lamp may be damaged.
- Do not connect any 230-volt equipment to the 115-volt socket. The equipment may be damaged. If necessary, check the permissible voltage for the equipment on the model label.
- Some power supplies, e.g. for a laptop computer, the built-in overload shutoff prevents it from being switched on because of excessive start-up current. In this case, disconnect the power pack from the consumer and reconnect it after about 10 seconds.

**Tips**

- Unshielded equipment may cause interference in the radio and the vehicle electronics.
- The socket is equipped with an integrated child safety feature. No current flows at the socket until the plug has been completely inserted.
- Some equipment may work properly because of the reduced power (wattage), available from the socket.
- There may be interference with AM radio broadcasts, if electrical equipment is used near the rear window antenna.

Luggage compartment

Storing luggage

Store all luggage securely.

To make sure the vehicle handles well:

- Distribute the load as evenly as possible.
- Place heavy objects as far forward in the luggage compartment as possible.
- Secure luggage with the tie-down hooks and suitable straps.



WARNING

Improperly stored luggage or other items can fly through the vehicle causing serious personal injury during hard braking, in a crash or other accident. To help reduce the risk of serious personal injury:

- Always put luggage or other heavy items in the luggage compartment.
- Always secure items in the luggage compartment with the tie-down hooks and suitable straps.



WARNING

Heavy loads will influence the way your vehicle handles and heavy loads that are not properly stowed or secured can cause loss of control and serious injury.

- Always remember when transporting heavy objects that a change in the center of gravity also changes the way your vehicle handles:
 - Always distribute the load as evenly as possible.
 - Secure heavy objects properly as far forward in the luggage compartment as possible.
 - Always tie down heavy items securely with the tie-downs provided and suitable straps.
- Never exceed the Gross Axle Weight Rating or the Gross Vehicle Weight Rating on the safety compliance sticker on the left door jamb. Exceeding permissible weight can cause the vehicle to skid and handle differently.
- Always read and heed additional important information on safe driving ⇒ booklet 2.1 “Safety First”, chapter “Safe driving.”

**WARNING**

To help keep poisonous exhaust gas from being drawn into the vehicle, always keep the rear hatch closed while driving.

- Never transport objects larger than those fitting completely into the luggage area because the rear hatch cannot be fully closed.
- If you absolutely must drive with the rear hatch open, observe the following notes to reduce the risk of poisoning:
 - Close all windows
 - Close the sliding/tilting sunroof³⁰
 - Open all air vents in the instrument panel
 - Switch off the air recirculation
 - Set the fresh air fan to the highest speed

**WARNING**

Always make sure that the doors and rear hatch are securely closed and locked to reduce the risk of injury when the vehicle is not being used.

- After closing the rear hatch, always make sure that it is properly closed and locked.
- Never leave your vehicle unattended, especially with the rear hatch left open. A child could crawl into the vehicle and pull the rear hatch or window shut becoming trapped and unable to get out. Being trapped in a vehicle can lead to serious personal injury.
- Heat build-up in the passenger compartment and the luggage compartment of a parked vehicle can result in temperatures in the vehicle that are much higher than the outside temperatures, particularly in summer. Temperatures can quickly reach levels that can cause unconsciousness and death, particularly to small children.
- Never let children play in or around the vehicle.
- Never let passengers ride in the luggage compartment. Vehicle occupants must always be properly restrained in one of the vehicle's seating positions.

**Note**

Hard objects on the luggage compartment cover could damage the wires of the rear window defogger.

**Tips**

Do not cover the ventilation slots in front of the rear window because this can prevent stale air from escaping the vehicle.

³⁰ where applicable

Tie-down hooks

There are tie-down hooks in the luggage compartment for securing luggage and other items.

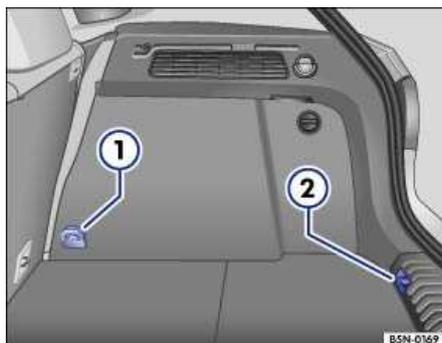


Fig. 91 Tie-downs with the luggage compartment floor installed.

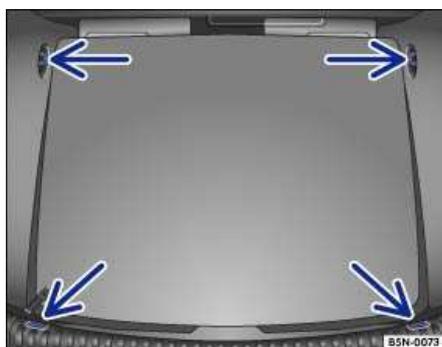


Fig. 92 Tie-downs with the luggage compartment floor removed.

- Use the tie down hooks to securely fasten cargo ⇒ .

In a collision, even small and light items have so much kinetic energy that they can cause very serious injuries. The amount of “energy” is depends on vehicle speed and the weight of the object. However, vehicle speed is the more significant factor.

An example: An object weighing 10 lbs. is lying unsecured in the vehicle. In a head-on collision at a speed of 30 mph, this object generates a force equivalent to 20 times its weight. This means that the weight of the object has increased to about 200 lbs. You can imagine what kind of injuries are caused if this “missile” flying through the interior strikes an occupant.

Tie-downs with the luggage compartment floor installed

The luggage compartment is equipped with tie-downs to secure luggage and other items. Two tie-downs ⇒ Fig. 91 (2) are located at the back of the luggage compartment. The other two tie-downs (1) are on the left and right near the rear bench seat of the vehicle.

Tie-downs with the luggage compartment floor removed

The luggage compartment ⇒ Fig. 92 (arrows) is equipped with tie-downs to secure luggage and other items. Four tie-downs are in the rear of the luggage compartment near the loading edge. The other two tie-downs are on the left and right near the rear bench seat of the vehicle.

**WARNING**

If baggage or other items are secured to the hooks with unsuitable or damaged straps, the items may come loose during braking, other maneuvers or during collisions and cause injury.

- **To help prevent baggage or other items from being able to fly forward, always use suitable straps which are securely fastened to the tie-down hooks.**
- **Loose objects in the luggage compartment can slide about suddenly and alter the vehicle's handling.**
- **Loose objects in the passenger compartment can fly forward during sudden braking maneuvers, or in the event of an accident, and can injure occupants.**
- **Always stow objects in the luggage compartment and use suitable straps, particularly with heavy objects.**
- **When you transport heavy objects, always remember that altering the center of gravity may also result in a change in the vehicle's handling.**
- **Never exceed the maximum allowable weight force of the tie down hooks when securing the objects.**
- **Never attach a child seat to the adjustable tie down hooks.**

Applies to vehicles: with shopping bag hooks

Shopping bag hooks

The shopping bag hooks are located on the left and right side in the luggage compartment.

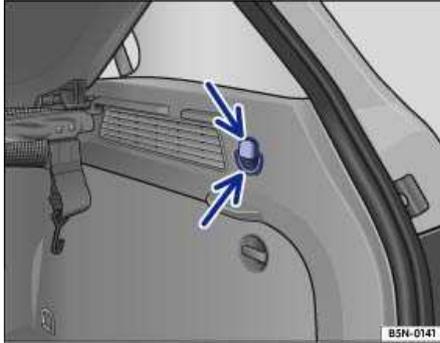


Fig. 93 In the luggage compartment: Shopping bag hooks.

- Press on the bottom of the shopping bag hook ⇒ Fig. 93 (arrow) to fold out the hook **or**
- Press the top of the hook ⇒ Fig. 93 (arrow).



WARNING

Do not use the shopping bag hook as a tie-down. In case of sudden braking or in an accident, the hook cannot hold a bag in place.



Note

The maximum load for the shopping bag hook is 5 lbs. (3 kg). The folding is used to retain the luggage compartment net and must not be used as a tie-down.

Luggage compartment cover



Fig. 94 Removing the luggage compartment cover.

When the rear hatch is opened, the luggage compartment cover is automatically lifted at the same time. If you are transporting bulky items, the cover can be removed.

Removing the luggage compartment cover

- Unhook the retaining straps at the rear hatch ⇒ Fig. 94 (top arrows).
- Pull the cover to the rear out of its side-mounted retainers ⇒ Fig. 94 (lower arrows).

Installing the luggage compartment cover

- Push the cover forward into the side-mounted retainers.
- Install the retaining straps at the rear hatch.

You can place articles of clothing on the luggage compartment cover. But remember that the view to the rear through the rear window can be restricted by the articles of clothing.



WARNING

Never leave hard, heavy or sharp objects in clothing pockets or lying on the luggage compartment cover. Animals must not ride on the luggage compartment cover. In a sudden braking or avoidance maneuver or in the event of an accident, these objects and animals endanger all the passengers in the vehicle – risk of an injury!



Note

The heating wires or the antenna in the rear glass can be severely damaged by abrasive objects on the luggage compartment cover.

- To avoid damage to the luggage compartment cover, the luggage compartment may only be loaded to a height where the luggage compartment cover will still not press on the cargo when the rear lid is closed.

 **Tips**

The ventilation slots below the side mounting points of the luggage compartment cover must not be blocked so that stale air can escape from the vehicle.

Luggage compartment floor

Description of the luggage compartment floor



Fig. 95 Lifting the luggage compartment floor up.



Fig. 96 Luggage compartment floor lifted up and secured.

You can stow small items in the compartments next to the spare wheel ⇒ Fig. 96 under the luggage compartment floor.

Opening the storage compartment

- Open the rear hatch.

- Press the handle marked **PRESS** ⇒ Fig. 95 (arrow) in the luggage compartment floor to fold out the handle.
- Fold the luggage compartment floor up and hold it in this position.
- Move the holding pin ⇒ Fig. 96 (1) to the right and lower the luggage compartment floor. The holding pin will stop the luggage compartment floor from falling back down.

Removing the luggage compartment floor

- Open the rear hatch.
- Press the handle marked **PRESS** ⇒ Fig. 95 (arrow) in the luggage compartment floor to fold out the handle.
- Lift the luggage compartment floor and remove it.



WARNING

Never leave hard, heavy or sharp objects in clothing pockets or lying on the luggage compartment cover. Animals must not ride on the luggage compartment cover. In a sudden braking or avoidance maneuver or in the event of an accident, these objects and animals endanger all the passengers in the vehicle – risk of an injury!



Tips

We recommend securing the objects with a strap to the left and right tie-downs.

Extending the luggage compartment to the front

By folding the rear seat backrest forward, you can increase the stowing capacity with a flat loading surface.



Fig. 97 Extending the luggage compartment to the front.

Extending the luggage compartment to the front

- Fold the rear backrests forward ⇒ page 111.
- Fold the cover forward in the direction of the arrow ⇒ Fig. 97.

WARNING

Never leave hard, heavy or sharp objects in clothing pockets or lying on the luggage compartment cover. Animals must not ride on the luggage compartment cover. In a sudden braking or avoidance maneuver or in the event of an accident, these objects and animals endanger all the passengers in the vehicle – risk of an injury!

Tips

We recommend securing the objects with a strap to the left and right tie-downs.

Roof rack

Markings for attaching the roof rack mounts

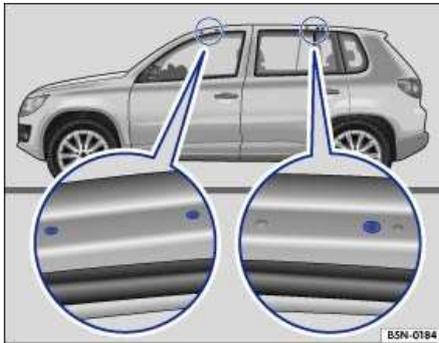


Fig. 98 Without roof rail: Attachment points.

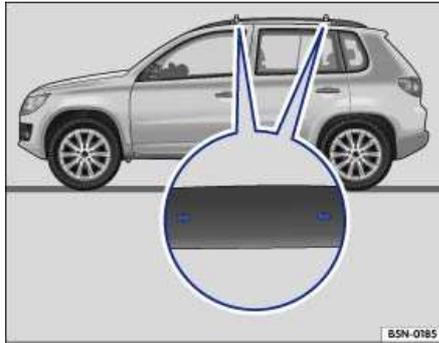


Fig. 99 With roof rail: Attachment points.

Vehicles without roof rails

The attaching markings are on the underside of the roof frame ⇒ Fig. 98, which are visible when the door is open.

Since the rain channels are integrated in the roof for improved aerodynamics, only special roof racks may be used. We recommend only using Volkswagen approved roof racks ⇒ .

The front roof rack must be mounted between the markings ⇒ Fig. 98. Mount the rear roof rack so that the centering pin fits into the hole ⇒ Fig. 98 on the vehicle. Carefully follow the assembly and installation instructions for the roof rack.

Vehicles with roof rails³¹

The mounting markings are located on the inside of the roof rails ⇒ Fig. 99.

Do not use conventional roof racks on the roof rails. We recommend only using Volkswagen approved roof racks ⇒ .



WARNING

Always attach the roof rack securely and only at the mounting points shown in the illustrations ⇒ Fig. 98 or ⇒ Fig. 99.

Important notes on using a roof rack

Always follow the instructions provided with the roof rack.

When mounting a roof rack, note the following:

- We recommend using the original roof rack system from Volkswagen. If you would like to use another roof rack system, make sure that it can be mounted securely to the vehicle and cannot cause any damage to the vehicle.

³¹ where applicable

- The cross rails are the basis for a complete roof rack system. For safety reasons, some additional attachments are necessary to transport luggage, bicycles, surf boards, skis and small boats safely. Ask your authorized Volkswagen dealer for assistance.
- We recommend leaving the installation guide supplied by the roof rack system manufacturer with your Owner's Literature in the vehicle.
- Remove the roof rack when it is no longer needed. This saves fuel.
- Before driving the vehicle through an automatic car wash, remove the roof rack.

**WARNING**

Installing or using a roof rack improperly can cause the roof rack and anything on it to fly off the vehicle causing collision and serious injury.

- **Always attach the roof rack securely and only at the mounting points shown in the illustrations ⇒ Fig. 98 or ⇒ Fig. 99.**
- **Always install roof rack and roof rack fixtures carefully following the instructions provided with the roof rack and heed all WARNINGS.**
- **Always make sure that all bolts and fasteners are properly installed and properly tightened before every trip.**
- **Install only roof racks expressly approved by Volkswagen for your vehicle.**

**Note**

- Your vehicle is higher when the roof rack is installed, especially when it is loaded. To reduce the risk of vehicle damage, please bear this in mind when driving through garage doors or other confined spaces.
- Check all bolts and fasteners in the roof rack system before every trip. If necessary, re-tighten the bolts and re-check the system at appropriate intervals, e.g. during a break on a long trip.

Securing the load

Loads transported on the roof rack must be securely attached. The vehicle's handling is affected when transporting loads.

The load limit applies to the combined weight of the carrier system and the load itself:

- Vehicles **without** roof rails, maximum **165 lbs. (75 kg)**
- Vehicles **with** roof rails, maximum **220 lbs. (100 kg)**

Distribute the load evenly. When using a roof rack with a low load limit, do not load the rack to the maximum weights mentioned above. In this case, you should only load the roof rack to the maximum weight limit specified in the installation instructions which came with the system.

**WARNING**

Items that are not properly secured to a roof rack can fall off causing a collision and personal injury.

- Always make sure that all bolts and fasteners are properly installed and properly tightened before every trip at each stop during a long trip.
- Always properly install special fixtures for items such as bicycles, skis, surfboards, etc.
- Never use straps or other things that are damaged, not strong enough or not suitable to attach items to a roof rack.

**WARNING**

Transporting heavy bulky loads on the roof will change the way the vehicle handles by shifting the vehicle's center of gravity, changing its aerodynamics and the way it reacts to side winds.

- Cargo that is large, heavy, bulky, long or flat will have a more negative influence on the vehicle's aerodynamics, center of gravity and overall handling.
- Always adapt your driving and speed to what you are carrying on the roof as well as to road, traffic, weather and wind conditions.
- Always avoid sudden braking or driving maneuvers.
- Always make sure that loads are properly distributed and that heavier items are in the front.
- Never exceed the maximum roof load for the vehicle, maximum axle loads or the maximum gross vehicle weight ⇒ booklet 3.3 "Technical Data."

**Note**

- Do not let the rear hatch strike the roof load when open. This could damage the vehicle.
- Damage to the vehicle resulting from improper installation of roof rack attachments or roof rack systems is not covered by the warranty.
- Your vehicle is higher when the roof rack is installed, especially when it is loaded. To reduce the risk of vehicle damage, please bear this in mind when driving through garage doors or other confined spaces.

**For the sake of environment**

Driving with the roof rack increases fuel consumption. If you do not need it, do not leave it on the vehicle:

Air conditioning

Climatic

Applies to vehicles: with Climatic automatic climate control

Controls

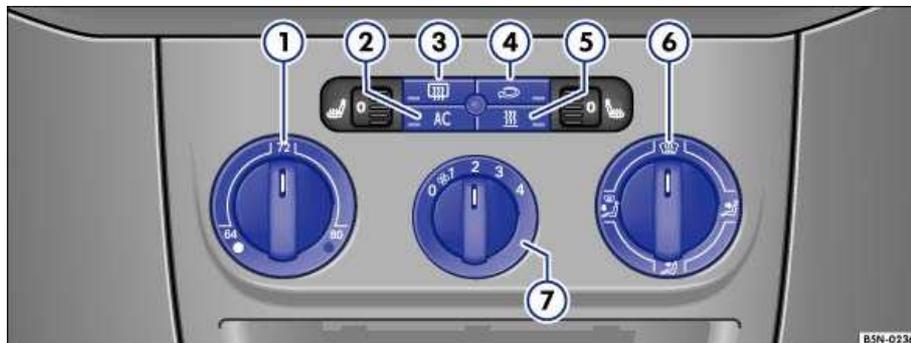


Fig. 100 Climatic air conditioner controls in the center console.

The air conditioning only works when the engine is running and the fan is switched on.

- The air conditioner system (compressor) only works when the engine is running and the fan is switched on.
 - Use controls (1), (6) and (7) in the center console to set and adjust temperature, air distribution and fan speed ⇒ Fig. 100.
 - Press the appropriate button (2) to (5) to switch the function on or off. When switched on, a light in the button comes on.
- (1) Temperature setting ⇒ page 150.
 - (2)  button – switches the air conditioner (compressor) on. When the button indicator light comes on, the air conditioner is on.
 - (3)  button – Rear window defogger. It is switched off automatically about *10 minutes* after you switch it on. It can also be switched off by pushing the button again.
 - (4)  button – Air recirculation mode ⇒ page 152.
 - (5)  button – Windshield defroster³². With the engine running, press the button  ⇒ Fig. 100 to switch on the windshield defroster. An indicator light in the button comes on when the defroster is switched on. The windshield defroster stays on for a few minutes and then switches off automatically.
 - (6) Air distribution control – Use it to direct the air flow where you want it ⇒ page 150.

³² where applicable

-  – Directs air toward the windshield (defrost). With this setting, the recirculation function is switched off for safety reasons. It can be switched back on again by pressing the  button.
 -  – Directs air to the upper instrument panel outlets.
 -  – Directs air to the footwells.
 -  – Directs air toward the windshield and the footwells.
- (7) Fan – The fan has four speeds. The fan should always be set to the lowest speed “1” when driving slowly, and if outside air quality permits.

**WARNING**

Poor visibility increases the risk of collisions and other accidents that cause serious personal injuries.

- Always make sure all windows are clear of ice, snow and condensation for good visibility through the windshield, side and rear windows.
- Maximum heating output and fast defrosting will only be possible after the engine has reached operating temperature. Wait until you have good visibility before driving off.
- Always make sure you know how to properly use the heating and ventilation systems as well as the rear window defogger that you will need for good visibility.
- Never use air recirculation for long periods of time. When the air conditioner is off and recirculation mode is on, condensation can quickly form on the windows and greatly reduce visibility.
- Always switch off recirculation mode when it is not needed.
- Always read and heed the information and all WARNINGS ⇒ page 162, “Important notes”.

**WARNING**

Stale air causes driver fatigue and reduces driver alertness, which can cause accidents, collisions and serious personal injuries.

- Never use air recirculation for long periods of time because no fresh air will come into the passenger compartment.

**Tips**

The arrangement of controls may vary depending on equipment and options on your vehicle. The symbols and labels on the buttons are the same

Applies to vehicles: with Climatic automatic climate control

Heating and cooling the interior

Climatic controls air temperature so that the selected temperature is reached as quickly as possible and then kept constant.

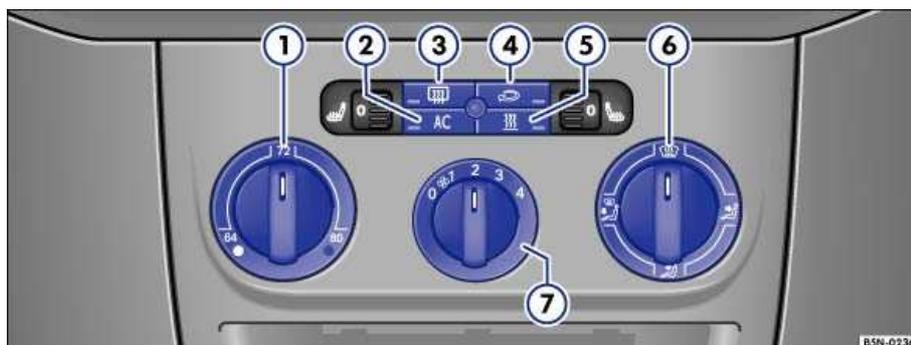


Fig. 101 Climatic air conditioner controls in the center console.

Heating the interior

- Turn off the air conditioner by pressing the **AC** button (2). The indicator light on the button goes out ⇒ Fig. 101.
- Turn the temperature selector (1) to the right until you reach the desired temperature setting ⇒ Fig. 101. We recommend +72° F (+22° C).
- Turn the fan switch (7) to one of the fan speed settings (1-4).
- Use the air distribution control (6) to direct the air flow where you want it:  (to the windshield),  (to the upper instrument panel outlets),  (to the footwells) or  (to the windshield and the footwells).

Cooling the interior

- Turn on the air conditioner by pressing the **AC** button (2). The button indicator light *must* come on.
- Turn the temperature selector (1) to the left until you reach the desired temperature setting.
- Turn the fan switch (7) to one of the fan speed settings (1-4).
- Use the air distribution control (6) to direct the air flow where you want it:  (to the windshield),  (to the upper instrument panel outlets),  (to the footwells) or  (to the windshield and the footwells).

Switching off the Climatic

– Turn the fan speed control (7) to 0 to switch off the Climatic. Some outside air may still flow into the vehicle while you are driving.

Heating

Maximum heat output, to defrost the windows most quickly, is only available when the engine has reached its normal operating temperature.

Cooling

When the air conditioner is on, not only the temperature, but also the humidity in the vehicle interior is reduced. This improves comfort for the vehicle occupants and keeps the windows from fogging up when the outside air is very humid.

If the air conditioner does not come on, it could be for one of the following reasons:

- The engine is not running.
- The fan is switched off.
- Outside temperature is lower than about +40° F (+3° C).
- The air conditioner compressor has been temporarily switched off because the engine coolant temperature is too high.
- The air conditioner fuse is blown.

If the air conditioner still does not work after these checks, have the system checked by an authorized Volkswagen dealer or a qualified workshop.



WARNING

Poor visibility increases the risk of collisions and other accidents that cause serious personal injuries.

- Always make sure all windows are clear of ice, snow and condensation for good visibility through the windshield, side and rear windows.
- Maximum heating output and fast defrosting will only be possible after the engine has reached operating temperature. Wait until you have good visibility before driving off.
- Always make sure you know how to properly use the heating and ventilation systems as well as the rear window defogger that you will need for good visibility.
- Never use air recirculation for long periods of time. When the air conditioner is off and recirculation mode is on, condensation can quickly form on the windows and greatly reduce visibility.
- Always switch off recirculation mode when it is not needed.
- Always read and heed the information and all WARNINGS ⇒ page 162, “Important notes”.



WARNING

Stale air causes driver fatigue and reduces driver alertness, which can cause accidents, collisions and serious personal injuries.

- Never use air recirculation for long periods of time because no fresh air will come into the passenger compartment.

Applies to vehicles: with Climatic automatic climate control

Air recirculation mode

Air recirculation mode helps keep fumes or unpleasant smells from entering the vehicle.

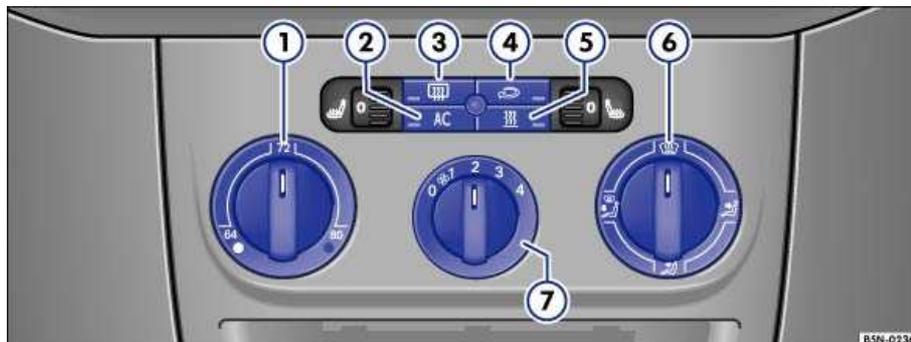


Fig. 102 Climatic controls in the center console.

– Press the  button to switch the air recirculation mode on or off ⇒ Fig. 102. When it is switched on, a yellow indicator light in the button comes on.

Air recirculation mode helps keep strong outside odors from getting into the vehicle, such as when driving through a tunnel or in heavy traffic.

When the outside temperature is very low, using the air recirculation mode for a short time will provide more effective heating by heating warmer air from inside the vehicle instead of cold air from outside.

When the outside temperature is very high, using the air recirculation mode for a short time will provide more effective cooling by cooling the air from inside the vehicle instead of warm air from outside.

For safety reasons, air recirculation is switched off when the air distribution control is set to the  position. The air recirculation mode can be switched back on by pressing the  button again.

If you shift into Reverse while the windshield wipers are working, Climatic will temporarily switch on the air recirculation mode. This keeps outside air (exhaust fumes from other vehicles) from entering the vehicle.

 **WARNING**

Poor visibility increases the risk of collisions and other accidents that cause serious personal injuries.

- Always make sure all windows are clear of ice, snow and condensation for good visibility through the windshield, side and rear windows.
- Maximum heating output and fast defrosting will only be possible after the engine has reached operating temperature. Wait until you have good visibility before driving off.
- Always make sure you know how to properly use the heating and ventilation systems as well as the rear window defogger that you will need for good visibility.
- Never use air recirculation for long periods of time. When the air conditioner is off and recirculation mode is on, condensation can quickly form on the windows and greatly reduce visibility.
- Always switch off recirculation mode when it is not needed.
- Always read and heed the information and all WARNINGS ⇒ page 162, “Important notes”.

 **WARNING**

Stale air causes driver fatigue and reduces driver alertness, which can cause accidents, collisions and serious personal injuries.

- Never use air recirculation for long periods of time because no fresh air will come into the passenger compartment.

 **Note**

Do not smoke while air recirculation mode is on. Smoke drawn into the system can leave a residue on the air conditioner evaporator, resulting in a permanent unpleasant odor.

Applies to vehicles: with Climatronic and rear ventilation

Rear ventilation



Fig. 103 In the center console: vents for rear ventilation.

To route air to the rear bench seat, open the vent ⇒ Fig. 103 (A) using the thumb wheel.

Climatronic

Applies to vehicles: with Climatronic automatic climate control

Controls

Climatronic allows separate heating and cooling adjustments for the left and right sides of the passenger compartment.

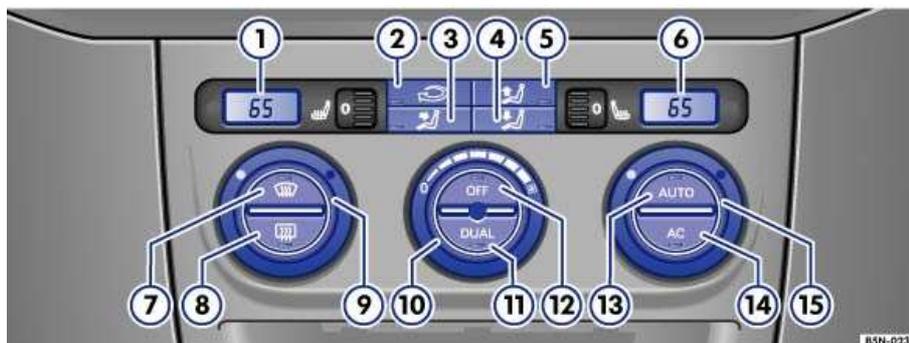


Fig. 104 Climatronic system controls in the center console.

The air conditioner system (compressor) only works when the engine is running and the fan is switched on.

- Use controls (9) and (15) to adjust the temperature settings for the left and right sides of the passenger compartment ⇒ Fig. 104.
- Air distribution is controlled by pressing buttons (2), (3), (4) and (5). When switched on, a light in the button comes on. Press the button again to switch it off.

The temperature can be adjusted separately for the left and right sides.

- (1) Display: temperature setting for the left side.
- (2)  button – Air recirculation mode ⇒ page 160.
- (3)  button – Directs air to the upper instrument panel outlets.
- (4)  button – Directs air to the footwells.
- (5)  button – Directs air toward the windshield.
- (6) Display: temperature setting for the right side.
- (7)  button or  button
 -  button – Windshield defrost function. Air drawn in from outside is directed toward the windshield. Air recirculation mode is automatically switched off. At temperatures above +35° F (+1,5° C), the air conditioner will be switched on automatically and the fan speed will be increased by one step in order to help dry the air and defrost the windshield more quickly.

-  button – Windshield defroster³³. With the engine running, press the button  to switch on the windshield defroster. An indicator light in the button comes on when the defroster is switched on. The windshield defroster stays on for a few minutes and then switches off automatically.
- (8)  button – Rear window defogger (with engine running). It is switched off automatically about *10 minutes* after you switch it on. It can also be switched off by pushing the switch again.
- (9) Temperature control for the left side ⇒ page 156.
- (10) Fan speed control ⇒ page 158
- (11)  button – Switches the DUAL control mode on and off. When the indicator light in the button is on, you can select different temperatures for left and right sides of the passenger compartment. When the light is off, the left-side temperature setting also controls the right side. Switch back to DUAL mode by pressing the button again, or adjusting the right-side temperature control (15).
- (12)  button – Switches the Climatronic system on and off ⇒ page 158. When the system is off, the indicator light in the button comes on.
- (13)  button – Automatic control of temperature, fan speed and air distribution ⇒ page 156. **If the button is pressed for more than two seconds, the settings for the driver's side and front passenger's side are stored³⁴.**
- (14)  button – Switches the cooling system (compressor) off and on. When the indicator light in the  button comes on, the air conditioner is on. Please also read the notes on automatic mode ⇒ page 156.
- (15) Temperature control for the right side ⇒ page 156.

**WARNING**

Poor visibility increases the risk of collisions and other accidents that cause serious personal injuries.

- Always make sure all windows are clear of ice, snow and condensation for good visibility through the windshield, side and rear windows.
- Maximum heating output and fast defrosting will only be possible after the engine has reached operating temperature. Wait until you have good visibility before driving off.
- Always make sure you know how to properly use the heating and ventilation systems as well as the rear window defogger that you will need for good visibility.
- Never use air recirculation for long periods of time. When the air conditioner is off and recirculation mode is on, condensation can quickly form on the windows and greatly reduce visibility.
- Always switch off recirculation mode when it is not needed.
- Always read and heed the information and all WARNINGS ⇒ page 162, “Important notes”.

**WARNING**

Stale air causes driver fatigue and reduces driver alertness, which can cause accidents, collisions and serious personal injuries.

- Never use air recirculation for long periods of time because no fresh air will come into the passenger compartment.

³³ where applicable

³⁴ Applies to vehicles without  button

 **Note**

Do not smoke while air recirculation mode is on. Smoke drawn into the system can leave a residue on the air conditioner evaporator, resulting in a permanent unpleasant odor.

 **Tips**

The arrangement of controls may vary depending on equipment and options on your vehicle. The symbols and labels on the buttons are the same.

Applies to vehicles: with Climatronic automatic climate control

Automatic mode

Automatic mode automatically regulates air temperature, fan speed and air distribution so that the selected temperature is reached as quickly as possible and then kept constant.

Switching on automatic mode

- Press the **AUTO** button ⇒ Fig. 104. The indicator light in the button comes on.
- Turn the temperature controls to the desired temperatures for the left and right sides. We recommend 72° F (22° C).

Switching from Fahrenheit (°F) to Centigrade (°C) units

- Switch the Climatronic on.
- Press and hold the **AC** button and the **AUTO** button at the same time (⇒ Fig. 104 and the **AUTO**) until the units of the temperature display change.

The interior will quickly become comfortable at a temperature setting of +72° F (+22° C) in automatic mode, or you can select interior temperatures from +60° F to +85° F (or +16° C to +29.5° C). These are approximate settings; the actual temperature may be slightly higher or lower depending on outside conditions.

When you select a temperature below +60° F (or +16° C), the display switches to **LO**; the system runs at maximum cooling output and the temperature is not controlled.

When you select a temperature above +85° F (or +29.5° C), the display switches to **HI**; the system runs at maximum heating output and the temperature is not controlled.

Climatronic automatically controls air temperature, fan speed and air distribution, and helps to keep a constant temperature inside the passenger compartment. The system also adapts to the effects of strong sunlight, so there is no need for you to re-adjust the system. **Automatic mode** provides the most comfortable conditions for the driver and passengers throughout the year.

Automatic mode is switched off whenever air distribution or fan speed is adjusted manually. Temperature is still controlled automatically.

**WARNING**

Poor visibility increases the risk of collisions and other accidents that cause serious personal injuries.

- Always make sure all windows are clear of ice, snow and condensation for good visibility through the windshield, side and rear windows.
- Maximum heating output and fast defrosting will only be possible after the engine has reached operating temperature. Wait until you have good visibility before driving off.
- Always make sure you know how to properly use the heating and ventilation systems as well as the rear window defogger that you will need for good visibility.
- Never use air recirculation for long periods of time. When the air conditioner is off and recirculation mode is on, condensation can quickly form on the windows and greatly reduce visibility.
- Always switch off recirculation mode when it is not needed.
- Always read and heed the information and all WARNINGS ⇒ page 162, “Important notes”.

**WARNING**

Stale air causes driver fatigue and reduces driver alertness, which can cause accidents, collisions and serious personal injuries.

- Never use air recirculation for long periods of time because no fresh air will come into the passenger compartment.

**Tips**

With the compressor switched off, the outside air that is drawn inside is not dehumidified. To help prevent condensation on the windows, we recommend leaving the air conditioner (compressor) on. Press the **AC** button to do this. The indicator light in the button must come on.

Applies to vehicles: with Climatronic automatic climate control

Manual mode

In manual mode you can adjust the air temperature, fan speed and air distribution.

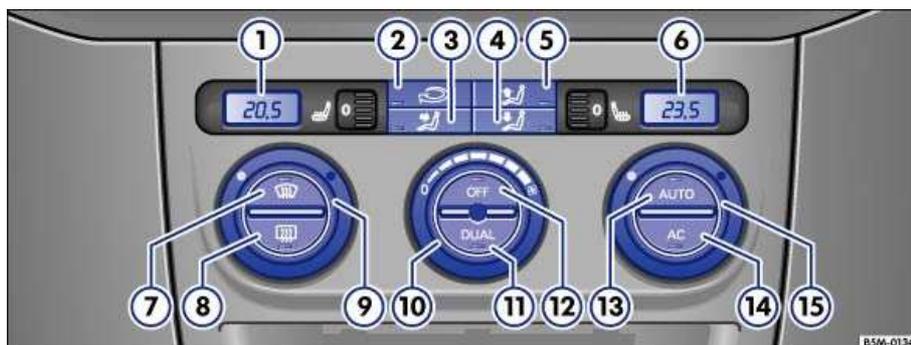


Fig. 105 Climatronic system controls in the center console.

Switching on manual mode

- Press buttons (3), (4) or (5) or turn the fan speed control (10) for the desired settings ⇒ Fig. 105. The indicator light in the **AUTO** button will go out.

Switching the manual mode off

- Press the **AUTO** button to switch the manual mode off and the automatic mode on ⇒ page 156.

Temperature

Temperature settings for the left and right sides of the passenger compartment are shown above the temperature controls. You can select interior temperatures from +60° F to +86° F (or +16° C to +29.5° C). These are approximate settings; actual temperature may be slightly higher or lower depending on outside conditions.

When you select a temperature below +60° F (or +16° C), the display switches to **LO**; the system runs at maximum cooling output and the temperature is not controlled.

When you select a temperature above +85° F (or +29.5° C), the display switches to **HI**; the system runs at maximum heating output and the temperature is not controlled.

Fan

The fan speed can be adjusted using the fan switch (10). Always run the fan when driving at low speeds to make sure there is a constant flow of fresh air into the vehicle. If the fan is set to **0**, the Climatronic system is turned off. The **OFF** indicator light will come on.

Air distribution

Use the buttons ,  and  to manually control air distribution. When you select a particular distribution function, the indicator light in the button comes on. You can also open or close some of the air vents separately.

Switching Climatronic on or off

Climatronic can be switched on or off using the  button. The system should only be switched off in special cases, such as when the system malfunctions. When the system is turned off, the indicator light lights up in the  button ⇒ .

Turning the cooling system on and off

Turn the cooling system on and off by pressing the  button. When the indicator light in the  button comes on, the cooling system is on.

When the cooling system is on, not only does the temperature inside the vehicle drop, but the humidity does, too. This makes the vehicle's occupants more comfortable if the outside humidity is high, and prevents windows from fogging up.

If the air conditioner cannot be switched on, it could be for one of the following reasons:

- The ignition is switched off.
- The fan is switched off.
- Outside temperature is lower than about +40° F (+3° C).
- The air conditioner compressor has been temporarily switched off because the engine coolant temperature is too high.
- The air conditioner fuse is blown.
- If the air conditioner still does not work after these checks, have the system checked by an authorized Volkswagen dealer or a qualified workshop.



WARNING

Poor visibility increases the risk of collisions and other accidents that cause serious personal injuries.

- Always make sure all windows are clear of ice, snow and condensation for good visibility through the windshield, side and rear windows.
- Maximum heating output and fast defrosting will only be possible after the engine has reached operating temperature. Wait until you have good visibility before driving off.
- Always make sure you know how to properly use the heating and ventilation systems as well as the rear window defogger that you will need for good visibility.
- Never use air recirculation for long periods of time. When the air conditioner is off and recirculation mode is on, condensation can quickly form on the windows and greatly reduce visibility.
- Always switch off recirculation mode when it is not needed.
- Always read and heed the information and all WARNINGS ⇒ page 162, "Important notes".

⚠ WARNING

Stale air causes driver fatigue and reduces driver alertness, which can cause accidents, collisions and serious personal injuries.

- Never use air recirculation for long periods of time because no fresh air will come into the passenger compartment.

Applies to vehicles: with Climatronic automatic climate control

Air recirculation mode

Air recirculation mode helps keep fumes or unpleasant smells from entering the vehicle.

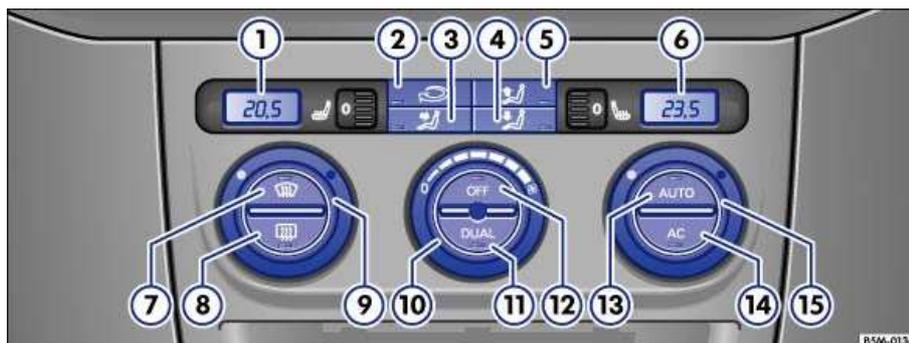


Fig. 106 Climatronic controls in the center console.

- Press the  button (2) to switch air recirculation mode on or off ⇒ Fig. 106. When it is switched on, a yellow indicator light in the button comes on.

Air recirculation mode helps keep strong outdoor odors from getting into the vehicle, such as when driving through a tunnel or in heavy traffic.

When the outside temperature is very low, using air recirculation mode for a short time will make the heating system more effective, by heating warmer air from the inside the vehicle instead of cold air from the outside.

When the outside temperature is very high, using air recirculation mode for a short time will provide more effective cooling by cooling the air from inside the vehicle instead of warm air from outside.

For safety reasons, air recirculation is switched off when the air distribution control is set to the  position. The air recirculation mode can be switched back on by pressing the  button again.

If you shift into Reverse while the windshield wipers are working, Climatronic will temporarily shut on air recirculation. This helps keep outside air (exhaust fumes from other vehicles) from getting into the vehicle.

 **WARNING**

Poor visibility increases the risk of collisions and other accidents that cause serious personal injuries.

- Always make sure all windows are clear of ice, snow and condensation for good visibility through the windshield, side and rear windows.
- Maximum heating output and fast defrosting will only be possible after the engine has reached operating temperature. Wait until you have good visibility before driving off.
- Always make sure you know how to properly use the heating and ventilation systems as well as the rear window defogger that you will need for good visibility.
- Never use air recirculation for long periods of time. When the air conditioner is off and recirculation mode is on, condensation can quickly form on the windows and greatly reduce visibility.
- Always switch off recirculation mode when it is not needed.
- Always read and heed the information and all WARNINGS ⇒ page 162, “Important notes”.

 **WARNING**

Stale air causes driver fatigue and reduces driver alertness, which can cause accidents, collisions and serious personal injuries.

- Never use air recirculation for long periods of time because no fresh air will come into the passenger compartment.

 **Note**

Do not smoke while air recirculation mode is on. Smoke drawn into the system can leave a residue on the air conditioner evaporator, resulting in a permanent unpleasant odor.

Applies to vehicles: with Climatronic and rear ventilation

Rear ventilation



Fig. 107 On the center console: vents for rear ventilation.

To route air to the rear bench seat, you can open the vent ⇒ Fig. 107 (A) with the thumb wheel.

Important notes

The dust and pollen filter

The dust and pollen filter (combined particle filter and activated charcoal filter) helps keep impurities in the outside air, including dust and pollen, from entering the passenger compartment.

For the air conditioning system to work best, the dust and pollen filter must be replaced as a part of scheduled maintenance ⇒ booklet 1.1 "Maintenance." If the vehicle is often used in areas with very high levels of air pollution, the dust and pollen filter must be changed more often than specified.

If the filter loses efficiency prematurely due to use in areas with very high levels of air pollution, the dust and pollen filter must be changed more frequently than specified in your Maintenance Booklet.



WARNING

Poor visibility increases the risk of collisions and other accidents that cause serious personal injuries.

- **Always make sure all windows are clear of ice, snow and condensation for good visibility through the windshield, side and rear windows.**
- **Maximum heating output and fast defrosting will only be possible after the engine has reached operating temperature. Wait until you have good visibility before driving off.**
- **Always make sure you know how to properly use the heating and ventilation systems as well as the rear window defogger that you will need for good visibility.**
- **Never use air recirculation for long periods of time. When the air conditioner is off and recirculation mode is on, condensation can quickly form on the windows and greatly reduce visibility.**
- **Always switch off recirculation mode when it is not needed.**



WARNING

Stale air causes driver fatigue and reduces driver alertness, which can cause accidents, collisions and serious personal injuries.

- **Never use air recirculation for long periods of time because no fresh air will come into the passenger compartment.**



Note

- If you suspect that the air conditioning system has been damaged or is not working properly, switch it off to prevent more damage, and have the system checked by an authorized Volkswagen dealer or a qualified workshop.
- Repairs to the air conditioning system require special knowledge and special tools. We recommend that you see an authorized Volkswagen dealer or a qualified workshop for repairs.
- Do not smoke while air recirculation mode is on. Smoke drawn into the system can leave a residue on the air conditioner evaporator, resulting in a permanent unpleasant odor.



Tips

- If the outside temperature and humidity are high, **condensation** can drip off the air conditioner evaporator and form a pool underneath the vehicle. This is normal, and does not indicate a leak.
- Keep the air intake slots in front of the windshield free of snow, ice and leaves to ensure proper heating and cooling, and to help keep the windows from fogging over.
- The air from the climate control system flows through the passenger compartment and out through vents below the rear window. Do not cover these slots with clothing or other objects.
- The air conditioner works best when the windows and the sliding/tilting sunroof are all closed. If the vehicle is very hot inside after sitting in the sun, the inside air can be cooled faster by temporarily opening the windows to let the hot air out.

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